

# NAVAL POSTGRADUATE SCHOOL Monterey, California

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### **THESIS**

CONVERSION, INTEGRATION, AND MAINTENANCE ISSUES OF NAVY STOCK POINTS EXPERT SYSTEMS

by

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Conversion, Integration, and Maintenance
Issues of Navy
Stock Points Expert Systems

by

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Lieutenant, United States Navy
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Submitted in partial fulfillment of the requirements for the degree of

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### ABSTRACT

The Naval Postgraduate School has developed a number of small expert system prototypes for the Naval Supply Systems Command (NAVSUP) to automate some functions in inventory management. These expert systems were developed to aid the inventory managers at Navy Stock Points during the last several years. Several thesis students have successfully developed three separate stand-alone functioning and employable systems which run on MS-DOS based machines and which use different knowledge representation approaches and different programming languages. Since these prototypes were built, new expert systems shells have become available. Because of advances in technology and the drive toward integration today, integration of these prototypes is important to enhance man-machine interface, increase system performance, and facilitate maintenance tasks. This thesis addresses the generic requirements needed to convert, integrate and maintain the rule bases of three stand-alone expert systems and combine them into one functioning integrated expert system. It then provides such a system in a VP-EXPERT shell and describes the specific details of the conversion effort. Improvements needed are also discussed.

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### I. INTRODUCTION

### A. AREA OF RESEARCH

A number of small expert system prototypes have been developed at the Naval Postgraduate School (NPS) during the last several years for the Naval Supply Systems Command (NAVSUP) to facilitate some of the functions in inventory management. These expert systems were developed to aid the inventory managers at Navy Stock Points during the last several years. Through the support and guidance of NPS faculty members well versed in expert systems design and inventory management, several thesis students have successfully developed three functioning and employable systems. These routines run on MS-DOS based machines and were built as stand-alone systems using different knowledge representation approaches and different programming languages. Each of these three systems represents a significant segment of an expert's knowledge base, and provides the user with a subset of the total knowledge domain. Integration issues arise because two of the three systems are written in M.1, an expert system shell, and the other is written in PROLOG. Although not all inclusive, the composite effort embodied by the three expert systems facilitates three major tasks that an inventory manager at a Navy stock point is expected to perform.

Since these prototypes were built, new expert systems shells have become available. It was therefore considered important to convert these prototypes to the enhance manmachine interface, improve system performance, and facilitate maintenance tasks. The assimilation of the three separate systems into one package will provide such a manager

with a variety of computerized expertise under a shared, unique, and expandable interface.

### B. OBJECTIVE

The objective of the research presented in this thesis was to convert the three stand-alone expert systems into one functioning integrated expert system. It also attempted to improve the quality of the user interface and reduce the maintenance requirements.

### C. RESEARCH QUESTIONS

The thesis explores the following questions: Can an integrated expert system be developed and implemented that incorporates three existing expert systems developed under different environments? What are specific issues to consider in converting and maintaining an Integrated Stock Points Management Expert System? What is the best interaction mode with Stock Point inventory managers to enhance man-machine interface?

### D. SCOPE OF RESEARCH

The scope of this thesis encompasses the small-scale conversion, integration and maintenance of three separate but interrelated rule-based expert systems into one. This integration also attempts to provide a generic framework to allow for incorporation of future rule bases.

### E. RESEARCH METHODOLOGY

Without an adequate strategy for planning and conducting the conversion, a great deal of resources could be wasted. The methodology consists of the following steps: conduct an analysis of the source and target languages, choose a target language, select

a tool for editing the source code, develop an integration strategy, complete the conversion of all rule bases, test the individual rule bases, implement the integrated system strategy, and test, evaluate, and iteratively refine the system.

#### F. ORGANIZATION OF THE THESIS

Chapter II discusses the previous work that has been done in the area of expert systems research and development for NAVSUP. It provides a discussion of lessons learned in the systems' development, conclusions, and recommendations from earlier work.

Chapter III explores the theoretical issues involved in maintenance, conversion, and prototyping.

Chapter IV introduces the expert system shell, VP-EXPERT, and examines the applicability of the theoretical issues discussed in Chapter III. The chapter then describes the conversion guidelines that were followed to implement the integrated system, the Integrated Inventory Management Expert System architecture, and how to use the new system under VP-EXPERT.

Chapter V completes the thesis with a summary and conclusions about the research, and recommendations for future work.

Appendix A is a series of screen "snapshots" that demonstrates a sample consultation. The consultation shows the Integrated Inventory Management Expert System's opening menus, and a session using the Causative Research expert system. This appendix is provided to give the reader an example of one possible way that VP-EXPERT can interact with the user, and to show how the integrated concept prototype was actually implemented.

Appendix B is a listing of the converted rule bases, and all program code. This is provided for the reader who wishes to gain an understanding of the program structure as implemented in VP-EXPERT, or who wishes to conduct maintenance on the code.

Appendix C provides a listing of the help file used by the integrated system. Since construction of help files is simple in VP-EXPERT, the help file contents are provided to show the reader what type of information can be stored in this type of file. The contents of this file represent some instructions to the user, data dictionaries (documents that define data used in a system), and a glossary.

### II. SUMMARY AND DISCUSSION OF PREVIOUS WORK

### A. DESCRIPTION AND HISTORY OF INVENTORY MANAGEMENT EXPERT SYSTEMS

This chapter deals with a review of previous work and its significance to the conversion effort that was undertaken in this thesis. Figure 1 provides a summary status of previous and present work.

Prior to the development of the first expert system prototype in 1987, LCDR Gary Westfall established a set of decision rules upon which to base an expert system for resolving the problem of delinquent (unfilled) resupply requisitions sent by a Navy Stock Point to the Defense Logistics Agency (DLA). These requisitions are known as Delinquent Dues [Ref. 1].

The first of the Naval Postgraduate School expert systems for Stock Points was completed by LT William Schill in March 1987, using the decision rules established by Westfall. The system consisted of two programs, Delinquent Dues and Variable Ranking Lists [Ref. 2: p. 9]. Schill explains that "Variable Ranking Lists are quarterly outputs that provide a mechanized screening and highlighting of situations requiring inventory managers' review." The programs were written in PROLOG which, although efficient, can be a difficult language for most people to learn and use. Schill's thesis provides a listing of the code used to implement the system. However, there is little documentation to assist any individual wishing to make changes or modify the existing prototype. There is also very little in the way of help or explanation facilities. His documentation is often cryptic and of little practical use to the end user [Ref. 2: p. 35].

<u>DATE</u> Dec 1986	AUTHOR Westfall	REMARKS Developed a set of decision rules for development of an expert system for resolving Delinquent Dues.
Mar 1987	Schill	Completed the first prototype expert system using Westfall's decision rules. The system consisted of two rule bases called Variable Ranking Lists and Delinquent Dues, written in PROLOG. The system was not very user-friendly.
Mar 1988	Potwin	Developed the second prototype expert system consisting of the rule base called Dues Management. This program incorporated the Delinquent Dues code written by Schill, and included Potwin's enhancement to that code. It also added the capability of System Cancellations. It was written in M.1 and the system was much more user-friendly than the previous version of Delinquent Dues.
Jun 1988	Dolan and Ellison	Developed the third prototype expert system consisting of the rule base called Causative Research. This program was separate from but related to the previous work. Code was written in M.1.
Mar 1990	England	Developed a rule base for a Hazardous Material expert system that was incorporated into the integrated system. The rule base was developed and written in VP-EXPERT by LCDR England, who was still enhancing the code at the time the rule base was included in the integrated system.
Mar 1990	Rouska	Converted the following expert systems programs into the expert system shell, VP-EXPERT: Variable Ranking Lists, Dues Management, and Causative Research. Developed an application in VP-EXPERT that allows the user to run these three rule bases and the Hazardous Materials rule base from one screen. Sought to enhance maintainability and improve the user interface. The integration routine contained code to casily allow for the addition of future rule bases. The integrated system also included a basic help file written in VP-EXPERT hypertext.

Figure 1. Summary of Expert System Development at NPS

In March 1988, CAPT Albert Potwin, another student at NPS, designed a second expert system which was meant to assist inventory managers at retail Stock Points in the field of Dues Management. His expert system consists of two modules (stored as one rule base) which he calls Delinquent Dues and System Cancellations [Ref. 3: p. iii]. Potwin explains that "System cancellations occur when the supply source that the document was passed to, rejects the requisition for a reason specified in the cancellation status." [Ref.3: p. 27]. To process a cancellation, the inventory manager must gather relevant information and decide how to resolve it. [Ref. 3: p. 28].

He continued Schill's work and converted Schill's Delinquent Dues program into M.1, a rule based expert system shell made by Teknowledge. Potwin did not address the Variable Ranking Lists in his work. After converting and modifying Schill's Delinquent Dues program, Potwin added the System Cancellations module [Ref. 3: p. 23]. The documentation provided in his thesis is considerably more comprehensive, compared to Schill's work, and he provides test examples of the different runs obtained from the system.

In June 1988, LCDRs William Dolan and James Ellison developed the third expert system prototype consisting of the rule base called Causative Research [Ref. 4: p. 4]. Causative Research is a detailed inquiry which seeks to identify those factors which cause inventory inaccuracies and determines the correct entries for bringing the stock records in line with actual physical counts of items in their particular locations [Ref. 4: pp.7-8]. This program is a separate expert system, but is related to the previous work in that all three stand-alone systems represent various tasks performed by Navy inventory managers at Retail Stock Points. This system was also written in M.1.

In March 1990, LCDR David England, another NPS student, had completed work on a Hazardous Materials expert system. The Hazardous Materials expert system addresses the handling and disposal of hazardous materials. He noted that this system was designated to be used in Supply warehouses, where it would be very useful [Ref. 5]. This expert system was incorporated into the Integrated Inventory Management Expert System to demonstrate that as the number of expert system applications grow, they can be easily added as modules to the integrated system.

### B. CONCLUSIONS AND RECOMMENDATIONS FOR FUTURE EXPANSION

This section summarizes the conclusions and recommendations of the developers of the three stand-alone expert system prototypes. In his summary, Schill felt that automating some inventory manager tasks could increase their productivity. His experience indicated that his Delinquent Dues program provide some inaccurate conclusions, and his two expert system programs were not too helpful to the user. Schill concluded that the result of his work should encourage the development of future inventory management expert systems [Ref. 2: pp. 42-43].

Schill recommended that extensive testing and evaluation of his prototypes be conducted to determine validity in all cases. After needed changes were made, he proposed that training and tutoring of inexperienced inventory management personnel in the use of the system and incorporation of external data sources be implemented [Ref. 2: p. 44]. Incorporation of external data sources referred to interfacing the Stock Points' automated data processing system (known as the Uniform Automated Data Processing System for Stock Points or UADPS-SP, a mainframe system) with his expert system [Ref.

2: p. 7]. Finally, Schill recommended that other areas of inventory management be examined for inclusion in an aggregate expert system [Ref. 2: p. 45].

Potwin's thesis continued and revised the Delinquent Dues prototype developed by Schill. He did not address the Variable Ranking Lists prototype. Potwin converted Schill's code in Delinquent Dues to M.1 and added the retail inventory management's process of handling system cancellations [Ref. 3: p. 4].

Potwin concluded that the quality of the user interface of M.1 far exceeded that of PROLOG's. He felt that maintaining and enhancing the code in M.1 was easy and, especially noteworthy, he recommended that "to maintain a standard updated version of the expert system, this maintenance should be performed by a single person or team and then distributed to all Naval Supply Centers." [Ref. 3: p. 41]

Potwin's two most important recommendations are future expert systems should be integrated with present Navy ADP assets, and that the feasibility of connecting PC local area networks to the UADPS-SP systems should be explored. [Ref. 3: p. 42].

The third NPS expert system prototype, an expert system for Causative Research was completed by Dolan and Ellison in June 1988. This expert system was a new application for inventory managers in keeping with Schill's recommendation to continue developing new systems for inventory management.

Dolan and Ellison concluded that Inventory Management could benefit from future development of expert systems. In addition, they suggested that M.1 was a practical language to use for expert system development and that it was available for use on personal computers. Like Schill, they recommended that an integration effort be conducted to interface their expert system with the mainframes used by the Navy Stock Points [Ref. 4: pp. 42-43]. They recommended that a Navy organization should be designated as

responsible for maintenance on the Causative Research Expert System. Finally, they suggested that systems for replenishment, technical research, hazardous material packing, bill processing, and material procurement were logical areas for future expert system development [Ref. 4: p. 44].

### C. SUMMARY

A common thread can be found in the conclusions and recommendations of the developers of the three expert systems. They felt that their particular prototype implementation was successful, they all recommended that integration with Navy mainframe computers be explored, and Potwin and Dolan and Ellison all felt that M.1 was a very user-friendly and highly useful tool for implementing practical prototypes.

England's Hazardous Material expert system prototype, which utilizes the latest expert system shell technology (VP-EXPERT, which will be described in Chapter IV), represents the latest in expert system development for Navy Stock Points managers. It will not be discussed because it is still being developed by England. His thesis, describing that prototype, will be completed by June, 1990.

## III. THEORETICAL ISSUES IN MAINTENANCE, CONVERSION, AND PROTOTYPING

#### A. INTRODUCTION

The conversion of the three stand-alone expert systems into one integrated system will provide a prototype by which users and managers at NAVSUP can perform an early assessment of the effectiveness of the proposed system. The integration effort requires that all rule bases be in the same language. It is expected that a system developed under the prototyping method will have to undergo many iterations before it is finally accepted.

To ensure proper design of the proposed integrated system, it is important to understand the critical issues related to maintenance, conversion, and prototyping.

### B. MAINTENANCE

Maintenance is defined as "Modification of a software product after delivery to correct faults, improve performance or other attributes, or to adapt the product to a changed environment" [Ref. 6]. In the systems development life cycle (SDLC) model, maintenance is the last stage of the life cycle. Although it may appear to be the last phase, with a separate and distinct starting and stopping point, it overlaps many other phases of the life cycle.

The state of software maintenance in industry and government can be summarized in the following four points: there is a maintenance problem, maintenance is hard,

maintenance is expensive, and existing code should not be discarded [Ref. 7: pp. 303-304]. Norman Schneidewind lists the following three reasons for why we have a maintenance problem:

- 1. 75-80 percent of existing software was produced prior to significant use of structured programming.
- 2. It is difficult to determine whether a change in code will affect something.
- 3. It is difficult to relate specific programming actions to specific code. [Ref. 8]

He makes the following observation about the primary cause for the existing difficulty in performing maintenance:

The main problem in doing maintenance is that we cannot do maintenance on a system which was not designed for maintenance. Unless we design for maintenance, we will always be in a lot of trouble after a system goes into production. [Ref. 6: p. 304]

Documentation in most programs and with most software systems is often poor, incomplete, non-existent, or a combination of the three. Inadequate documentation is an acknowledged fact by the software development community.

The problem for most maintainers is that they have to maintain ill-documented code that is covered with patches with no comprehensible structure and that has data representations buried in the program code. It is a major detective work to find out how the program works, and each attempt to change it sets off mysterious bugs from the tangled undergrowth of unstructured code. [Ref. 9]

Further complicating the maintenance issues are an inability to trace the product or the process that created the product, inadequate change documentation, absence of change stability, the unknown chain reaction (ripple effect) that occurs when software changes are made and, finally, the view that maintenance is strictly a post delivery activity [Ref. 10]. E. Bush notes that maintenance has become expensive because "...programmers spend

most of their time maintaining programs..." and that "...a new standard for well written programs has emerged: how maintainable are they..." [Ref. 11].

According to P.J. Brown, software that is not adaptable or is replaced by more capable software will suffer what he terms death. Death is defined as software which is no longer used. Some additional significant factors that could contribute to death are death due to hardware changes, death due to software changes, and changes in requirements [Ref. 12: pp. 279-280]. Brown advocates that software developers should place their emphasis on developing a good initial product. He suggests that it is expensive to design software that enables maintenance, has adequate documentation, is portable (usable on different computer architectures), and which has a low number of bugs. [Ref. 12: p. 285]

### C. CONVERSION

Conversion is defined as "a process in which changes are made in the software so that the original system will execute properly in the new environment" [Ref. 13: p. 1]. Conversion represents one subset of activities grouped under software maintenance efforts. Until recently, maintenance has received little attention. Conversion, therefore, has received even less.

When a decision to convert has been made, there are four strategies for implementing the conversion of software code.

- 1. Translation: primarily automatic conversion of software.
- 2. Recoding: manual conversion of software.
- 3. Reprogramming: implies a software development effort which may include some system redesign but no significant functional redesign.
- 4. Redesign: implies a software development effort which includes a functional redesign of the system. [Ref. 13: p. 2]

There are many reasons why an organization or firm may wish to change from one computer environment to another. Among the most common are: reduced cost, improved performance, increased reliability, and increased capacity [Ref. 13: p. 3].

### D. PROTOTYPING

According to Senn, the prototyping method is an approach to [information] systems development. Senn states that:

...prototyping is based on the following fundamental principle: Users can point to features they like or dislike in an existing system more easily than they can describe them in an imaginary or proposed system. The prototype then is developed as a working system to allow users to identify the essential features in an information system. [Ref. 14: p. 611]

Prototyping, like many other accepted and proposed methods, follows a series of steps. Senn enumerates five steps in the prototyping technique:

- 1. Identify the user's known information requirements.
- 2. Develop a working model.
- 3. Use the model, or prototype, noting needed enhancements and changes.
- 4. Revise the prototype.
- 5. Repeat the preceding steps as necessary. [Ref. 14: p. 612]

Like any methodology, prototyping has its strengths and weaknesses. Senn lists five key issues that one must keep in mind when using the prototype technique:

- 1. Speed of development, not efficiency of prototype performance, is the overriding concern of both systems analyst and end-user.
- 2. The initial prototype is likely to be incomplete or unsatisfactory in one or more ways. Changes in specifications and modification of system features are expected.
- 3. Users should use the system in a hands-on fashion to determine by trial and error the changes and enhancements that are desirable.
- 4. Each iteration will result in one or more of the following changes: (1) modification of the data used in processing or the manner in which data are entered into the system, (2) changes in existing features, and (3) addition of new features.
- 5. A typical prototyping experience will have four to six iterations. [Ref. 14: pp. 612-613]

Finally, Senn regards prototyping as a short term process which is practical for today's generation of computer systems and level of end user sophistication. One of the primary benefits of prototyping is that the process can avoid the delivery of an information system that is neither functioning nor user-friendly [Ref. 14: pp. 612-613]. Another benefit is that the end-user can get his hands-on use of the system (incomplete

though it may be) well before a comparable full scale version of the system is implemented [Ref. 14: p. 613].

### E. SUMMARY

Maintenance is a normal part of a software system's life cycle, and maintenance will be required on the integrated system described in this thesis as the demands and sophistication of the users increase. Enhancement of the existing code will be the most likely form of maintenance performed. However, one may expect that as the expert system shell software continues to evolve, possible conversion and redesign of the current prototype may be required. Ultimately, designing a system that allows easy maintenance will prevent the system and the rule bases from becoming obsolete.

Conversion is a part of maintenance. Conversion is often performed because there is a requirement to make the old software operate in a new environment. Reasons for converting code include reduced cost, improved performance, increased reliability, and increased capacity [Ref. 13: p. 2]. Conversion can be very labor intensive, and requires planning and control to prevent costs and schedule completion from getting out of control.

Prototyping is used to develop a running "rough draft" of a proposed software system. It has the benefit of providing an actual running program to the user for evaluation. It is far easier for the user to describe the strengths and deficiencies of programs running before him than it is to discuss how it should theoretically run.

### IV. DESIGN AND IMPLEMENTATION OF THE INTEGRATED INVENTORY MANAGEMENT EXPERT SYSTEM

### A. INTRODUCTION

This chapter describes the conversion and integration process for the three Navy Stock Points expert systems. The evaluation and selection of the conversion target language is discussed, followed by the process of actually converting the software. The architecture of the Integrated Inventory Management Expert System is presented next. Then, a description of how to operate or run the system is given. Finally, an actual sample consultation is illustrated.

### B. SELECTION OF THE SOFTWARE DEVELOPMENT SHELL

VP-EXPERT, a new and widely used expert system shell in university circles, was chosen as the target conversion language. The development tool is best known by its low learning curve, understandability, and maintainability. Since maintenance is a highly expensive, time-consuming and often labor-intensive aspect of a system's life cycle, the selection of a target language that is easy to learn, has relatively low cost, and which can be modified easily is very important. The shell must also be flexible, have the capability to expand, and be user-friendly.

Understandability is a significant factor because conversion and maintenance are labor intensive. VP-EXPERT code is structured, making it simple to maintain. Documentation in VP-EXPERT is adequate. The VP-EXPERT reference manual is concise, clear, and provides a number of examples that are easy to follow [Ref. 15].

Flexibility, which allows advanced designs of knowledge bases and user interfaces, is a key consideration in deciding what expert system shell to use. Flexibility is important because it allows for the design of custom applications to meet the particular needs of the user. This is an essential feature when maintenance is required. Maintenance could be required, for example, when the regulations that are used as the basis for an expert system change. If the rule base is not updated to reflect the change in regulations, the effect is an inaccurate and unreliable expert system.

VP-EXPERT has features that allow for future expansion of the knowledge base and possible integration with other applications software. VP-EXPERT can support graphics and mouse-driven applications. It also interfaces with text files, spreadsheets, database files, and Structured Query Language (SQL) for accessing relational databases. VP-EXPERT's user interface offers a number of user-friendly features, such as windowing, pausing, multiple displays of text within a single rule, ability to adjust the consultation screen display to a number of possible formats, and availability of a user menu at the bottom which the user can consult. These features, like the flexibility trait, can be used to enhance the presentation of a consultation, and thus encourage user acceptance.

It was felt that the user interface should be simple enough that an inexperienced computer user (we will assume that users of this system will be familiar with inventory management) will be able to understand clearly what he and the system are doing. The system must provide the user with excellent help support and be able to guide him through the decision process. The completed integrated system must provide the user with an excellent dialogue capability. The system must also be driven by the user, not the reverse where the user is driven by the system.

Cost is another factor in considering an expert system shell. VP-EXPERT has a relatively low cost (\$123.90 for the professional unlimited version). Although not necessarily the lowest priced expert system shell on the market, when compared to M.1, which costs approximately \$5000, VP-EXPERT's price is very appealing.

Finally, since M.1 had been successfully implemented, and VP-EXPERT was similar to M.1, using VP-EXPERT should warrant a low risk of conversion.

Although the software used in this conversion effort was evaluated and mentioned by name throughout the thesis, no recommendations are being made that one brand of software be sought over another. Similarities and differences between the software may be indicated. However, it is ultimately the responsibility of the individual with specific requirements and preferences, to choose which software best suits his needs.

### C. CONVERSION REQUIREMENTS AND PROCESS

The conversion process began with a detailed study of the work of the thesis students who had created the expert systems. This provided an initial impression of the scope of their work, and a feel for how their programs worked. Because this was a conversion project, it was important to obtain all documentation available on the systems. The documentation of interest was material that explained the program architecture or explained things from a general overall point of view. Unfortunately, Schill's thesis provided very little documentation for his coding. Instead, Schill explained how the actual systems operate and how he modeled his expert system on them. He did provide a data dictionary of the abbreviated variable names used in Delinquent Dues and Variable Ranking Lists. A data dictionary is a document that contains information on data used in an information system. This data dictionary was very useful while performing the

conversion because it provided an understanding of what the variable names meant. Although Potwin and Dolan and Ellison published sample runs of their systems in action, they also provided limited documentation. Their theses did contain glossaries that documented some of the terms and variable names that were used in the original (and converted rule bases). Although not all inclusive, they do provide some insight to the meaning of the variables used in their expert system rule bases.

These deficiencies in documentation (which are typical in most programs and expert systems) required the author to step through the program code to determine what it was doing.

Because of the author's unfamiliarity with the Navy supply system and the systems being converted, it was decided to keep all variable names the same wherever possible. In this way, problems with variables could be more easily tracked when the system was tested. This would also help future programmers who wished to modify the rule bases further. During such maintenance, the programmer can refer back to the original code and compare it to the converted code.

Converting the M.1 rule bases was straightforward because M.1 and VP-EXPERT have remarkably similar commands. When conversion of the Dolan and Ellison rule base (which consists of almost 200 rules) began, the initial approach was to manually (with a pencil and eraser) begin to modify the code on paper. This lead to the realization that a word processor was more appropriate and would substantially speed up the conversion process. Having become familiar with the basic commands of M.1, it was easy to convert the code by examination (visual inspection). Conversion from PROLOG code to VP-EXPERT was not difficult because the code was written in a shell-like structure. The data dictionary provided by Schill with his rule bases (written in PROLOG) facilitated the

translation of the abbreviated variable names in the shell-like structure into longer variable names that would indicate more clearly what the variables represent.

Machine limitations were not a serious issue for this conversion effort. The conversion was done largely on an IBM XT compatible personal computer (PC), although it was frequently conducted on IBM AT compatible machines. The most significant machine limitation was the speed of the machine. A particularly noticeable delay was experienced when loading and executing large rule bases on the IBM PC/XT.

Testing is a necessary, time consuming, and expensive endeavor. Fortunately, in the case of this particular conversion, actual testing of the converted programs required relatively little time. Testing was required to reveal two types of errors: errors in syntax and errors in logic. Syntax errors were usually easy to identify, whereas logic errors were more difficult. Logic errors usually were not apparent until system testing revealed flaws in system response, system displays, and overall performance.

Testing the system for syntax errors took very little time, since the VP-EXPERT interpreter would notify the author when an error in a statement existed, and then would provide the author with the rule base which needed correcting. This was a very useful feature since, by having this built-in editor, it was not necessary to exit the program to DOS, make corrections using a text editor or word processor, load the VP-EXPERT interpreter once more, and then load and execute the rule base all over again.

Testing the system for logic errors was, of course, more time consuming since logic errors require one to enter the rule base and try to discover where the problem is. Included in this classification are errors due to omission during conversion. Once the error is discovered and corrected, either the problem is solved or another error appears (previously concealed because of an error caused by the original error).

Following the conversion and testing phases, iterative enhancement of the code was done to improve the performance from the system.

The usual problems with conversion, testing, and machine limitations were not severe because of the small scale of the conversion and because only one person was involved. For a very large and complex project, one would expect that these problems would be very significant. This conversion endeavor did prove that having an automated conversion tool can greatly enhance the productivity of a person performing conversion of code.

### D. THE INTEGRATED INVENTORY MANAGEMENT EXPERT SYSTEM ARCHITECTURE

The integrated system is simply an application program run under VP-EXPERT which provides the user with the option of running any of the programs. The system architecture is depicted in Figure 2, which shows the hierarchial design of this system. Figure 3 describes the system components.

All rule base applications require the VP-EXPERT interpreter to run. Once the VP-EXPERT interpreter is loaded, it can then execute any rule base. The integration module is a rule base that acts as the master control module. It is known as the main module of the hierarchy. The main module (or integration module) can call a help file module (another rule base) which in turn calls a help file. This help file is a large text file that contains some basic instructions on using the help system. The help file also contains the Delinquent Dues and Variable Ranking Lists data dictionary from Schill's thesis, the Dues Management data dictionary from Potwin's thesis, and the Causative Research glossary from Dolan and Ellison's thesis. These documents were converted into ASCII text files

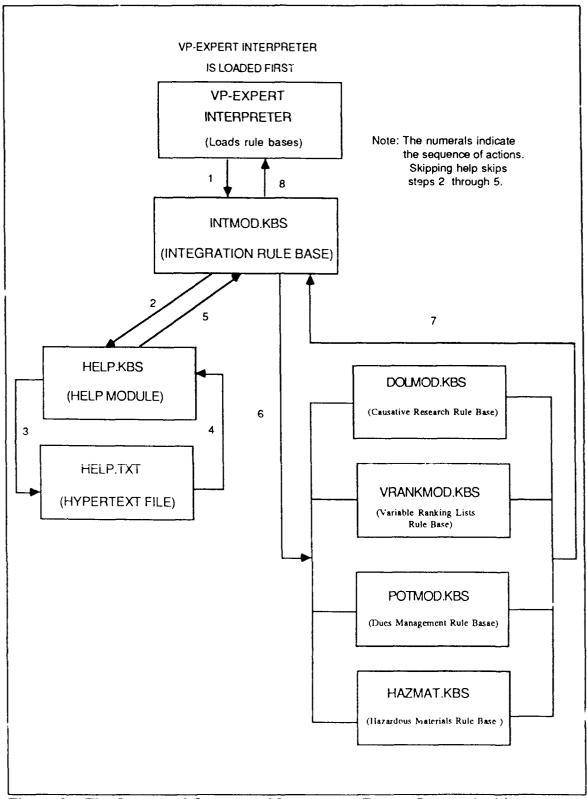


Figure 2. The Integrated Inventory Management Expert System Architecture

INTMOD.KBS -	The integration module or main module (a rule base) was written by LT Rouska. It calls the help rule base and any one of the four rule bases.
VRANKMOD.KBS -	The Variable Rankings Lists rule base was written by LT Schill and converted by LT Rouska. This rule base has not been tested for correctness.
POTMOD.KBS -	The Delinquent Dues rule base was written by CAPT Potwin and converted by LT Rouska.
DOLMOD.KBS -	The Causative Research rule base was written by LCDRs Dolan and Ellison and converted by LT Rouska.
HAZMAT.KBS -	The Hazardous Material expert system was written in VP-EXPERT by LCDR England and integrated after the three other rule bases were converted.
FUTURE1.KBS -	A "slot" for a future rule base. This represents a location where a new rule base can be inserted.
FUTURE2.KBS -	Another "slot" for a future rule base. This represents a location where a second new rule base can be inserted.
HELP.KBS -	The help rule base. It calls the hypertext help file called HELP.TXT. It is called by INTMOD. After HELP.KBS is finished executing, it returns control to INTMOD.KBS.
HELP.TXT -	A hypertext help file for the integrated system. This help file provides basic information on how to use the system. It also provides information on the following: a data dictionary for Delinquent Dues and Variable Ranking Lists expert system, a data dictionary for Dues Management, and a glossary for Causative Research.

Figure 3. Summary of the Integrated Inventory Management Expert System Components

using a scanner, corrected using a word processor with a spell checker, and then copied into one large ASCII text file. These help files were written in a hypertext format and can interact with a mouse. Hypertext works only with VP-EXPERT rule bases. A hypertext file in VP-EXPERT is simply an ASCII file that contains a hyperword followed by several lines of characters. The hyperword is any word in the hypertext file that has an "\*" immediately preceding it. Hyperwords appear in the body of the text as capitalized words. To activate a screen of text associated with that hyperword, use the mouse to point to that word and click it. If no mouse is available, then one can always type the hyperword into the terminal.

Because it is easy to learn how to write a help file in hypertext, the hypertext system was chosen to demonstrate the implementation of a customized help system. It is also easy to learn to write the rule base that will call the hypertext help file. The help file rule base returns control to the main module, allowing it to prompt the user for selection of a particular expert system. After the user has selected an expert system and runs it to obtain a conclusion, he is returned to the main module where he repeats the whole process of determining if he wants help and then selecting an expert system.

The integration module is the main control module in the integrated system architecture. The integration module presents the user with the help system first. If help is selected, control is passed to the help file rule base until the user terminates consultation with it. Upon termination, the user is returned to the main module and is presented with a selection of possible expert system choices. He chooses an expert system module and control is passed to that rule base until the user terminates execution. Upon termination of the consultation with the consulted rule base, the user is returned to the main module, and the whole process repeats itself.

Although this design is very simple, it demonstrates that integration of a customized help system and integration of numerous expert systems can be accomplished.

As Figure 2 shows, the integration rule base has the capacity for adding two future rule bases. However, any additional number of rule bases may be added if desired. This may be accomplished by examining the code provided to allow integration of future rule bases into the integration module (INTMOD.KBS) and duplicating it each time one wants to insert a rule base.

### E. RUNNING THE INTEGRATED INVENTORY MANAGEMENT EXPERT SYSTEM

Because the integrated system depends upon the VP-EXPERT interpreter to execute the process, the VP-EXPERT interpreter must be loaded first. The opening screen is now displayed or it can be bypassed if desired. Bypassing the opening screen is an example of transparency where the user can go directly to his application without having to go through the interpreter's opening menu. If the opening screen is not bypassed, the user selects "Consult", and then chooses the "INTMOD" rule base. This loads the rule base into memory, and the interpreter checks it for errors as it is loaded. The consult menu is then displayed, and the user selects "Go". This executes the rule base. The integration module then asks the user if he wants to skip the help module. If one chooses help, he remains under control of the help module until he terminates the program. Then control is returned to the integration module, INTMOD.

Next the user will be asked if he wants to see the opening screens for the integrated system. This option is provided because users who are familiar with the system will probably not want to see the opening screens every time they run the system. The

program then asks the user if he wants to continue the session. This statement was included because, after one has consulted one of the rule bases controlled by the integration module, he will be returned to the integration module. The present system architecture causes the integration module to be reinitialized whenever control is returned to it from the help system or any of the associated rule bases. Unfortunately, this requires the user to always answer the system prompts for help, opening system displays, and continuing the consultation. Termination of the system operation can occur from the integration module by answering "No" or by pressing the "/" key and selecting Q for OUIT.

Now the user will be presented with a choice of options for choosing a particular rule base. After the choices have been displayed, if the user wants to refresh his memory on what the choices are, he can press the "/" key, and select the "Why" command from the menu at the bottom of the screen. This will display a statement that lists all options and their associated selection numbers. After the user selects his choice, the program indicates that one should expect a small delay while the program loads, and to press any key to load the selected rule base.

The user is then taken through the rule base of his choice. In all of the converted rule bases, if a rule cannot be found that satisfies the inputs of the user, a message is displayed indicating such. This was provided for the user's convenience because, during the testing of the converted systems, it was discovered that when VP-EXPERT cannot find a rule that satisfies all the user inputs it simply returns the user to the consultation menu.

Upon return to the integration module, the whole process repeats again with the system asking the user if he wants help.

### F. A SAMPLE CONSULTATION

The screen in VP-EXPERT is divided into three windows. The top window is the consultation window and is used to display system generated questions and answers. The lower left screen is the rules window, which displays the rules being processed by VP-EXPERT. It is useful because the user can watch VP-EXPERT process each rule during a consultation. The lower right window is the results window. This window displays values that are assigned to variables as VP-EXPERT executes a rule base. If the user wishes to quit, forgets how to enter a selection, or doesn't know the answer to a question, VP-EXPERT provides reminders at the bottom of the screen. These reminders are located below the two lower windows, and consist of simple cues such as "Enter to select", "END to complete", "/Q to Quit", and "? for Unknown".

Appendix A provides a sample consultation using the Integrated Inventory Management Expert System. The consultation is illustrated through a series of step by step "snapshots", or images of the screen. The pictures illustrate the opening menu and screen of the VP-EXPERT interpreter, followed by the user selecting the program INTMOD (indicated by a "<-"). The next series shows that the file INTMOD.KBS is loaded and ready to run. The system queries the user: "Do you wish to skip the help system? The default selection is "no". (Appendix C contains the information presented in the help system). The next question posed to the user is "Do you wish to skip the opening statements?" This question is presented to those individuals who want information on the integrated system. The user will usually answer "yes" to this one. The sample run shows that the user chose "no" and is presented with the opening screens for the integrated system.

The next series of screens show the menu selection being displayed to the user. The user selects the Causative Research choice (selection 1). The remaining screens demonstrate the session with the Causative Research expert system. Once the user has obtained an answer or conclusion from the system, he is returned to the main module. At this point, the user can terminate the session by pressing the "/" key followed by a "Q" or he can execute either the Causative Research program or any of the other integrated expert systems.

#### G. EXPERT SYSTEMS CODE AND HELP FILE

Appendix B provides the reader with the VP-EXPERT code of the integrated expert system. This is useful to those who wish to understand the program structure or wish to modify it. During the conversion of the three rule bases, Potwin's floppy disk containing his rule base for Dues Management could not be located. Fortunately, he provided a copy of his code in Appendix A of his thesis. A scanner was used to scan the entire rule base into a text file. The text file was then edited using a word processor to check for obvious errors. Then the text file was loaded into the VP-EXPERT interpreter to check for syntax errors. The process took very little time and demonstrated the value in having the source code of a program readily available.

Appendix C is a listing of the contents of the help file used by the integrated system's help rule base. As discussed earlier, this file is a hypertext file. By convention, the hyperwords (or the words that VP-EXPERT uses as an index in the text file) are preceded by an asterisk (\*). Throughout the file are bar symbols (denoted by the "I" symbol) that immediately precede certain words. In VP-EXPERT hypertext, hyperwords

appear on the screen in capital white lettering. Placing the "I" symbol before a word prevents the hypertext system from being displaying words as such.

Hypertext screens (or frames) can be chained together so that one frame calls another. File size is not a restriction on hypertext files. To maintain or modify hypertext files requires only a word processor or text editor that can edit and create ASCII files. The only restrictions are that no more than 23 lines of text can follow the hyperword and, one must limit the length of a line of text to approximately 63 columns for the currently defined consultation window.

#### V. CONCLUSIONS AND RECOMMENDATIONS

#### A. SUMMARY

This thesis converted and integrated three stand-alone expert systems developed for NAVSUP at NPS by thesis students. These expert systems were developed to represent tasks that inventory managers at Navy Stock Points would be expected to perform. The three expert systems are: Delinquent Dues and Variable Ranking Lists, Dues Management, and Causative Research. LCDR Gary Westfall developed the decision rules that became the basis of the rule bases for the first expert system prototype. This prototype, Delinquent Dues and Variable Ranking Lists, was developed by LT William Schill and was written in PROLOG. CAPT Albert Potwin then developed the Dues Management expert system which consisted of Delinquent Dues and System Cancellations modules. Potwin modified the Delinquent Dues rules written by Schill and included the System Cancellations rules to provide a more comprehensive Dues Management expert system. These rules were written in M.1, an expert system shell. LCDRs William Dolan and James Ellison developed the third expert system, Causative Research. This rule base was also written in M.1.

VP-EXPERT was chosen as the target expert system shell to implement the conversion. It was chosen because it is easy to learn, easy to understand, and easy to maintain. A word processor was chosen to automate conversion of the code.

After the three expert systems were converted into VP-EXPERT rule bases, they were tested and compared against the documentation available from the previous thesis

work. The Variable Ranking Lists rule base could not be tested because of inadequate documentation.

A new rule base that integrates the converted rule bases was then developed. Although simple in design, it allows the user to run multiple rule bases (one at a time) during one consultation period. During this final integration effort, another expert system, Hazardous Materials, was developed by LCDR David England. This rule base was incorporated with the other three rule bases.

The development of the Integrated Inventory Management Expert System represents one possible prototype for implementing expert systems at Navy Stock Points. The system can be used and modified by inventory managers at all levels of experience. VP-EXPERT, the expert system shell used to implement the converted rule bases, is easy to maintain and easy to learn. It is hoped that these two traits will encourage others with more expertise and familiarity with the Stock Points inventory management system to this prototype as a basis for designing the system to their specific needs.

### **B.** CONCLUSIONS

It is important to develop a conversion strategy before beginning the conversion effort. To help assure a successful conversion, it is vital to evaluate the effectiveness of the effort as the effort proceeds.

The conversion required much more time than was anticipated when the effort was initiated. The conversion effort can be expedited considerably with the use of a word processor. The word processor allows one to use macros to convert one language construct to another, thus saving time. As the process became automated, the amount of

time spent converting code decreased and the amount of time spent correcting errors and enhancing code increased.

The success of this endeavor to convert and integrate three stand-alone expert systems (while designing for maintainability) demonstrates the feasibility of performing small scale conversions. Given limited documentation, the converted expert systems were executed, and the results compared to documentation provided for each expert system. The only rule base that could not be tested was the Variable Ranking Lists module (one of Schill's two rule bases). This was due to a lack of documentation of system outputs or test case runs.

The Integrated Inventory Management Expert System prototype serves as a demonstration to top management of what a proposed integrated expert system looks like. This is important because it is they who must develop policy and deal with computer issues in the next several years. NAVSUP's management can use the prototype as a means for comparison of whether the system may be able to meet their future needs. If microcomputer-based expert systems are employed actively at NAVSUP, this prototype may evolve into something totally different from the original design.

For NAVSUP inventory stock point managers to benefit from this prototype, maintenance (in the form of code modification, user-interface displays modification, and overall design or rule base structure redesign) will be required. Additionally, without maintenance, the prototype will not evolve and its value to NAVSUP will decline. Software maintenance has long been an expensive and time consuming effort, and is an often neglected aspect of a software system's development life cycle (SDLC).

It is hoped that the experience in converting and maintaining the integrated system will serve as a base for future work in this area. The findings of this research should be

useful to individuals wishing to pursue continued development and integration of experious systems programs for NAVSUP. The general issues or concerns raised in this thesis should be applicable to other similar conversion efforts.

#### C. RECOMMENDATIONS

The integrated inventory management system needs to have a document that establishes proper terminology for variable names. This was not done due to the author's lack of expertise on the application domain. Proper terminology for variable names is different than common variables. Proper terminology means that standard definitions are used to describe all variables used in all rule bases. The use of a standardized terminology for variable names is important when conducting maintenance or conversion because it helps avoid redundancy of variables. Failure to establish documentation that provides guidance on the naming of variables, and failure to consult the data dictionary (which contains the definition and domain of the data used in the system) will lead to expert systems which cannot be effectively integrated.

Common variables are those variables which are common to more than one expert system. One may think of a common variable as being akin to a global variable in a third generation programming language. To illustrate, take two different systems which have two different variable names, both of which have the same meaning. If they are called by two different variable names, then they are redundant. In a case like this, the same variable should have the same name in both expert systems. The use of common variables also reduces the amount of tracing and verifying required by someone maintaining or converting code. Finally, in the case of microcomputers with

approximately 640K of memory, using common variables reduces memory requirements (by eliminating redundant variable assignments).

The priority of the development of future expert systems for Stock Points inventory management must be an integrated system. Without an integrated approach, fragmentation of the expert systems and user frustration will remain high, leading to a lack of use of the system. Worse yet, when the expert systems are not designed with user friendliness or maintainability in mind, the results are systems that are not reliable because they do not reflect current policy. Systems that are not reliable are not used.

Finally, it is strongly recommended that this system be installed on microcomputers throughout the Navy Stock Points system to allow evaluation by personnel at all levels of management. If the integrated expert system shows potential for acceptance, certain individuals should given the responsibility for maintaining the rule bases and ensuring they reflect current policy.

## APPENDIX A. A SAMPLE RUN OF THE INTEGRATED SYSTEM

The following graphics are "snapshots" of a consultation with the Causative Research expert system, originally written by LCDR William Dolan and LCDR James Ellison in M.1. This converted version of the Causative Research expert system is implemented in VP-EXPERT. These snapshots were taken using a screen capture program.

The VP-EXPERT interpreter displays are shown first, followed by displays provided by the integration module, followed by additional integrated system displays. Finally, the last series of displays are from the consultation with the Causative Research expert system using the inventory adjustments causative research selection (chosen in the program by the user).

A "<-" symbol is displayed in most of the exhibits to indicate that this is the selection that the user would make.

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1Help 2Induce 3Edit 4Consult <- 5Tree 6FileName 7Path 8Quit

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What is the name of the knowledge base you want to use?

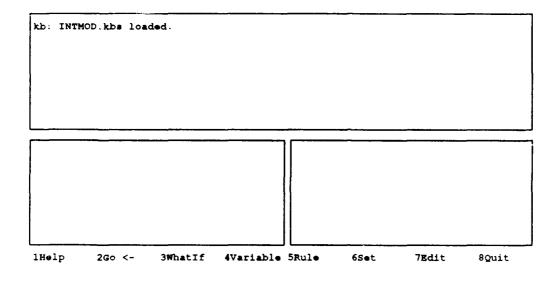
DOLANHLP

DOLMOD

HAZMAT

HELP

INTMOD <-



Do you want to skip the HELP system?
(The HELP system is a knowledge base that provides you with additional information)
yes <- no

Testing 0A
RULE 0A IF
skip\_need\_help = yes
THEN
call\_help\_file = do\_not\_activate CNF 10
0
ELSE call\_help\_file = activate CNF 100
Finding\_skip\_need\_help

(At this point we have returned from the help system and the integrated system is asking us if we want any more help. Since we just finished with the help system, we tell the system that we want to skip the help system.)

```
Do you want to skip the HELP system?

(The HELP system is a knowledge base that provides you with additional information)

yes <- no

Do you wish to skip the opening statements?

yes no <-

Finding skip_need_help
Finding show_all_the_text

Testing 0
```

Finding skip\_need\_help
Finding show\_all\_the\_text
Testing 0
RULE 0 IF
skip = no
THEN
show\_all\_the\_text = yes CNF 100
Finding skip

Enter to select END to complete /Q to Quit ? for Unknown

INTEGRATED EXPERT SYSTEM

FOR

INVENTORY MANAGERS AT NAVY

RETAIL SUPPLY STOCK POINTS

March 1990

Press any Key

THEN
show all the text - yes CNF 100
Finding skip

WELCOME TO THE INTEGRATED INVENTORY MANAGEMENT EXPERT SYSTEM FOR NAVY STOCK POINTS. THIS PROGRAM ALLOWS THE USER TO CHOOSE ONE OF A SELECTION OF EXPERT SYSTEM PROGRAMS THAT HAVE BEEN WRITTEN BY OTHER THESIS STUDENTS.

THIS PROGRAM REPRESENTS AN EFFORT TO CONVERT THREE RULE BASES AND INTEGRATE THEM INTO OME UNIT. THIS VERSION OF THE INTEGRATED SYSTEM RETURNS YOU TO TO THIS MASTER CONTROL MODULE AFTER RUNNING A CONSULTATION. ONCE YOU HAVE RETURNED TO THE MASTER CONTROL MODULE, YOU CAN EITHER QUIT OR RUN ANOTHER EXPERT SYSTEM CONSULTATION. JUST SELECT 'GO' and PRESS 'Enter'.

MORE MODIFICATIONS AND TESTING OF THE INTEGRATION ISSUES WILL BE

FORTHCOMING.

Press any Key.

Testing 0 RULE 0 IF skip = no THEN show\_all\_the\_text = yes CNF 100 Finding skip

100 skip = No CNF 100 show all the text = yes CNF 100

Do you wish to CONTINUE the consultation? Yes <-

Finding stop Testing 00 RULE 00 IF continue\_consultation = No stop = Yes CNF 100 ELSE stop = No CNF 100 Finding continue\_consultation skip\_need\_help = yes CNF 100
call\_help\_file = do\_not\_activate CNF skip - No CNF 100 show\_all\_the text = yes CNF 100

Press any key to get the listing of programs that will be offered to you:

Finding continue\_consultation
Finding goal
Testing 1
RULE 1 IF
selection = Selection\_1
THEN
goal = Causative\_Research CNF 100
Finding selection

skip need help = yes CNF 100
call help file = do not activate CNF
100
skip = No CNF 100
show all the text = yes CNF 100
continue consultation = Yes CNF 100
stop = No CNF 100

```
Press any key to get the listing of programs that will be offered to you:

Selection 1: Causative Research
Selection 2: Delinquent Dues and System Cancellations
Selection 3: Hazardous Materials
Selection 4: Variable Rankings <<Pre>
Selection_1
Selection_2
Selection_3
```

```
Finding continue_consultation
Finding goal
Testing 1
RULE 1 IF
selection = Selection_1
THEN
goal = Causative Research CNF 100
Finding selection
```

```
skip need help = yes CNF 100
call help file = do not activate CNF
100
skip = Yes CNF 100
continue consultation = Yes CNF 100
stop = No CNF 100
```

You have chosen the Causative Research Program.
THIS PROGRAM TAKES ABOUT ONE MINUTE TO LOAD.
PLEASE BE PATIENT WHILE THE SYSTEM LOADS THE PROGRAM. Press any KEY to execute the program!

Selection 1 <-Selection 4

Selection 2

Selection\_3

Finding continue consultation Finding goal Testing 1 RULE 1 IF selection = Selection 1 THEN goal = Causative Research CNF 100 Finding selection skip\_need\_help = yes CNF 100
call\_help\_file = do\_not\_activate CNF
100 skip = Yes CNF 100 continue consultation - Yes CNF 100 step = No CNF 100 selection = Selection 1 CNF 100 goal = Causative\_Research CNF 100

kb: dolmod.kbs loaded.		

lHelp

2Go

3WhatIf 4Variable 5Rule

6Set

7Edit

8Quit

		EXPER		SEAF		L	
				·	Press any	key	
ielp	2Go	20% - 4.7.6	4Variable		65et	7Edit	8Quit

Would you like directions on how to use this program?
yes <- no

Finding provide\_directions
Testing 00
RULE 00 IF
directions = no
THEN
provide\_directions = no CNF 100
ELSE provide\_directions = yes CNF 100
Finding directions

This system was designed to assist you in the accurate analysis of causative research packages. It can also be a very effective training tool.

WHEN you see a MENU AT THE BOTTOM OF THE SCREEN and wish to know why a question is being asked or you wish to TERMINATE this consultation early,

Press the  $^{\prime}/^{\prime}$  key and then choose from the MENU at the bottom of your screen.

REMEMBER: Pressing '/' and then 'Q' - EXITS the system.

PRESS ANY KEY TO CONTINUE.....

provide\_directions = no CNF 100 ELSE provide\_directions = yes CNF 100 Finding directions

Before you start your analysis be sure you have the entire package containing such things as count cards, TLOD, preadjustment reconciliations, etc. Since you have all the data necessary to analyze the package the 'unknown' response for any question is unacceptable.

PLEASE DO NOT RESPOND WITH UNKNOWN

Press ANY key to continue.

Finding provide\_directions
Testing 00
RULE 00 IF
directions = no
THEN
provide\_directions = no CNF 100
ELSE provide\_directions = yes CNF 100
Finding directions

directions = yes CNF 100 provide\_directions = yes CNF 100

```
Would you like directions on how to use this program?

yes <- no

Do you have a causative research package?

yes <- no

Is the causative research package correct? Check things such as the extensions, security codes, etc.

yes no
```

```
Testing 2
RULE 2 IF
provide_directions = no OR
provide_directions = yes AND
cr_pkg_correct = no
THEN
conclusion = conclusion_2 CNF 100
Finding cr_pkg_correct
```

directions = yes CNF 100 provide directions = yes CNF 100 cr\_pkg = yes CNF 100

Entor to select END to complete /Q to Quit ? for Unknown

```
Do you have a causative research package?

yes <- no

Is the causative research package correct? Check things such as the extensions, security codes, etc. yes <- no

Do you know what the causative research thresholds are? yes no
```

```
Testing 3
RULE 3 IF
provide directions = no OR
provide directions = yes AND
cr_thresholds_info = no
THEN
cr_criteria_explained = yes CNF 100
Finding cr_thresholds_info
```

directions - yes CNF 100 provide directions - yes CNF 100 cr\_pkg - yes CNF 100 cr\_pkg\_correct - yes CNF 100

The following adjustments will undergo causative research:

- All physical inventory adjustments of controlled items.
- All physical inventory adjustments of \$800 or more if a pilferable item.
- The requirement for causative research for all other adjustments will be determined using the following table:

Value of Inventory Research Threshold up to \$100 million \$2500 \$100 - \$800 million \$5000 \$5000 over \$1.5 billion \$16,000

 Additionally, stock points will randomly select for causative research 1% of the adjustments which fall below the above research thresholds.

Press ANY key to continue.

Does the causative research package meet all the required criteria and thresholds?

no

уев <-

Is the causative research package complete? Check things like TLOD, count cards, pre\_adjustment reconciliations (ZDGs), information about the count to determine if the physical count was accurate, etc.

yes <- no

Testing 8
RULE 8 IF
provide\_directions = no OR
provide\_directions = yes AND
cr\_pkg\_complete = no
THEN
conclusion = conclusion\_4 CNF 100
Finding cr\_pkg\_complete

directions = yes CNF 100
provide\_directions = yes CNF 100
cr\_pkg = yes CNF 100
cr\_pkg\_correct = yes CNF 100
cr\_thresholds\_info = no CNF 100
cr\_criteria\_explained = yes CNF 100
cr\_criteria\_known = yes CNF 100
cr\_criteria\_ok = yes CNF 100

Inventory adjustments include warehouse refusals and other adjustments resulting from physical inventory findings.

Press ANY key to continue.

ELSE crp\_go = no CNF 100
Finding cr\_criteria
Testing 6
RULE 6 IF
cr\_criteria\_known = yes AND
cr\_criteria\_ok = yes
THEN
cr\_criteria = yes CNF 100

cr thresholds info = no CNF 100 cr\_criteria\_explained = yes CNF 100 cr\_criteria\_known = yes CNF 100 cr\_criteria\_ok = yes CNF 100 cr\_pkg\_complete = yes CNF 100 pre\_adj = yes CNF 100 cr\_criteria = yes CNF 100 crp\_go = yes CNF 100

Have any adjustments been made to the causative research package? Or is this a classified, pilferable or sensitive item?

yes <- no

What type of causative research package is this?
inventory adjustment <- delayed\_receipt\_or\_0 classfied\_pilferable
DLA\_material

THEN

cr\_criteria = yes CNF 100

Finding crp\_type

Testing 53A

RULE 53A IF

crp\_type = DLA\_material

THEN

crp\_type = display\_DLA\_message CNF 100

cr thresholds\_info = no CNF 100
cr\_criteria\_explained = yes CNF 100
cr\_criteria\_known. = yes CNF 100
cr\_criteria\_ok = yes CNF 100
cr\_pkg\_complete = yes CNF 100
pre\_ad] = yes CNF 100
cr\_criteria = yes CNF 100
cr\_criteria = yes CNF 100

Have any causative research adjustments already been made to this package? Adjustments like ZAT or ZAX for all or a portion of the discrepancy.

yes no <-

cr\_criteria = yes CNF 100
Finding crp\_type
Testing 53A
RULE 53A IF
crp\_type = DLA\_material
THEN
crp\_type = display\_DLA\_message CNF 100
Finding cr\_adj

cr\_criteria\_known = yes CNF 100
cr\_criteria\_ok = yes CNF 100
cr\_pkg\_complete = yes CNF 100
pre\_adj = yes CNF 100
cr\_criteria = yes CNF 100
crp\_go = yes CNF 100
crp\_type = inventory\_adjustment CNF 1
00

Enter to select END to complete /Q to Quit ? for Unknown

Has a physical count of the material been conducted and do you have the count cards?

yes <- no

Does the MSIR balance equal the physical count balance? DOCID XXD provides MSIR information such as locations, on hand quantity, etc., to compare with the physical count.

yes no <-

RULE 12 IF

crp\_go = yes AND

crp\_type = inventory\_adjust...ents AND

cr\_adj = no AND

phys\_count = yes

THEN

whr\_go = yes CNF 100

Finding msir\_phys\_count

pre\_adj = yes CNF 100
cr\_criteria = yes CNF 100
crp\_go = yes CNF 100
crp\_type = inventory\_adjustment CNF 1
00
cr\_adj = no CNF 100
phys\_count = yes CNF 100
whr\_go = yes CNF 100

Is there any 'float' on the item that reconciles the discrepancy? In researching the float check for in-process issues or receipts, ZELs, condition code problems, and MTIS. yes <- no

Does the float reconcile the entire amount of the item in question?
yes no <-

Finding whr\_go\_2\_b
Testing 44
RULE 44 IF
whr\_go\_2 = yes AND
float = yes
THEN
whr\_go\_2 b = yes CNF 100
Finding total\_recon\_float

00
cr adj = no CNF 100
phys\_count = yes CNF 100
whr go = yes CNF 100
msir phys\_count = no CNF 100
whr go 2 = yes CNF 100
float = yes CNF 100
whr\_go 2 b = yes CNF 100

Enter to select END to complete /Q to Quit ? for Unknown

Does the TLOD reveal any discrepancies that explain the unreconciled balance? Check one year's transactions or back to the date of the last inventory, whichever is first.

yes

no <-

Do you know what additional avenues can be investigated to assist in resolving the discrepancy?

yes no <-

Finding addl\_aves\_explained
Testing 108
RULE 108 IF
addl\_aves\_info = no AND
addl\_aves\_info\_cont = continue
THEN
addl\_aves\_explained = yes CNF 100
Finding addl\_aves\_info

whr go = yes CNF 100
msir\_phys\_count = no CNF 100
whr go 2 = yes CNF 100
float = yes CNF 100
whr\_go 2 b = yes CNF 100
total recon float = no CNF 100
whr go 2 b I = yes CNF 100
tlod = no CNF 100

#### Sura avenues are

- 1. GBLs,
  2. call the shipping IM,
- 3. check paperwork in the storage bins,
- 4. check with commands that recently received an issue of the item to see how many they received,
- 5. check the ROD file,
- 6. check the contract for erroneous distribution of material (i.e. did we get material headed for another activity?),
- 7. Check for recent customer refusals that failed to
- post properly, 8. Check gains to see if a 'cancelled due' was received,

Press any key to continue.

Finding addl\_aves\_info\_cont

addl\_aves\_explained = yes CNF 100

- 9. check all condition codes and all locations,
- check staging or frustrated material areas,
   was it a 'hot item' that came straight out of repair to a customer without the proper documentation,
- 12. check recent change notices for unit of issue or unit
- pack changes,
  13. look for recent warehouse or customer refusals
- 14. check previous causative research packages on this item for adjustment causes.
- 15. check unusual unit of issues (matched sets, issues by weight factors, etc.) for possible erroneous issues or receipts,
- 16. Check for recent re-warehousing moves (DOCID ZEL).

Press ANY key to continue.

Finding addl aves info cont

addl aves explained = yes CNF 100

```
Do any of these additional avenues help resolve the discrepancy?

yes <- no

Did the additional information discovered correct the entire discrepancy?

yes no <-
```

```
Testing 112
RULE 112 IF
addl aves_known = yes AND
addl aves = yes AND
addl aves_total_adj = yes
THEN
addl aves_2 = yes CNF 100
Finding addl_aves_total_adj
```

```
whr go 2 b 1 = yes CNF 100
tlod = no CNF 100
addl aves info = no CNF 100
addl aves info cont = continue CNF 10
0
addl aves explained = yes CNF 100
addl aves known = yes CNF 100
addl aves = yes CNF 100
```

Enter to select END to complete /Q to Quit ? for Unknown

```
Do any of these additional avenues help resolve the discrepancy?

yes <- no

Did the additional information discovered correct the entire discrepancy?

yes no <-
```

```
Testing 112
RULE 112 IF
add1_aves_known = yes AND
add1_aves_total_adj = yes
THEN
add1_aves_2 = yes CNF 100
Finding add1_aves_total_adj

whr go 2 b 1 = yes CNF 100
tlod = no CNF 100
add1_aves_info = no CNF 100
add1_aves_info_cont = continue CNF 10
add1_aves_explained = yes CNF 100
add1_aves_explained = yes CNF 100
add1_aves = yes CNF 100
```

Enter to select END to complete /Q to Quit ? for Unknown

The system's conclusion is: Process the discovered partial information, reverse the inventory adjustment and survey the remaining amount of the adjustment if necessary.

Press ANY key to continue.

Finding addl\_aves\_3
Testing 113
RULE 113 IF
addl\_aves\_known = yes AND
addl\_aves = yes AND
addl\_aves\_total\_adj = no
THEN
addl\_aves\_3 = yes CNF 100

addl\_aves\_info\_cont = continue CNF 10
0
addl\_aves\_explained = yes CNF 100
addl\_aves\_known = yes CNF 100
addl\_aves = yes CNF 100
addl\_aves total\_adj = no CNF 100
addl\_aves\_3 = yes CNF 100
conclusion = conclusion\_33 CNF 100

Press ANY key to return to the Main Menu.

Finding addl\_aves\_3
Testing 113
RULE 113 IF
addl\_aves\_known = yes AND
addl\_aves\_total\_adj = no
THEN
addl\_aves\_3 = yes CNF 100

addl aves info cont = continue CNF 10 0 addl aver explained = yes CNF 100 addl aver tnown = yes CNF 100 addl aver = yes CNF 100 addl aves total adj = no CNF 100 addl aves 3 = yes CNF 100 conclusion = conclusion\_33 CNF 100

### APPENDIX B. LISTING OF PROGRAM CODE

- ! This appendix contains the VP-EXPERT code for the following
- ! rule bases (in the order listed): Causative Research, Dues
- ! Management, Variable Ranking Listings, Hazardous Materials,
- ! The Integrated Inventory Management Expert System Main
- ! Module, the Help System rule base, and a simple rule base
- ! provides instructions on how to add a new expert system to
- the integrated system's rule bases.



#### CAUSATIVE RESEARCH RULE BASE

This is the code for the Causative Research rule base. The name of the rule base file is called dolmod.kbs. This rule base was written by William D. Dolan and James D. Ellison in June 1988, in the expert system language M.1. The rule base was converted in March 1990 into the expert system language VP-EXPERT. All but one or two rules were converted without having to alter the variables.

ENDOFF; ACTIONS WOPEN 1,1,1,10,77,5 ACTIVE 1 DISPLAY "

### CAUSATIVE RESEARCH

# EXPERT SYSTEM

Press any key~"

WCLOSE 1

FIND provide\_directions FIND conclusion

WOPEN 1,1,1,5,77,5

ACTIVE 1

DISPLAY "

Press ANY key to return to the Main

Me.u.

CHAIN intmod;

!These are the rules for the converted rule base.

RULE 00

IF directions = no

THEN provide\_directions = no

WOPEN 1,1,1,11,77,3

ACTIVE 1

DISPLAY "Before you start your analysis be sure you have the

entire package containing such things as count cards, TLOD, preadjustment reconciliations, etc. Since you have all the data necessary to analyze the package the 'unknown' response for any question is unacceptable.

PLEASE DO NOT RESPOND WITH UNKNOWN

Press ANY key to continue.~"

WCLOSE 1

ELSE provide\_directions = yes
WOPEN 1,1,1,14,77,3
ACTIVE 1

#### DISPLAY

"This system was designed to assist you in the accurate analysis of causative research packages. It can also be a very effective training tool. The following codes are used:

- 1. 'ALT' L Loads the program.
- 2. 'ALT' G Executes the program.
- 3. 'ALT' W Explains the reason for the question being asked.
- 4. 'ALT' A Aborts the consultation in process.
- 5. Pressing '/' and then 'Q' Exits the system.

PRESS ANY KEY TO CONTINUE.....~ "

WCLOSE 1 WOPEN 1,1,1,11,77,3 ACTIVE 1

DISPLAY "Before you start your analysis be sure you have the entire package containing such things as count cards, TLOD, preadjustment reconciliations, etc. Since you have all the data necessary to analyze the package the 'unknown' response for any question is unacceptable.

PLEASE DO NOT RESPOND WITH UNKNOWN

Press ANY key to continue.~"

WCLOSE 1;

```
RULE 1
    provide directions = no OR
IF
     provide directions = yes AND
     cr pkg = no
THEN conclusion = conclusion 1
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
"The system's conclusion is: If there is no package, there is no
analysis required.
                                              Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "If there is no causative research package you cannot do
any analysis.";
RULE 2
IF
        provide directions = no OR
       provide directions = yes AND
        cr pkg correct = no
THEN conclusion = conclusion 2
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Return causative research
package
to the originator.
                                            Press
                                                   ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "If the causative research package is not correct you
cannot do an accurate analysis. Return the package to the
originator.";
```

#### RULE 3

IF provide\_directions = no OR

provide directions = yes AND

cr thresholds info = no

THEN cr criteria explained = yes

WOPEN 1,1,1,21,77,3

ACTIVE 1

DISPLAY "The following adjustments will undergo causative

### research:

- 1. All physical inventory adjustments of controlled items.
- 2. All physical inventory adjustments of \$800 or more if a pilferable item.
- 3. The requirement for causative research for all other

adjustments will be determined using the following table:

Value of Inventory	Research Threshold			
up to \$100 million	\$2500			
\$100 - \$800 million	\$5000			
\$800 - \$1.5 billion	\$10,000			
over \$1.5 billion	\$16,000			

4. Additionally, stock points will randomly select for causative research 1% of the adjustments which fall below the above research thresholds.

Press ANY key to

continue.~"

WCLOSE 1

BECAUSE "If you do not know what the causative research thresholds are, they will be shown to you; if you do know what they are, this step will be skipped.";

### RULE 4

IF provide\_directions = no OR
 provide\_directions = yes AND
 cr\_thresholds\_info = yes

THEN understand\_cr\_criteria = yes

DISPLAY ""

BECAUSE "";

```
RULE 5
        cr criteria explained = yes OR
IF
        understand cr criteria = yes
THEN cr criteria known = yes
DISPLAY ""
BECAUSE "";
RULE 6
        cr criteria known = yes AND
        cr criteria ok = yes
THEN cr criteria = yes
DISPLAY ""
BECAUSE "";
RULE 7
IF
        cr criteria known = yes AND
        cr criteria ok = no
THEN conclusion = conclusion 3
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "The system's conclusion is: Since this package does not
meet the
thresholds for causative research return it to the pre adjustment
section.
```

Press ANY key to

continue.~" WCLOSE 1

BECAUSE "If the causative research package does not meet the prescribed thresholds IAW NAVSUPINST 4440.115G it does not require causative research.";

```
RULE 8
IF
        provide directions = no OR
        provide directions = yes AND
        cr pkg complete = no
THEN conclusion = conclusion 4
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Return causative research
to the originator to provide missing information.
                                            Press
                                                   ANY
                                                         key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "If causative research package is not complete, then
causative research can not be done.";
RULE 9
IF
        provide directions = no OR
        provide directions = yes AND
        pre adj = no
THEN conclusion = conclusion 5
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Return causative research
package
to the preadjustment section.
                                             Press ANY key
continue.~"
WCLOSE 1
BECAUSE "If the response to either of the questions is YES, then
respond with YES. If the response to both of the questions is
NO, then respond with NO.";
```

```
RULE 10
IF
        provide directions = no OR
        provide directions = yes AND
        cr pkg = yes AND
        cr pkg correct = yes AND
        cr pkg complete = yes AND
        pre adj = yes AND
        cr criteria = yes
THEN crp go = yes
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Inventory adjustments
include
warehouse refusals and other adjustments resulting from physical
inventory
findings.
                                    Press ANY key to continue.~"
```

```
RULE 11
IF
       crp go = yes AND
        crp type = inventory adjustments AND
        cr adj = yes
THEN conclusion = conclusion 6
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Find the package that has
been started and start entire procedure over again using the
already
started package.
                                                  Press ANY key
WCLOSE 1
to continue.~"
BECAUSE "
        crp type: The program is trying to determine which
causative
research format to load. Please be patient. It takes a few
seconds.
        cr adj: If any causative research adjustments have been
made, a
package has already been started. To avoid duplication of
efforts, find
the package that has been started.
";
RULE 12
TF
        crp go = yes AND
        crp type = inventory adjustments AND
        cr adj = no AND
        phys count = yes
THEN whr go = yes
DISPLAY ""
BECAUSE "The system's conclusion is: If you do not have the count
cards,
you can not compare the physical count against the record
```

balance.":

```
IF
        crp go = yes AND
        crp type = inventory adjustments AND
        phys count = no
THEN conclusion = conclusion 7
WOPEN 1,1,1,6,77,5
ACTIVE 1
        DISPLAY "The system's conclusion is: Initiate a physical
count of
the material. When you receive the count cards start entire
procedure over
again.
                                               Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 14
IF
    crp go = yes AND
     whr go = yes AND
    msir phys count = yes
THEN whr go 1 = yes
DISPLAY "
BECAUSE "msir phys count: If the MSIR balance does not equal the
physical count you will probably be able to reverse a previous
adjustment. If the MSIR balance equals the physical count an
additional adjustment will probably be required.
";
RULE 15
    whr go 1 = yes AND
     float = no
THEN whr go 1 a = yes
DISPLAY ""
BECAUSE "float: Check the float to determine if there are any
issues or receipts that have either been physically made and not
processed to the records or have processed to the records but
have not been physically made.
";
```

RULE 13

```
RULE 16
IF
    whr go 1 a = yes AND
     tlod = no AND
     addl aves 1 = yes
THEN conclusion = conclusion 8
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Adjust the records and
prepare a
survey if necessary.
                                         Press ANY
                                                       key to
continue.~"
WCLOSE 1
BECAUSE "TLOD: Check the TLOD to see if any issues or receipts
have failed to post to the MSIR or if any erroneous postings have
been made.
            addl aves: To determine if these avenues helped
resolve the discrepancy.
";
RULE 17
    whr go 1 a = yes AND
IF
     tlod = no AND
     addl aves 2 = yes
THEN conclusion = conclusion 9
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
        "The system's conclusion is: Process discovered
information to
reverse the previous adjustment and correct the records.
                                        Press
                                                ANY
                                                       key
                                                             to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 13
IF
       whr go 1 a = yes AND
        tlod = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 10
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information for remaining discrepancy prepare a survey
                                                              if
necessary and
correct the records.
                                        Press
                                                 ANY
                                                       key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 19
IF
        whr go 1 a = yes AND
       tlod = yes AND
        total adj = yes
THEN conclusion = conclusion 11
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Reverse any adjustments to
the record of the questioned item.
                                                  ANY
                                                        key
                                          Press
                                                              to
continue.~"
WCLOSE 1
BECAUSE "If the discovered TLOD information reconciles the entire
discrepancy the problem is solved; if it only reconciles a portion
discrepancy then additional research is required.";
```

```
RULE 20
IF
        whr go 1 a = yes AND
        tlod = yes AND
        total adj = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 12
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Reverse the inventory
adjustment for
the partial amount discovered in the TLOD and survey the remaining
amount
of the adjustment if necessary
                                            Press ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 21
IF
        whr go 1 a = yes AND
        tlod = yes AND
        total adj = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 13
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information
to reverse any adjustments and to correct the records
                                             Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
IF
        whr go 1 a = yes AND
        tlod = yes AND
        total adj = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 14
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Reverse any adjustments for
partial information discovered and survey the remaining amount of
the
adjustment if necessary.
                                             Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 23
IF
       whr go 1 = yes
        and float = yes
THEN whr go 1 b = yes
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: "
BECAUSE "";
RULE 24
    whr go 1 b = yes AND
     total recon float = yes
THEN conclusion = conclusion 15
     DISPLAY "Follow-up on the float and reverse the entire
inventory adjustment
                                           Press ANY
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "If the discovered float information reconciles the
entire discrepancy the problem is solved; if it only reconciles
a portion of the discrepancy then additional research is
required.";
```

```
RULE 25
    whr go 1 b = yes AND
     total recon float = no
THEN whr go 1 b 1 = yes
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY "The system's conclusion is:
BECAUSE "";
RULE 26
IF
   whr go 1 b 1 = yes AND
    tlod = yes AND
    total adj = yes
THEN conclusion = conclusion 16
    DISPLAY "Process discovered information to include follow up
on
         information found in the float and
partial
                                                    reverse
adjustments.
                                             Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 27
IF
       whr go 1 b 1 = yes AND
        tlod = yes
THEN war go 1 b 2 = yes
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: "
BECAUSE "";
```

```
RULE 28
IF
       whr go 1 b 2 = yes AND
       total adj = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 17
       DISPLAY "Process the discovered partial information,
reverse
the inventory adjustment, and survey the remaining amount of the
adjustment if necessary
                                                 ANY key to
                                         Press
continue.~"
WCLOSE 1
BECAUSE "";
RULE 29
IF
       whr go 1 b 2 = yes AND
       total adj = no AND
       addl aves 2 = yes
THEN conclusion = conclusion 18
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information
and reverse the entire inventory adjustment.
                                           Press ANY key to
```

```
RULE 30
       whr go 1 b 2 = yes AND
IF
       total adj = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 19
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information, reverse the inventory adjustment and survey the
remaining
amount of the adjustment if necessary.
                                         Press
                                                 ANY
                                                       key
                                                             to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 31
IF
       whr go 1 b 1 = yes AND
       tlod = no AND
        addl_aves 1 = yes
THEN conclusion = conclusion 20
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is:
                                         Reverse the inventory
adjustments
for the partial amount discovered in the float and survey the
remaining
amount of the adjustment if necessary.
                                           Press
                                                  ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 32
IF
       whr go 1 b 1 = yes AND
       tlod = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 21
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information
and reverse the entire inventory adjustment.
                                           Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 33
IF
       whr go 1 b 1 = yes AND
       tlod = no AND
       addl aves 3 = yes
THEN conclusion = conclusion 22
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
partial
information, reverse the inventory adjustment and survey the
remaining
amount if necessary.
                                         Press
                                                 ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 34
IF
       whr go = yes AND
       msir phys count = no
THEN whr go 2 = yes
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: "
BECAUSE "";
```

```
RULE 35
       whr go 2 = yes AND
IF
        float = no
THEN whr go 2 a = yes
       DISPLAY ""
BECAUSE "";
RULE 36
IF
       whr_go_2_a = yes AND
        tlod = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 23
        DISPLAY "Prepare a survey if the dollar value justifies
it
and correct the records to compensate for the required inventory
adjustments
                                            Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 37
IF
       whr go 2 a = yes AND
       tlod = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 24
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information
and reverse the entire inventory adjustment.
                                             Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
whr go 2 a = yes AND
IF
        tlod = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 25
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information,
              inventory adjustments for the partial
reverse the
discovered, and
survey the remaining amount of the adjustment if necessary.
                                                    ANY key to
                                             Press
continue.~"
WCLOSE 1
BECAUSE "";
RULE 39
        whr go 2_a = yes AND
IF
        tlod = yes
THEN whr go 2 \text{ a } 1 = \text{yes}
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY "The system's conclusion is: "
BECAUSE "";
RULE 40
IF
        whr go 2 a 1 = yes AND
        total adj = yes
THEN conclusion = conclusion 26
        DISPLAY "Process the discovered information and reverse
the
inventory adjustment to correct the record of the questioned
item
                                           Press
                                                   ANY
                                                         key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 41
       whr go 2 a 1 = yes AND
IF
        total adj = no AND
        addl \overline{a}ves 1 = yes
THEN conclusion = conclusion 27
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Reverse the inventory
adjustment for
the partial amount discovered in the TLOD and survey the remaining
amount
of the adjustment if necessary.
                                              Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 42
IF
        whr go 2 a 1 = yes AND
        total adj = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 28
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information
and reverse the entire inventory adjustment.
                                             Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 43
IF
        whr go 2 a 1 = yes AND
        total adj = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 29
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information,
reverse the inventory adjustment for the partial amount discovered
survey the remaining amount of the adjustment if necessary.
                                             Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 44
IF
       whr go 2 = yes AND
        float = yes
THEN whr go_2b = yes
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: "
BECAUSE "";
RULE 45
IF
        whr go 2 b = yes iND
        total recon float = yes
THEN conclusion = conclusion 30
        DISPLAY "Follow up on the float and reverse the entire
inventory adjustment
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 46
IF
        whr go 2 b = yes AND
        total recon float = no
THEN whr go 2 b 1 = yes
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY "The system's conclusion is:
BECAUSE "";
RULE 47
IF
        whr go 2 b 1 = yes AND
        tlod = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 31
        DISPLAY "Reverse the inventory adjustment for the partial
amount discovered in the float and survey the remaining amount of
the adjustment if necessary
                                                   ANY
                                           Press
                                                          key
                                                                to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 48
        whr go_2 b_1 = yes AND
IF
        tlod = no \overline{AND}
        addl aves 2 = yes
THEN conclusion = conclusion 32
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information
and reverse the entire inventory adjustment.
                                              Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 49
IF
        whr go 2 b 1 \approx yes AND
        tlod = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 33
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
partial
information, reverse the inventory adjustment and survey the
remaining
amount of the adjustment if necessary.
                                            Fress ANY
                                                         key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 50
IF
        whr go 2 b 1 = yes AND
        tlod = yes AND
        total adj = yes
THEN conclusion = conclusion 34
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Follow up on the discovered
information and reverse the entire inventory adjustment.
                                            Press ANY
                                                         key to
continue.~"
```

WCLOSE 1
BECAUSE "";

```
RULE 51
       whr go 2 b 1 = yes AND
IF
        tlod = yes AND
        total adj = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 35
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Reverse the inventory
adjustment
for the partial amounts discovered and survey the remaining amount
of the
adjustment if necessary.
                                             Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 52
IF
       whr go 2 b 1 = yes AND
       tlod = yes AND
        total adj = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 36
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information
and reverse the entire inventory adjustment.
                                                   ANY
                                            Press
                                                         key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 53
IF
        whr go 2 b 1 = yes AND
        tlod = yes AND
        total adj = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 37
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY "The system's conclusion is: Reverse the inventory
adjustment
for the partial amounts discovered and survey the remaining amount
of the
adjustment if necessary.
                                          Press
                                                   ANY
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 53A
        crp type = DLA material
        crp type = display DLA message
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Remember - when dealing with
items you can only process losses or gains, no inventory reversals
allowed !!!!
                                             Press
                                                    ANY
                                                          key to
continue.~";
RULE 54
IF
        crp go = yes AND
        crp type = DLA material AND
        dla request = yes
THEN dla = yes
        DISPLAY ""
BECAUSE "Causative research is only done on DLA material when a
DLA request
is received.";
```

```
RULE 55
IF
        crp go = yes AND
        crp type = DLA material AND
        dla request = no
THEN conclusion = conclusion 38
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: A DLA request is required
doing causative research on DLA material. Stop the process!
                                           Press
                                                   ANY
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 56
IF
        dla = yes AND
        phys count = yes
THEN dla go = yes
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY ""
BECAUSE "";
RULE 57
IF
        dla = yes AND
        phys count = no
THEN conclusion = conclusion 39
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "Initiate a physical count of the material When the count
are received, start the entire procedure over again.
                                           Press
                                                   ANY
                                                         kev
                                                                to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 58
IF
        dla go = yes AND
        msir_phys_count = yes
THEN dla go 1 = yes
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY ""
BECAUSE "";
RULE 59
IF
        dla go 1 = yes AND
        phys count loss = yes
THEN dla go 1 a = yes
        DISPLAY ""
BECAUSE "What is the problem cause: Is it a material shortage
problem or is
it a TIR problem between our records and DLA records?";
RULE 60
IF
        dla go 1 a = yes AND
        dla float = yes AND
        total recon float = yes
THEN conclusion = conclusion 40
        DISPLAY "Follow up the float and notify DLA
                                           Press
                                                   ANY
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "Check the float to determine if there are any issues or
receipts that have either been physically made and not processed
to the records or have processed to the records but have not been
physically made. Also consider possible TIR problems.";
RULE 61
IF
        dla go 1 a = yes AND
        dla float = yes AND
        total_recon_float = no
THEN dla go 1 a 2 = yes
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is:
BECAUSE "";
```

```
RULE 62
IF
        dla go 1 a 2 = yes AND
        tlod = no
THEN conclusion = conclusion 41
        DISPLAY "Follow up on the partial information discovered
in
the float, make required adjustments for remaining discrepancy,
prepare survey if necessary, and notify DLA
                                                   YVA
                                          Press
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 63
IF
        dla go 1 a 2 = yes AND
        tlod = yes AND
        total adj = yes
THEN conclusion = conclusion 42
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Follow up on the discovered
information and notify DLA.
                                          Press
                                                   ANY
                                                         key
                                                               to
continue.~"
WCLOSE 1
```

BECAUSE "";

```
dla go 1 a 2 = yes AND
IF
        tlod = yes AND
        total adj = no
THEN conclusion = conclusion 43
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Follow up on the discovered
information, make required adjustments, prepare survey
necessary, and
notify DLA.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 65
IF
        dla go 1 a = yes AND
        dla float = no
THEN dla go 1 al = yes
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY ""
BECAUSE "";
RULE 66
IF
       dla go 1 al = yes AND
        dla tlod = no
THEN conclusion = conclusion 44
        DISPLAY "Notify DLA of unreconciled balance, adjust the
records, and prepare survey if necessary
                                            Press
                                                   ANY
                                                         key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "Check the TLOD to see if any issues or receipts have
failed to
post to the MSIR or if any erroneous postings have been made. Also
consider possible TIR problems.";
```

```
RULE 67
IF
        dla go 1 al = yes AND
        dla tlod = yes AND
        dla tlod adj = yes
THEN conclusion = conclusion 45
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information
and notify DLA.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "If the discovered TLOD information reconciles the
entire discrepancy the problem is solved; if it only reconciles
a portion of the discrepancy then additional research is
required.";
RULE 68
IF
        dla go 1 al = yes AND
        dla tlod = yes AND
        dla tlod adj = no
THEN conclusion = conclusion 46
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information, make required adjustments for remaining discrepancy,
prepare
survey if necessary, and notify DLA.
                                             Press ANY key to
continue.~"
```

WCLOSE 1
BECAUSE "";

```
RULE 69
IF
        dla go 1 = yes AND
        phys count loss = no AND
        dla \overline{f}loat = yes
THEN dla go 1 b = yes
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: "
BECAUSE "";
RULE 70
IF
        dla go 1 b = yes AND
        total recon float = yes
THEN conclusion = conclusion 47
        DISPLAY "Follow up the float and notify DLA
                                               Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 71
        dla go 1 b = yes AND
        total recon float = no
THEN dla go 1 b 1 = yes
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: "
BECAUSE "";
RULE 72
IF
        dla go_1 b 1 = yes AND
        tlod = no
THEN conclusion = conclusion 48
        DISPLAY "Follow up the float, notify DLA concerning the
remaining discrepancy, and survey if necessary
                                           Press ANY
                                                          key
                                                                to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 73
IF
        dla go 1 b 1 = yes A^{JD}
        tlod = yes AND
        total adj = no
THEN conclusion = conclusion 49
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information, notify DLA concerning the remaining discrepancy, and
survey
if necessary.
                                           Press ANY
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 74
IF
        dla go 1 b 1 = yes AND
        tlod = yes AND
        total adj = yes
THEN conclusion = conclusion 50
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Follow up on the discovered
information and notify DLA.
                                           Press
                                                   ANY
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 75
IF
        dla go 1 = yes AND
        phys count loss = no AND
        dla float = no
THEN dla go 1 c = yes
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is:
BECAUSE "";
```

```
RULE 76
        dla qo 1 c = yes AND
IF
        dla tlod 1 = no
THEN conclusion = conclusion 51
        DISPLAY "Prepare survey if necessary and notify DLA of
the
discrepancy
                                          Press ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 77
IF
        dla go 1 c = yes AND
        dla tlod 1 = yes
THEN dla go 1 c a = yes
DISPLAY ""
BECAUSE "To ensure all transactions are being recorded at your
activity and at DLA.";
RULE 78
       dla go l c a = yes AND
        dla tlod 1 entire = yes
THEN conclusion = conclusion 52
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Adjust the records so that
they are
in balance and notify DLA.
                                             Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "If the DLA transaction records provide information that
reconciles the entire discrepancy the problem is solved; if it
reconciles a portion of the discrepancy then additional research
required.";
```

```
RULE 79
IF
        dla go_1 c_a = yes AND
        dla tlod 1 entire = no
THEN conclusion = conclusion 53
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Adjust the records for the
discovered
partial discrepancy, notify DLA and prepare survey if necessary.
                                                   ANY
                                           Press
                                                          key
                                                                to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 80
IF
        dla = yes AND
        msir phys count = no
THEN dla_go \overline{2} = yes
DISPLAY ""
BECAUSE "";
RULE 81
IF
        dla go 2 = yes AND
        float = yes
THEN dla go 2 a = yes
        DISPLAY ""
BECAUSE "";
RULE 82
IF
        dla go 2 a = yes AND
        total recon float = no AND
        tlod = no
THEN conclusion = conclusion 54
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Follow up the float and notify DLA concerning the
remaining discrepancy.
                                                    ANY
                                                          key
                                           Press
                                                                to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 83
IF
        dla go 2 a = yes AND
        total recon float = no AND
        tlod = yes
THEN dla go 2 b = yes
DISPLAY ""
BECAUSE "";
RULE 84
IF
        dla go 2 a = yes AND
        total recon float = yes
THEN conclusion = conclusion 55
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Follow up the float and notify DLA.
                                                   ANY
                                           Press
                                                          key
                                                                to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 85
        dla go 2 = yes AND
IF
        float = no
THEN dla go 2 b = yes
DISPLAY ""
BECAUSE "";
! rule-87
RULE 86
IF
        dla go 2 b = yes AND
        tlod = no
THEN conclusion = conclusion 56
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Make required adjustment, survey if necessary, and notify
of discrepancy.
                                           Press
                                                   YNA
                                                          key
continue.~"
WCLOSE 1
BECAUSE "";
! rule-88
```

```
RULE 87
IF
       dla go 2 b = yes AND
        tlod = yes AND
        total_adj = yes
THEN conclusion = conclusion 57
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information
to correct the records and notify DLA.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
! rule-89
RULE 88
IF
       dla go 2 b = yes AND
        tlod = yes AND
       total adj = no
THEN conclusion = conclusion 58
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
partial
information, notify DLA and prepare survey if necessary.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
    The following section contains the rules that analyze the
    classified/pilferable/sensitive material causative research
   requirements.
! rule-90
```

```
RULE 89
IF
        crp_go = yes AND
        crp_type = classfied_pilferable_sensitivematerial AND
        cps codes known = yes AND
        ver_sec_code = yes
THEN cps go = yes
DISPLAY ""
BECAUSE "To ensure the item is classified, pilferable, or
sensitive.";
!rule-91:
RULE 89A
IF cps_codes_info = yes
THEN understand cps codes = yes
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: The description of cps codes
will be
skipped.
                                          Press ANY key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "
";
! rule-92:
```

```
RULE 89B
     cps codes info = no
THEN cps codes explained = yes
WOPEN 1,1,1,19,77,5
ACTIVE 1
DISPLAY "
                           SECURITY AND PILFERABLE CODES
CODE
        DESCRIPTION - SECURITY ITEMS
  Α
        Conf - formerly restricted data
        Conf - restricted data
  В
  С
        Conf
  D
        Conf - cryptologic
  E
        Secret - cryptologic
  F
        Top Secret - cryptologic
  G
        Secret - formerly restricted data
        Secret - restricted data
  H
  S
        Secret
  K
        Top Secret - formerly restricted data
        Top Secret - restricted data
  L
  Т
        Top Secret
                Press ANY key to see the rest of the list.~"
WCLOSE 1
WOPEN 1,1,1,18,77,5
ACTIVE 1
DISPLAY "CODE
                 DESCRIPTION - PILFERABLE ITEMS
        (If assigned by the activity)
  J
  M
        Hand tools and shop equipment
  N
        Fire Arms
  P
        Ammunition and explosives
  Q
        Drug or substance as determined by DEA
        Alcohol, precious metals or drug/substance as
  R
        determined by DEA
  V
        Individual clothing and/or equipment
  W
        Office machines
  Х
        Photographic equipment and supplies
        Communications/electronic equipment and parts
  Y
  Z
        Vehicular equipment and parts
  Ι
        Aircraft engine equipment and parts
```

Press ANY key to continue.~"

WCLOSE 1
BECAUSE "";

```
RULE 89C
IF
        cps codes explained = yes OR
        understand cps codes = yes
THEN cps_codes known = yes
        DISPLAY ""
BECAUSE "";
RULE 90
IF
        crp go = yes AND
        crp_type = classfied pilferable sensitivematerial AND
        cps codes known = yes AND
        ver sec code = no
THEN conclusion = conclusion 59
WOPEN 1,1,1,6,77,5
ACTIVE 1
        DISPLAY "This is not a controlled item. If the item meets
some other criteria for causative research, utilize that
procedure. Otherwise, stop the causative research process
                                           Press ANY
                                                         key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 91
IF
        cps go = yes AND
        phys count = yes
THEN cps go 1 = yes
WOPEN 1, 1, 1, 5, 77, 3
ACTIVE 1
DISPLAY ""
BECAUSE "";
```

```
IF
        cps go = yes AND
        phys count = no
THEN conclusion = conclusion 60
WOPEN 1,1,1,5,77,5
ACTIVE 1
        DISPLAY "Initiate a physical count of the material. When
the
count cards are received start the entire procedure over again
                                          Press
                                                   ANY
                                                         key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 93
IF
        cps_go_1 = yes AND
        ver request type = pre_adjustment AND
        adj = no AND
        float = yes
THEN cps go 1 a = yes
DISPLAY ""
BECAUSE "ver-request-type: The resulting actions are different
depending on the origin of the source; for example, for an item
with a 0 adjustment, pre-adjustment requests require documented
actions while memo requests do not.
adj: If the pre-adjustment section solved the problem all that is
required is to verify their procedures; otherwise additional
research is required.";
RULE 94
IF
        cps go 1 = yes AND
        ver_request_type = pre_adjustment AND
        adj = no AND
        float = no
THEN cps go 2 = yes
DISPLAY ""
BECAUSE "";
```

```
cps go 1 = yes AND
        ver request type = pre adjustment AND
        adj = yes
THEN conclusion = conclusion 61
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "The system's conclusion is: Verify pre-adjustment
procedures and
make recommended adjustments.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 96
        cps go 1 = yes AND
        float = yes
THEN cps_go_1_a = yes
DISPLAY ""
BECAUSE "";
RULE 97
        cps go 1 a = yes AND
IF
        float res disc = yes AND
        total recon float = yes
THEN conclusion = conclusion 62
WOPEN 1,1,1,5,77,7
ACTIVE 1
DISPLAY "The system's conclusion is: Follow up on the float to
ensure the
records are corrected and submit a summary.
                                                   ANY key to
                                            Press
continue.~"
WCLOSE 1
BECAUSE "Since there is float associated with this problem,
check for transaction paperwork attached to the material in the
locations to assist with the research. This additional step is
necessary for controlled material.";
```

IF

```
RULE 98
IF
        cps go 1 a = yes AND
        float res disc = yes AND
        total recon float = no
THEN cps go 1 a1 = yes
DISPLAY ""
BECAUSE "";
RULE 99
IF
        cps go 1 a = yes AND
        float_res_disc = no
THEN cps go 1 a1 = yes
        DISPLAY ""
BECAUSE "";
RULE 100
IF
        cps_go_1_al = yes AND
        tlod = yes
THEN cps go 1 a2 = yes
        DISPLAY ""
BECAUSE "";
RULE 101
        cps go 1 a2 = yes AND
        total adj = yes
THEN conclusion = conclusion 63
WOPEN 1,1,1,5,77,5
ACTIVE 1
        DISPLAY "Process the discovered information to ensure the
records are corrected and submit summary.
                                                   ANY
                                           Press
                                                         key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 102
IF
        cps_go_1_a1 = yes AND
        tlod = no
THEN cps_go_1_a3 = yes
DISPLAY ""
BECAUSE "";
```

```
RULE 103
        cps_go_1 a2 = yes_AND
        total adj = no
THEN cps go 1 a3 = yes
        DISPLAY ""
BECAUSE "";
RULE 104
        cps go 1 a3 = yes AND
IF
        kardex count tlod = yes AND
        addl aves 1 = yes
THEN conclusion = conclusion 64
WOPEN 1,1,1,5,77,5
ACTIVE 1
        DISPLAY "Process discovered partial information, prepare
MLSR and survey if necessary, and submit summary
                                          Press ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "To determine if this is a quantity discrepancy or a
problem with posting the records.";
RULE 105
IF
        cps_go_1_a3 = yes_AND
        kardex count tlod = yes AND
        addl aves 2 = yes
THEN conclusion = conclusion 65
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process partial discovered
information prepare MLSR and survey if necessary, and submit
summary.
                                          Press
                                                  ANY
                                                        key to
continue.~"
WCLOSE 1
```

BECAUSE "";

```
RULE 106
IF
       cps_go_1_a3 = yes AND
        kardex count tlod = yes AND
        addl aves 3 = yes
THEN conclusion = conclusion 66
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information,
prepare MLSR and survey if necessary, and submit summary.
                                                  ANY key to
                                          Press
continue.~"
WCIOSE 1
BECAUSE "";
RULE 107
IF
        cps_go_1_a3 = yes AND
       kardex count tlod = no
THEN cps go 1 a4 = yes
DISPLAY ""
BECAUSE "";
```

IF addl\_aves\_info = no AND
 addl\_aves\_info\_cont = continue
THEN addl\_aves\_explained = yes
WOPEN 1,1,1,22,77,5
ACTIVE 1
DISPLAY "

## Such avenues are:

- 1. GBLs,
- 2. call the shipping IM,
- 3. check paperwork in the storage bins,
- 4. check with commands that recently received an issue

of

unit

item

the item to see how many they received,

- 5. check the ROD file,
- 6. check all condition codes and all locations,
- 7. check staging or frustrated material areas,
- 8. was it a 'hot item' that came straight out of repair

to a customer without the proper documentation,

9. check recent change notices for unit of issue or

pack changes,

- 10. look for recent warehouse or customer refusals,
- 11. check previous causative research packages on this

for adjustment causes.

Press ANY key to

continue.~"

WCLOSE 1

BECAUSE "To provide a list of some other areas to be reviewed to assist with the research.";

```
RULE 109
        addl aves info = yes
IF
THEN understand addl aves = yes
WOPEN 1, 1, 1, 5, 7\overline{7}, 3
ACTIVE 1
DISPLAY ""
BECAUSE "";
RULE 110
IF
        addl aves explained = yes OR
        understand addl aves = yes
THEN addl aves known = yes
        DISPLAY ""
BECAUSE "";
RULE 111
        addl aves known = yes AND
        addl aves = no
THEN addl aves 1 = yes
        DISPLAY ""
BECAUSE "";
RULE 112
IF
        addl aves known = yes AND
        addl aves = yes AND
        addl aves total adj = yes
THEN addl aves 2 = yes
        DISPLAY ""
BECAUSE "addl-aves-total-adj: If the additional avenues provide
information
that reconciles the entire discrepancy the problem is solved; if
it only
reconciles a portion of the discrepancy then additional research
required.";
RULE 113
        addl aves known = yes AND
IF
        addl aves = yes AND
        addl aves total adj = no
THEN addl aves 3 = yes
DISPLAY ""
BECAUSE "";
```

```
RULE 114
IF
        cps go 1 a4 = yes AND
        float cardex count tlod = equal
THEN conclusion = conclusion 67
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Process the discovered information to ensure the records
correctly and submit summary.
                                          Press ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE
"float cardex count tlod: To determine whether the float corrects
the
entire problem or if additional research is required.";
RULE 900
IF
        cps go 1 a4 = yes AND
        float cardex count tlod = not equal AND
        addl aves 1 = yes
THEN conclusion = conclusion 68
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
partial
information, prepare the MLSR and survey if necessary, and submit
summary.
                                          Press
                                                  ANY
                                                        key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 115
IF
        cps_go_1 a4 = yes AND
        float cardex count tlod = not equal AND
        addl aves 2 = yes
THEN conclusion = conclusion 69
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information
and submit summary.
                                                  ANY
                                          Press
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 116
IF
        cps go 1 a4 = yes AND
        float_cardex_count_tlod = not_equal AND
        addl aves 3 = yes
THEN conclusion = conclusion 70
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the partial
information
discovered and submit summary.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 119
IF
        cps_go_1 = yes AND
        float = no
THEN cps_go_2 = yes
DISPLAY ""
BECAUSE "";
RULE 120
        cps go 2 = yes AND
        tlod = no
THEN cps go 2_a = yes
        DISPLAY ""
BECAUSE "";
```

```
RULE 121
       cps go 2 a = yes AND
        addl aves known = yes AND
        addl aves = no
THEN conclusion = conclusion 71
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Process the adjustment, prepare the survey and MLSR, and
submit
summary.
                                         Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 122
        cps go 2 a = yes AND
IF
        addl aves = yes AND
        addl aves known = yes AND
        addl aves total adj = yes
THEN conclusion = conclusion 72
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered
information to
correct the records and submit summary.
                                         Press ANY
                                                       key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 123
IF
        cps go 2 a = yes AND
        addl aves = yes AND
        addl aves known = yes AND
        addl_aves_total_adj = no
THEN conclusion = conclusion 73
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process partial discovered
information, process partial adjustment, prepare MLSR and survey
if
necessary, and submit summary.
                                                  ANY
                                                        kev
                                          Press
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 124
        cps go 2 = yes AND
        tlod = yes
THEN cps go 2 b = yes
DISPLAY ""
BECAUSE "";
RULE 125
IF
        cps go 2 b = yes AND
        count kardex = no AND
        ver request type = memo
THEN conclusion = conclusion 74
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Inform originator that no adjustment is required.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE
"count-kardex: To determine if the problem is a quantity
discrepancy or
a failure of the custodian to correctly post his Kardex.";
```

```
RULE 126
IF
        cps go 2 b = yes AND
        count kardex = no AND
        ver request type = pre_adjustment
THEN conclusion = conclusion 75
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Document that no adjustment
required.
                                          Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 127
IF
        cps go 2 b = yes AND
        count kardex = yes AND
        tlod cardx count = yes
THEN cps go 2 b1 = yes
DISPLAY ""
BECAUSE "tlod-cardx-count: To ensure that all the transactions
have correctly posted to the automated records.";
```

IF cps\_go\_2\_b1 = yes AND
tlod cardx = greater

THEN conclusion = conclusion 76

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "The system's conclusion is: Update and correct TLOD and Kardex.

This is only a discrepancy on the records, not a physical discrepancy.

This discrepancy was probably caused by:

- 1. Receipts processed to MSIR but not to Kardex.
- 2. Duplicate issues on Kardex.
- 3. Issues made on Kardex not processed to TLOD.

Press ANY key to

continue.~"

WCLOSE 1

BECAUSE "tlod-cardx: To determine the relative size of the discrepancy between the automated and manual records.";

RULE 129

IF cps\_go\_2\_b1 = yes AND

tlod cardx = less than

THEN conclusion = conclusion 77

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "The system's conclusion is: Update and correct TLOD and Kardex.

This is only a discrepancy on the records, not a physical discrepancy.

This discrepancy was probably caused by:

- 1. Receipts not processed to TLOD.
- 2. TLOD includes erroneous or duplicate issues.
- 3. Issues processed through records but not physically made.

Press ANY key to

continue.~"
WCLOSE 1
BECAUSE "";

```
RULE 130
IF
        cps_go_2 b = yes AND
        count kardex = yes AND
       tlod cardx count = no
THEN cps go 2 b2 = yes
DISPLAY ""
BECAUSE "";
RULE 131
IF
        cps go 2 b2 = yes AND
        count tlod = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 78
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Process discovered partial information, prepare survey
and MLSR,
and submit summary.
                                                  ANY
                                           Press
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "count-tlod: to determine if the problem is a quantity
discrepancy or a failure of a transaction to post to the
automated records.";
RULE 132
        cps go 2 b2 = yes AND
IF
        count tlod = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 79
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered
information to
correct the records.
                                          Press ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 133
IF
        cps go 2 b2 = yes AND
        count tlod = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 80
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
for remaining discrepancy process adjustment, prepare MLSR and
survey if
necessary, and submit summary.
                                         Press
                                                 ANY
                                                        key
                                                             to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 134
        cps go 2 b2 = yes AND
IF
        count tlod = yes AND
        count tlod diff = equal to
THEN conclusion = conclusion 81
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is:
                                            Process discovered
information and
submit summary. If memo request inform originator of resolution.
                                          Press
                                                 ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "count-tlod-diff: To determine the relative size of the
```

discrepancy between the automated and manual records.";

```
RULE 135
        cps go 2 b2 = yes AND
IF
        count tlod = yes AND
        count tlod diff = greater_than AND
        addl aves \overline{1} = yes
THEN conclusion = conclusion 82
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Prepare GBI survey and MLSR,
full discrepancy with DOCID ZRQ and then use DOCID ZAT to correct
the
MSIR.
                                           Press ANY key
                                                                to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 136
IF
        cps go 2 b2 = yes AND
        count tlod = yes AND
        count tlod diff = greater than AND
        addl aves \overline{2} = yes
THEN conclusion = conclusion 83
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered
information to
correct records and submit summary.
                                           Press ANY
                                                         key
                                                                to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 137
IF
        cps go 2 b2 = yes AND
        count tlod = yes AND
        count tlod diff = greater than AND
        addl aves 3 = yes
THEN conclusion = conclusion 84
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information; for remaining discrepancy process adjustment, prepare
and survey if necessary, and submit summary.
                                                  ANY
                                          Press
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 138
        cps go 2 b2 = yes AND
IF
        count tlod = yes AND
        count tlod diff = less than AND
        addl aves 1 = yes
THEN conclusion = conclusion 85
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: For remaining discrepancy
MLSR, survey if necessary and adjust MSIR.
                                          Press
                                                  ANY
                                                        key to
continue.~"
WCLOSE 1
```

BECAUSE "";

```
RULE 139
       cps go 2 b2 = yes AND
IF
       count tlod = yes AND
       count tlod diff = less than AND
       addl aves 2 = yes
THEN conclusion = conclusion 86
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered
information to
correct the records.
                                         Press ANY
                                                      key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 140
IF
       cps go 2 b2 = yes AND
       count tlod = yes AND
       count tlod diff = less than AND
       addl aves 3 = yes
THEN conclusion = conclusion 87
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY
"The system's conclusion is: Process discovered partial
information; for
remaining discrepancy process adjustment, prepare survey if
necessary and
MLSR, and submit summary.
                                         Press ANY
                                                      key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 141
        crp_go = yes AND
IF
        crp type = delayed receipt or 0 stow AND
        d9a = not valid AND
        msir correct = yes
THEN conclusion = conclusion 88
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
"The system's conclusion is: Causative research completed.
Reverse D9A
with DOCID ZAT and stop procedure.
                                         Press ANY
                                                       key to
continue.~"
WCLOSE 1
BECAUSE "d9a: If D9A is valid, full causative research is
required;
if D9A is not valid, then corrective action is to validate MSIR
balance.
msir-correct: Since D9A was not valid this is to determine
corrective MSIR action.";
RULE 142
IF
        crp go = yes AND
        crp type = delayed receipt or 0 stow AND
        d9a = not valid AND
        msir correct = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 89
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
"The system's conclusion is: Reverse D9A, correct the MSIR with
DOCID ZRD
and survey if necessary.
                                                  ANY
                                         Press
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 901
IF
        crp_go = yes AND
        crp type = delayed receipt or 0 stow AND
        d9a = not valid AND
        msir correct = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 90
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
"The system's conclusion is: Process the discovered information
reverse D9A.
                                         Press ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 902
IF
        crp go = yes AND
        crp_type = delayed receipt or 0 stow AND
        d9a = not valid AND
        msir correct = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 91
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
"The system's conclusion is: Process discovered partial
information to
correct the MSIR, reverse D9A and survey.
                                         Press ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 143
IF
        crp go = yes AND
        crp_type = delayed receipt or 0 stow AND
        d9a = valid AND
        msir phys count = yes
THEN dr go 1 = yes
DISPLAY ""
BECAUSE "";
RULE 144
IF
        dr_go_1 = yes AND
        float = no
THEN dr go 1 a = yes
        DISPLAY ""
BECAUSE "";
RULE 145
IF
        dr go 1 a = yes AND
        tlod = no AND
        receipt matl missid = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 92
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY
"Process DOCID ZAT 0 adjustment and prepare survey if necessary.
                                          Press
                                                   ANY
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "receipt-matl-missid: To determine if a previously posted
receipt was accurately identified and posted to the automated
records.";
```

```
RULE 146
IF
       dr go 1 a = yes AND
       tlod = no AND
        receipt_matl_missid = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 93
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
"The system's conclusion is: Process discovered information and
reverse
D9A to correct the records.
                                          Press ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 147
IF
       dr qo 1 a = yes AND
        tlod = no AND
        receipt matl missid = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 94
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
"The
      system's conclusion is:
                                    Process discovered partial
information to
reverse partial D9A and survey remaining discrepancy if necessary.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 148
IF
        dr go 1 a = yes AND
        tlod = yes AND
        total adj = yes
THEN conclusion = conclusion 95
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
"The system's conclusion is: Reverse the D9A with appropriate
error code.
                                           Press
                                                   ANY
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 149
IF
        dr go_1 a = yes AND
        tlod = yes AND
        total adj = no
THEN dr go 1 al = yes
DISPLAY""
BECAUSE "";
RULE 150
IF
        dr go_1_a1 = yes AND
        receipt matl missid = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 96
WOPEN 1,1,1,5,77,5
ACTIVE 1
        DISPLAY "Process partial information discovered to reverse
partial D9A and survey remaining discrepancy if necessary
                                                   ANY
                                           Press
                                                         key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 151
        dr_go_1_a1 = yes AND
IF
        receipt matl missid = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 97
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
"The system's conclusion is: Process discovered information to
reverse D9A.
                                          Press ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 152
IF
        dr go 1 a1 = yes AND
        receipt matl missid = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 98
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
"The
      system's conclusion is:
                                   Process partial information
discovered to
reverse partial D9A and survey remaining discrepancy if necessary.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 153
        dr go 1 a1 = yes AND
        receipt matl missid = yes
THEN conclusion = conclusion 99
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process partial information
discovered in
TLOD. For remaining discrepancy, reverse D9A, reprocess for
correct
receipt and investigate new NSN
                                          Press
                                                 ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 154
       dr go 1 a = yes AND
        receipt matl missid = yes
THEN conclusion = conclusion 100
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Reverse D9A and ZRD,
reprocess for
correct receipt and investigate new quantity and NSN received.
                                          Press
                                                 ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 155
IF
        dr go 1 = yes AND
        float = yes AND
        total recon float = no
THEN dr go 1 b = yes
DISPLAY ""
BECAUSE "";
```

```
RULE 156
       dr go 1 = yes AND
        float = yes AND
        total recon float = yes
THEN conclusion = conclusion 101
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Follow up on the discovered float to ensure records post
properly and
reverse the D9A.
                                          Press ANY key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 157
IF
       dr go 1 b = yes AND
        tlod = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 102
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Reverse D9A for partial
quantity
discovered in float with appropriate error code and prepare survey
necessary.
                                          Press ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 158
IF
        dr go 1 b = yes AND
        tlod = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 103
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information and
reverse the D9A with appropriate error code.
                                                  ANY
                                          Press
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 159
IF
        dr go 1 b = yes AND
        tlod = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 104
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information, adjust records
for remaining discrepancy, reverse D9A and prepare survey if
necessary.
                                                  ANY
                                          Press
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 160
        dr go 1 b = yes AND
        tlod = yes
THEN dr go 1 b1 = yes
DISPLAY ""
BECAUSE "";
```

```
RULE 161
       dr_go_1_b1 = yes AND
        total_adj = yes
THEN conclusion = conclusion 105
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered
information and
reverse D9A with error code 8.
                                         Press
                                                 ANY
                                                       key
                                                             to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 162
IF
       dr go 1 b1 = yes AND
        total adj = no AND
        addl_aves_1 = yes
THEN conclusion = conclusion 106
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
adjust shortage as LBI, reverse D9A and survey if necessary.
                                         Press
                                                 ANY
                                                       key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 163
IF
        dr go 1 b1 = yes AND
        total adj = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 107
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information and
reverse the D9A.
                                          Press
                                                   ANY
                                                         key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 164
IF
        dr go 1 b1 = yes AND
        total adj = no AND
        addl \overline{aves} 3 = yes
THEN conclusion = conclusion 108
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information,
reverse D9A with the appropriate error code and survey if
necessary.
                                          Press
                                                   ANY
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 165
IF
        crp_go = yes AND
        crp type = delayed receipt or 0 stow AND
        d9a = valid AND
        msir_phys count = no
THEN dr go 2 = yes
DISPLAY ""
BECAUSE "";
```

```
dr go 2 = yes AND
        float = yes
THEN dr go 2 a = yes
        DISPLAY ""
BECAUSE "";
RULE 167
IF
        dr go 2 a = yes AND
        receipt = greater than AND
        tlod = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 109
DISPLAY "Process discovered partial information, reverse D9A with
appropriate
error code, adjust excess as GBI and prepare survey if necessary.
                                           Press ANY
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "receipt: To determine the relative size of the
discrepancy between the quantities of the float and the D9A.
RULE 168
        dr_go_a = yes_AND
        receipt = greater than AND
        tlod = yes
THEN dr go 2 al = yes
DISPLAY ""
BECAUSE "";
RULE 169
        dr go 2 al = yes AND
        total_adj = no
THEN dr_{go} = 2 a2 = yes
        DISPLAY ""
BECAUSE "";
```

```
RULE 170
        dr go 2 a = yes AND
IF
        receipt = greater than AND
        tlod = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 110
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Reverse D9A with appropriate error code and process
discovered
information to correct the records.
                                          Press
                                                  ANY
                                                        kev
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 171
IF
        dr go 2 a = yes AND
        receipt = greater than AND
        tlod = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 111
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Reverse D9A with appropriate
code, process discovered partial information to correct the
records, adjust
remaining excess as GBI and prepare survey if necessary.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 172
        dr go 2 a = yes AND
IF
        receipt = equal to
THEN conclusion = conclusion 112
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Follow up the float and
reverse D9A with
appropriate error code.
                                         Press
                                                 ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 173
        dr_go 2_a = yes AND
        receipt = less than AND
       tlod = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 113
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Follow up the float, reverse
D9a with
appropriate error code and prepare survey if necessary.
                                         Press
                                                 ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 174
IF
       dr go 2 a = yes AND
        receipt = less than AND
        tlod = no AND
        addl aves 2 = yes
THEN conclusion = conclusion 114
WOPEN 1,1,1,5,77,3
ACTIVE 1
        "The system's conclusion is: Process discovered
DISPLAY
information and
reverse D9A with appropriate error code.
                                         Press
                                                  ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 175
        dr go 2 a = yes AND
        receipt = less than AND
        tlod = no AND
        addl aves 3 = yes
THEN conclusion = conclusion 115
        1,1,5,77,3
WOPEN
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information,
reverse D9A with appropriate error code and prepare survey if
necessary.
                                          Press
                                                  ANY
                                                        kev to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 176
IF
        dr go 2 a = yes AND
        receipt = less than AND
        tlod = yes
THEN dr go 2 a3 = yes
DISPLAY ""
BECAUSE "";
```

```
dr go 2 a1 = yes AND
       total adj = yes
THEN conclusion = conclusion 116
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Process the discovered information and reverse the D9A.
                                          Press
                                                  ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 801
        dr go 2 a3 = yes AND
IF
        total adj = yes
THEN conclusion = conclusion 117
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information and
reverse the D9A.
                                          Press ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 178
        dr go 2 a2 = yes AND
        addl aves 1 = yes
THEN conclusion = conclusion 118
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information,
reverse D9A and survey remaining discrepancy if necessary.
                                          Press
                                                  ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 802
TF
        dr go 2 a4 = yes AND
        addl aves 1 = yes
THEN conclusion = conclusion 119
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information
against D9A and survey remaining discrepancy if necessary.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 179
IF
       dr go 2 a2 = yes AND
        addl aves 2 = yes
THEN conclusion = conclusion 120
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
         "The
               system's conclusion is: Process discovered
information and
reverse D9A with appropriate error code to correct the records.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 803
IF
        dr go 2 a4 = yes AND
        addl aves 2 = yes
THEN conclusion = conclusion 121
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY
        "The system's conclusion is:
                                             Process discovered
information and
reverse D9A with appropriate error code to correct the records.
                                          Press
                                                  ANY
                                                        key
                                                              to
continue.~"
```

WCLOSE 1
BECAUSE "";

```
RULE 180
IF
        dr go 2 a2 = yes AND
        addl aves 3 = yes
THEN conclusion = conclusion 122
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information,
reverse D9A and survey remaining discrepancy if necessary.
                                                  ANY
                                          Press
                                                         key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 804
IF
        dr go 2 a4 = yes AND
        addl_aves_3 = yes
THEN conclusion = conclusion 123
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information,
reverse D9A and survey remaining discrepancy if necessary.
                                          Press
                                                  ANY
                                                         key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 181
IF
        dr_go_2_a3 = yes AND
        total adj = no
        dr go_2 a4 = yes
THEN
DISPLAY ""
BECAUSE "";
RULE 182
IF
        dr_go_2 = yes AND
        float = no
THEN dr go 2 b = yes
        DISPLAY ""
BECAUSE "";
```

```
RULE 183
        dr go 2 b = yes AND
II.
        tlod = yes AND
        receipt tlod = equal to
THEN conclusion = conclusion 124
WOPEN 1,1,1,6,77,5
ACTIVE 1
DISPLAY "Process information discovered in the TLOD, reverse D9A
problem was identified use error code 8, if the problem was not
identified
use error code 9.
                                          Press
                                                  ANY
                                                         key to
continue.~"
WCLOSE 1
BECAUSE "receipt-tlod: To determine the relative size of the
discrepancy between the information on the TLOD and the D9A.";
RULE 184
IF
        dr go 2 b = yes AND
        tlod = yes AND
        receipt tlod = greater than AND
        addl aves 1 = yes
THEN conclusion = conclusion 125
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Reverse D9A with appropriate
error
code, adjust excess as GBI and prepare survey if necessary.
                                          Press
                                                  ANY
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 185
IF
       dr go 2 b = yes AND
        tlod = yes AND
        receipt tlod = greater than AND
        addl aves 2 = yes
THEN conclusion = conclusion 126
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The
               system's conclusion is: Process discovered
information and
reverse D9A with appropriate error code.
                                         Press ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 186
IF
       dr go 2 b = yes AND
        tlod = yes AND
        receipt tlod = greater than AND
        addl aves 3 = yes
THEN conclusion = conclusion 127
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Reverse D9A with appropriate
code, adjust remaining excess as GBI and prepare survey if
necessary.
                                         Press
                                                  ANY
                                                        key
                                                              to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 187
IF
       dr_go_b = yes AND
        tlod = yes AND
        receipt_tlod = less_than
THEN dr go 2 c = yes
DISPLAY ""
BECAUSE "";
```

```
RULE 188
IF
       dr go_2b = yes AND
        tlod = no AND
        addl aves 1 = yes
THEN conclusion = conclusion 128
WOPEN 1,1,1,5,77,5
ACTIVE 1
DISPLAY "Process DOCID ZAT 0 adjustment and prepare survey if
necessary.
                                         Press ANY
                                                       key
                                                             to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 189
       dr_go_2_b = yes AND
IF
       tlod = no AND
        addl_aves_2 = yes
THEN conclusion = conclusion 129
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process the discovered
information and
reverse the D9A.
                                         Press ANY key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
dr go 2 b = yes AND
        tlod = no AND
        addl_aves 3 = yes
THEN conclusion = conclusion 130
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is:
                                         Process the discovered
partial
information, reverse the D9A, and prepare survey for the remaining
discrepancy if necessary.
                                          Press
                                                  ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 191
IF
        dr go 2 c = yes AND
        addl aves 1 = yes AND
        high = yes
THEN conclusion = conclusion 131
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information,
reverse D9A with error code 8 if reason for discrepancy is known
and prepare
survey if necessary.
                                          Press
                                                  ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
```

```
RULE 192
IF
        dr go 2 c = yes AND
        addl aves 2 = yes
THEN conclusion = conclusion 132
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered
information and
reverse D9A with appropriate error code.
                                                  ANY
                                          Press
                                                         kev
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 193
IF
        dr go 2 c = yes AND
        addl aves 3 = yes AND
        high = yes
THEN conclusion = conclusion_133
WOPEN 1,1,1,6,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information,
reverse D9A with error code 8 if reason for discrepancy is known
and prepare
survey if necessary.
                                                  ANY
                                          Press
                                                         key
                                                               to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 194
        recovered-receipt = HIGH AND
!IF
           HIGH > 49
1
           THEN high = yes
        recovered receipt > 49
THEN high = yes
DISPLAY ""
BECAUSE "recovered-receipt: The percentage of the discrepancy
discovered dictates the appropriate error code to use.";
```

```
RULE 195
IF
        dr go 2 c = yes AND
        addl aves 1 = yes AND
        high = no
                                    ! not high
THEN conclusion = conclusion 134
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information,
reverse D9A with error code 9 and prepare survey if necessary.
                                          Press
                                                  ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
RULE 196
IF
        dr go 2 c = yes AND
        addl aves 3 = yes AND
        high = yes
THEN conclusion = conclusion 135
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process discovered partial
information,
reverse D9A with error code 9 and prepare survey if necessary.
                                          Press
                                                  ANY
                                                        key to
continue.~"
WCLOSE 1
BECAUSE "";
```

- ! RULE 197 is a rule that is designed to catch any
- ! situations not in the rule base.
- ! The assumption with the variable 'cant find answer' is
- ! that if the user gets asked this question, the rule base
- ! was unable to match all of the user responses to a rule.

IF cant\_find\_answer = Return\_to\_Main\_Program
THEN conclusion = conclusion\_136
WOPEN 1,1,1,16,77,3
ACTIVE 1
DISPLAY "The system's conclusion is:

!!!! SORRY !!!! SORRY !!!! SORRY !!!!

THE RULE BASE DOES NOT HAVE THE RULE (S) THAT MATCH THE ANSWERS YOU GAVE TO THE SYSTEM. PLEASE SEE YOUR SUPERVISOR FOR ASSISTANCE IN RESOLVING THE PROBLEM. I APOLOGIZE FOR THE INCONVENIENCE.

Press ANY key to continue.~"

WCLOSE 1;

ASK cps\_codes\_info: "Do you know what the security and pilferable codes are?

If you do not know what the codes are the list of them from NAVSUP P-437 will be displayed, if you do know what the codes are this step will be skipped.
";

CHOICES cps codes info: Yes, no;

```
ASK ready to go on: "Are you ready to go on with the program?
";
CHOICES ready to go on: Yes, No;
ASK directions: "Would you like directions on how to use this
program?
";
CHOICES directions: yes, no;
ASK directions cont: "Enter 'continue' when you are ready
to see the rest of the directions?
";
CHOICES directions cont: continue;
ASK cr_pkg: "Do you have a causative research package?
CHOICES cr pkg: yes, no;
ASK cr pkg correct: "Is the causative research package
correct? Check things such as the extensions, security codes,
etc.
";
CHOICES cr pkg correct: yes, no;
ASK cr thresholds info: "Do you know what the
causative research thresholds are?
CHOICES cr thresholds info: yes, no;
ASK cr thresholds info: "Do you know what the
causative research thresholds are?
CHOICES or thresholds info: yes, no;
ASK cr criteria ok: "Does the causative research package
meet all the required criteria and thresholds?
";
CHOICES cr criteria ok: yes, no;
```

```
ASK cr pkg complete: "Is the causative research package
complete? Check things like TLOD, count
cards, pre adjustment reconciliations
(ZDGs), information about the count to
determine if the physical count was accurate, etc.
CHOICES cr pkg complete: yes, no;
ASK pre adj: "Have any adjustments been made to the
causative research package? Or is this a
classified, pilferable or sensitive item?
CHOICES pre adj: yes, no;
ASK crp type: "What type of causative research package is this?";
                              inventory adjustments,
CHOICES
              crp type:
delayed receipt or 0 stow,
classfied pilferable sensitivematerial, DLA material;
ASK cr adj: "Have any causative research adjustments
already been made to this package?
Adjustments like ZAT or ZAX for all or a portion of the
discrepancy.
";
CHOICES cr adj: yes, no;
ASK phys count: "Has a physical count of the material been
conducted and do you have the count cards?
";
CHOICES phys count: yes, no;
ASK msir phys count: "Does the MSIR balance equal the physical
count balance? DOCID XXD provides MSIR
information such as locations, on hand
quantity, etc., to compare with the physical count.
CHOICES mair phys count: yes, no;
```

```
ASK float: "Is there any 'float' on the item
that reconciles the discrepancy? In researching the float check
for in-process issues or receipts, ZELs, condition code problems,
and MTIS.
CHOICES float: yes, no;
ASK tlod:
"Does the
            TLOD reveal any discrepancies that explain the
unreconciled
balance? Check one year's transactions or back to the date of the
last
inventory, whichever is first.";
CHOICES tlod: yes, no;
ASK total adj: "Does the discovered TLOD discrepancy
reconcile the entire/remaining amount of
the adjustment of the questioned item?
CHOICES total adj: yes, no;
ASK total recon float: "Does the float reconcile the entire
amount of the item in question?
";
CHOICES total recon float: yes, no;
ASK dla request: "Has DLA requested
causative research on the DLA material?
CHOICES dla request: yes, no;
ASK phys count loss: "If the physical count equals the MSIR
does it 'find' the questioned RCN?
";
CHOICES phys count loss: yes, no;
ASK dla_float: "Even though the MSIR equals the physical
count, does the 'float' reveal other
transactions that cause the count to equal
the MSIR when they should not be equal?
CHOICES dla_float: yes, no;
```

```
ASK dla tlod: "Even though the MSIR equals the physical
count, does the 'TLOD check' reveal other
discrepancies that cause the count to
equal the MSIR when they are not equal?
";
CHOICES dla tlod: yes, no;
ASK dla tlod adj: "Does the information found in the TLOD
reconcile the entire discrepancy?
";
CHOICES dla tlod adj: yes, no;
ASK dla tlod 1: "Compare DLA transaction records with your
transaction records. Can you reconcile the discrepancy?
CHOICES dla tlod 1: yes, no;
ASK dla tlod 1 entire: "Do the DLA transaction records
reconcile the entire discrepancy?
CHOICES dla tlod 1 entire: yes, no;
ASK ver sec code: "Verify item has a security code!
Is it a controlled item?
";
CHOICES ver sec code: yes, no;
ASK ver request type: "Did this package originate from a memo
request or did it come from pre-adjustment research?
";
CHOICES ver request type: memo, pre adjustment;
ASK adj: "Did the pre adjustment section
solve the entire problem?
CHOICES adj: yes, no;
ASK float res disc: "Does the float you discovered
resolve the discrepancy?
CHOICES float res disc: yes, no;
```

```
ASK kardex count tlod: "Compare the physical count and the
custodian's Kardex against the TLOD. Are they equal?
CHOICES kardex count tlod: yes, no;
ASK addl aves info: "Do you know what additional avenues
can be investigated to assist in resolving the discrepancy?
";
CHOICES addl aves info: yes, no;
ASK addl aves info cont: "Enter 'continue' when you are
ready to see the rest of the list.
CHOICES addl aves info cont: continue;
ASK float_cardex_count_tlod: "Compare the information discovered
in the float to the difference between the Kardex/count and the
TLOD. Are they equal?
CHOICES float cardex count tlod: equal, not equal;
ASK addl aves: "Do any of these additional avenues help
resolve the discrepancy?
";
CHOICES addl aves: yes, no;
ASK addl aves total adj: "Did the additional information
discovered correct the entire discrepancy?
CHOICES addl aves total adj: yes, no;
ASK count kardex: "Is there a discrepancy between
the physical count and the Kardex?
";
CHOICES count kardex: yes, no;
ASK tlod cardx count: "Compare the TLOD against the Kardex
and the physical count. Does it help resolve the difference?
CHOICES tlod cardx count: yes, no;
```

```
ASK tlod_cardx: "Is the TLOD balance greater than or less
than the Kardex and physical count balance?
CHOICES tlod cardx: greater, less than,
ASK count tlod: "Did the physical count reveal some of
the discrepancy with the TLOD?
CHOICES count tlod: yes, no;
ASK count tlod diff: "Does the remaining discrepancy leave the
count greater than, equal to, or less than the TLOD?
CHOICES count tlod diff: greater than, equal to, less than;
ASK d9a: "Is the D9A valid? Reasons for nonvalidity
are frustrated material, duplicate postings, erroneous postings
(ie. wrong quantity) and posting receipt to wrong line item.
";
CHOICES d9a: valid, not valid;
ASK msir correct: "Is the MSIR correct? Does the on
hand balance equal the MSIR balance?
CHOICES msir correct: yes, no;
ASK receipt matl missid: "Has the received
material been misidentified?
";
CHOICES receipt matl missid: yes, no;
ASK receipt: "Is the total of the receipt discovered in
the float greater than, equal to, or less than the D9A?
";
CHOICES receipt: greater than, equal to, less than;
ASK receipt tlod: "Is the receipt discovered in the TLOD
greater than, equal to, or less than the D9A?
";
CHOICES receipt tlod: greater than, equal to, less than;
```

ASK recovered\_receipt: "What percentage of the 'lost material' receipt was discovered in the TLOD research?
";

CHOICES recovered\_receipt: integer;

ASK cant\_find\_answer: "

The system does not yet have a rule that matches all of your inputs. Please select the Menu choice provided to return to the Main Menu.

";

CHOICES cant\_find\_answer: Return\_to\_Main\_Program;

# 

! The next rule base is the DUES MANAGEMENT expert system, by Captain Potwin, USMC.

!EXECUTE; !RUNTIME; ENDOFF; ACTIONS WOPEN 1,1,1,14,77,7 ACTIVE 1 DISPLAY "

DUES MANAGEMENT

EXPERT SYSTEM FOR

INVENTORY MANAGERS AT

R'TAIL STOCK POINTS

Press ANY key to continue.~"

WCLOSE 1

FIND conclusion

WOPEN 1,1,1,5,77,7

ACTIVE 1 DISPLAY"

Press ANY key to return to the Main Menu.

~"

CHAIN intmod;

# RULE 1

IF module = Delinquent\_Dues AND

status = none AND

pri\_sat = No should be upgraded

THEN conclusion = conclusion 1

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "The system's conclusion is: Send an AMA document modifier to raise the priority.

Press ANY key to continue~."

### WCLOSE 1

BECAUSE "When no status has been received and the priority is determined to be not satisfactory, an AMA document modifier is used to upgrade the priority and to establish a requisition if ICP has no record of it.
";

# RULE 2

IF module = Delinquent\_Dues AND

status = none AND

pri\_sat = yes

THEN conclusion = conclusion 2

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "The system's conclusion is: Send an ATA follow up.

Press ANY key to continue~."

# WCLOSE 1

BECAUSE "When no status has been received and the priority is determined to be satisfactory, an ATA follow up should be sent on the requisition. An ATA is processed as requisition if original requisition is not received.
";

RULE 3

IF module = Delinquent\_Dues AND
 status = ba AND
 status\_age = less

THEN conclusion = conclusion\_3

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "The system's conclusion is: No action is required.

Press ANY key to continue~."

WCLOSE 1

BECAUSE "When BA status has been received, but the status age is

less than 30 days old, no action is yet necessary. It is too
early to take additional action. 9A status denotes item is being

processed for release and shipment.

";

RULE 4

IF module = Delinquent\_Dues AND
 status = ba AND
 status\_age = more AND
 follow\_up = no OR
 follow\_up = unknown

THEN conclusion = conclusion\_4

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "The system's conclusion is: Send an AF1 follow up.

Press ANY key to continue~."

WCLOSE 1
BECAUSE "When BA status has been received, and the status age is more than 30 day old and no follow up has been sent (or if it is not known if a follow up has been sent) then you should send an AF1 follow up to request updated status.
";

```
RULE 5

IF module = Delinquent_Dues AND
    status = ba AND
    status_age = more AND
    rev_edd = yes

THEN conclusion = conclusion_5

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "The system's conclusion is: Update the Revised EDD.
```

# WCLOSE 1

BECAUSE "When 9A status has been received and the status age is more than 30 days old and a revised EDD is received in response to a follow up, then update the Revised EDD because the document

is no longer delinquent.
";

```
RULE 6
IF
    module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     rev_edd = no AND
     classified = yes AND
     category = 3 OR
     category = 4 OR
     category = 5 OR
     category = 6
THEN conclusion = conclusion 6
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel, request spot
inventory, and
submit ROD.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If BA status is over 30 days old with no
revised/extended EDD received, the material is classified,
pilferable or controlled and the category of the due is 3 or
higher, then you should cancel the due, request a spot inventory
and submit a ROD.
```

```
RULE 7
   module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     rev edd = no AND
     classified = yes AND
     category = 1 OR
     category = 2
THEN conclusion = conclusion 7
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send an AF1 follow up.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If 9A status is over 30 days old with no
revised/extended EDD received, the material is classified,
pilferable or controlled and the category of the due is less
than 3, then you should send an AF1 follow up to request updated
status on the requisition.
";
```

```
RULE 8
IF
    module = Delinquent Dues AND
    status = ba AND
    status age = more AND
    follow up = yes AND
    classified = yes AND
    value = no AND
    category = 3 OR
    category = 4 OR
    category = 5 OR
    category = 6
THEN conclusion = conclusion 8
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel, request spot
inventory, and
submit ROD.
```

# WCLOSE 1

BECAUSE "If BA status is over 30 days old and a follow up has been sent, the material is classified, pilferable or controlled,

the value of the material is less than \$100.00 and the category of the due is 3 or higher, then you should cancel, request a spot inventory, and submit a ROD.
";

```
RULE 9
   module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     follow up = yes AND
     classified = yes AND
     value = no AND
     category = 1 OR
     category = 2
THEN conclusion = conclusion 9
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send an AF1 follow up.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If BA status is over 30 days old, a follow up has been
sent, and the material is classified, pilferable or controlled,
the value of the material is less than $100.00 and the category
of the due is less than 3, then you should send an AF1 follow up
to request updated status.
RULE 10
     module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     rev edd = no AND
     classified = no AND
     category = 1
THEN conclusion = conclusion 10
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If BA status is over 30 days old, no revised or extended
EDD has been received, the material is not classified,
pilferable or controlled and the category of the due is I,
then no action is required at this time.
";
```

```
RULE 11

IF module = Delinquent_Dues AND
    status = ba AND
    status_age = more AND
    rev_edd = no AND
    classified = no AND
    category = 2 OR
    category = 3 OR
    category = 4

THEN conclusion = conclusion_11

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "The system's conclusion is: Send an AF1 follow up.

Press ANY key to continue~."
```

WCLOSE 1

BECAUSE "If BA status is more than 30 days old, no revised or extended EDD has been received, the material is not classified, pilferable or controlled, and the category of the due is 2, 3 or

4, then you should send an AF1 follow up to request updated
status.
";

# RULE 12 IF module = Delinquent\_Dues AND status = ba AND status\_age = more AND rev\_edd = no AND classified = no AND category = 5 OR category = 6 THEN conclusion = conclusion\_12 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel and submit an AC1.

Press ANY key to continue~."

# WCLOSE 1

BECAUSE "If BA status is more than 30 days old, no revised or extended EDD has been received, the material is not classified, pilferable or controlled and the category of the due is 5 or 6 then you should cancel and submit an AC1."

```
RULE 13
IF    module = Delinquent_Dues AND
    status = ba AND
    status_age = more AND
    rev_edd = no AND
    follow_up = yes AND
    classified = no AND
    value = no AND
    category = 5 OR
    category = 6
THEN conclusion = conclusion_13
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Store to zero.
```

# WCLOSE 1

BECAUSE "If BA status is more than 30 days old and no revised or

extended EDD has been received, a follow up has been sent, the material is not classified, pilferable or controlled and the value is less than \$100.00 and the category of the due is 5 or 6, then you should store to zero.
";

```
RULE 14
IF
    module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     rev edd = no AND
     follow up = yes AND
     classified = no AND
     value = no AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 14
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send an AF1 follow up.
                                 Press ANY key to continue~."
WCLOSE 1
```

BECAUSE "If BA status is more than 30 days old, no revised or extended EDD has been received, a follow has been sent, the material is not classified, pilferable or controlled, the value is less than \$100.00 and the category of the due is less than 5,

then you should Send an AF1 follow up to request updated status.

```
RULE 15
IF
     module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     rev edd = no AND
     follow up = yes AND
     value = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 15
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send an AF1 follow up.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If BA status is more than 30 days old, no revised or
extended EDD has been received, a follow up has been sent, the
value of the material is greater than $100.00 and the category of
the due is less than 5, then you should send an AF1 follow up to
request updated status.
```

```
RULE 16
IF
    module = Delinquent Dues AND
     status = ba AND
     status age = more AND
     rev edd = no AND
     follow up = ves AND
     value = yes AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 16
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel and submit ROD.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If BA status is more than 30 days old, a revised EDD has
not been received, a follow up has been sent, the value of the
material is greater than $100.00, and the category of the due is
5 or 6 then you should cancel the due and submit a ROD.
";
RULE 17
    module = Delinguent Dues AND
     status = other AND
     rev edd = no AND
     z67 = no AND
     dla = no
THEN conclusion = conclusion 17
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel.
                           Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, no
revised/extended EDD has been received, there is no Z67 record
and no record in DLA files, the material may have been received
and paid for already or the requisition was canceled by the ICP.
You should cancel the due.
";
```

```
RULE 18
IF
     module = Delinquent Dues AND
     status = other AND
     accounts payable = yes
THEN conclusion = conclusion 18
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel the due, but do not
cancel the
obligation.
                             Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status of the requisition is other than BA or AS
and funds are in accounts payable it is possible the material has
been received, but has not been billed for yet. Therefore you
should cancel the due, but not the obligation.
";
RULE 19
TF'
     module = Delinquent Dues AND
     status = other AND
     mit = yes AND
     value = yes AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 19
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel and submit ROD.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status of the requisition is other than BA or AS
and funds are in MIT, the value of the material is greater than
$100.00 and the category of the due is 5 or 6 then you should
cancel the due and submit a ROD.
```

```
RULE 20
IF
    module = Delinquent Dues AND
     status = other AND
     mit = yes AND
     value = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 20
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send an AF1 follow up.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, the funds are in
MIT, the value of the material is over $100.00 and the category
of the due is less than 5, then you should send an AF1 follow up
requesting updated status.
";
```

```
RULE 21
   module = Delinquent Dues AND
IF
     status = other AND
    mit = yes AND
     value = no AND
     classified = no AND
    category = 1 OR
     category = 2 OR
     category = 3 OR
    category = 4
THEN conclusion = conclusion 21
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send and AF1 follow up.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, the funds are in
MIT, the value of the material is less than $100.00, the material
is not classified, pilferable or controlled and the category of
the due is less than 5, then you should send an AF1 follow up to
request updated status.
";
```

```
RULE 22
IF    module = Delinquent_Dues AND
        status = other AND
        mit = yes AND
        value = no AND
        classified = no OR
        category = 5 OR
        category = 6
THEN conclusion = conclusion_22
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Store to zero.
```

### WCLOSE 1

BECAUSE "If the status is other than BA or AS, the funds are in MIT, the value of the material is less than \$100.00, the material is not classified, pilferable or controlled, the the category of

the due is 5 or 6, then you should store to zero. ";

```
RULE 23
IF
    module = Delinquent Dues AND
     status = other AND
    mit = yes AND
     value = no AND
     classified = yes AND
     category = 3 OR
    category = 4 OR
     category = 5 OR
     category = 6
THEN conclusion = conclusion 23
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel, request spot
inventory, and
submit ROD.
```

# WCLOSE 1

BECAUSE "If the status is other than BA or AS, the funds are in MIT, the value of the material is less than \$100.00, the material is classified, pilferable or controlled, and the category of the

due is 3 or greater, then you should cancel the due, request a spot inventory, and submit a ROD.
";

```
RULE 24
     module = Delinquent Dues AND
     status = other AND
     mit = yes AND
     value = no AND
     classified = yes AND
     category = 1 OR
     category = 2
THEN conclusion = conclusion 24
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send an AF1 follow up.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, the funds are
in MIT, the value of the material is less than $100.00, the
material is classified, pilferable or controlled and the
category off the due is 1 or 2, then you should send an AF1
follow up requesting updated status.
RULE 25
IF
    module = Delinquent Dues AND
     status = other AND
     obligations = yes AND
     needed = no AND
     canc subm = no
THEN conclusion = conclusion 25
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Submit an AC1 cancellation
request.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, the funds are in
obligations, the material is no longer needed and an AC1
cancellation request has not been sent, then you should submit
an AC1 cancellation.
";
```

```
RULE 26
IF
    module = Delinquent Dues AND
     status = other AND
     obligations = yes AND
     needed = no AND
     canc subm = yes AND
     canc ackn = no
THEN conclusion = conclusion 26
WOPEN 1,1,1,5,77,3
ACTIVE 1
                                            Submit another AC1
DISPLAY "The system's conclusion is:
cancellation request.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, the funds are in
obligations, the material is no longer needed, an AC1
cancellation request has been submitted but not acknowledged,
then you should submit another AC1 cancellation request.
";
RULE 27
IF
    module = Delinquent Dues AND
     status = other AND
     obligations = yes AND
     needed = no AND
     canc subm = yes AND
     canc ackn = yes
THEN conclusion = conclusion 27
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is necessary at
this time.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If a cancellation has been submitted and acknowledged,
the requisition should drop off the delinquent dues listing soon,
no action is required.
";
```

```
RULE 28
    module = Delinquent Dues AND
IF
     status = other AND
     obligations = yes AND
     needed = yes
THEN conclusion = conclusion 28
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Send an AF1 follow up, or
send message
requesting shipping status.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, the funds are in
obligations and the material is still needed, then send an AF1
follow up requesting updated status or send a message requesting
shipping status.
";
RULE 29
IF
     module = Delinquent Dues AND
     status = other AND
     obligations = yes AND
     needed = yes AND
     pri sat = yes AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 29
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel and submit an AC1.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, the funds are in
obligations, the material is still needed, the priority is
determined to be satisfactory and the category of the due
is 5 or 6, then you should cancel the due and submit an AC1
system cancellation request.
";
```

```
RULE 30
IF
    module = Delinquent Dues AND
     status = other AND
     z67 = no AND
    dla = yes AND
    needed = yes
THEN conclusion = conclusion 30
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is:
                                           Further research is
required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, there is no z67
record, the requisition is in DLA files, the material is still
needed, then further research is required. Essibly paid for
but not received, should conduct financial audit to find what
was paid for.
";
RULE 31
IF
    module = Delinquent Dues AND
     status = other AND
     z67 = no AND
     dla = yes AND
    needed = yes AND
     sub = yes
THEN conclusion = conclusion 31
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel.
                                 Press ANY key to continue~."
WCLOSE 1
```

BECAUSE "If the status is other than BA or AS status, there is no z67 record, the requisition is in DLA files, the material is still needed but a substitute was received, then you should cancel

the due. The material has been received under a substitute NSN.

```
RULE 32
   module = Delinquent Dues AND
     status = other AND
     z67 = no AND
     dla = no AND
     needed = yes AND
     sub = no
THEN conclusion = conclusion 32
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel, and reorder.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, there is not a z67
record, the requisition is not in DLA files, the material is still
needed and a substitute was not received, then you should cancel
the due and reorder.
RULE 33
    module = Delinquent Dues AND
     status = other AND
     z67 = no AND
     dla = yes AND
     needed = no
THEN conclusion = conclusion 33
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel and submit an AC1.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is other than BA or AS, there is not a z67
record, the requisition is in DLA files, and the material is not
needed then cancel the due and submit an AC1 system cancellation
request.
";
```

This section of the rule base deals with AS status. AS status means the material has been shipped. RULE 34 IF module = Delinquent Dues AND status = as AND category = 1 OR category = 2 OR category = 3THEN conclusion = conclusion 34 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: No action is required. Press ANY key to continue~." WCLOSE 1 BECAUSE "If the status is AS and the category of the due is less than 4, then no action is required. The goods are in the mail. ";

```
RULE 35
IF    module = Delinquent_Dues AND
    status = as AND
    mit = yes AND
    disb_qty = no AND
    part_ship = yes AND
    value = yes AND
    category = 5 OR
    category = 6
THEN conclusion = conclusion_35
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel and submit ROD for MIT quantity.
```

### WCLOSE 1

BECAUSE "If the status is AS, the funds are in MIT, the disbursed quantity is not equal to the MIT quantity, a partial shipment was received, the value of the material is more than \$100.00, and the category of the due is 5 or 6 then you should cancel the due and

submit a ROD for the MIT quantity.
";

```
RULE 36
    module = Delinquent Dues AND
IF
     status = as AND
     mit = yes AND
     disb qty = no AND
     part ship = yes AND
     value = no AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 36
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Store to zero the MIT
quantity.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, the funds are in MIT, the disbursed
quantity is not equal to the MIT quantity, a partial shipment was
received, the value of the material is less than $100.00 and the
category of the due is 5 or 6, then you should store to the zero
```

the quantity in MIT.

```
RULE 37
IF
     module = Delinquent Dues AND
     status = as AND
     mit = yes AND
     disb qty = no AND
     part ship = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 37
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, the funds are in MIT, the disbursed
quantity is not equal to the MIT quantity, a partial shipment was
received and the category of the due is less than 5, then no
action
is required yet.
";
```

```
RULE 38
IF
    module = Delinquent Dues AND
     status = as AND
     mit = yes AND
     disb qty = no AND
     part ship = yes AND
     sub = no AND
     value = no AND
     classified = yes AND
     category = 3 OR
     category = 4 OR
     category = 5 OR
     category = 6
THEN conclusion = conclusion 38
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel, request spot
inventory and
submit ROD for the MIT quantity.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, the disbursed
quantity is not equal to the MIT quantity, a partial shipment was
received, no substitutes were received, the value of the material
is less than $100.00, the material is classified, pilferable or
controlled and the category of the due is 3 or greater, then you
should cancel the due, request a spot inventory and submit a RCD
```

for the mit quantity.

```
RULE 39
    module = Delinquent Dues AND
     status = as AND
     mit = yes AND
     disb qty = no AND
     part ship = yes AND
     sub = no AND
     value = no AND
     classified = yes AND
     category = 1 OR
     category = 2
THEN conclusion = conclusion 39
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, the funds are in MIT, the disbursed
quantity is not equal to the MIT quantity, a partial shipment was
received, no substitute was received, the material is classified,
pilferable or controlled and the category of the due is less than
3,
then no action is required yet.
```

```
RULE 40
IF
    module = Delinquent Dues AND
     status = as AND
     mit = yes AND
     disb qty = no AND
     part ship = yes AND
     sub = no AND
     value = no AND
     classified = no AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 40
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Store to zero.
```

Press ANY key to continue~."

### WCLOSE 1

BECAUSE "If the status is AS, the funds are in MIT, the disbursed quantity is not equal to the MIT quantity, a partial shipment was received, no substitute was received, the value of the material is

less than \$100.00 , the material is not classified, pilferable or controlled and the category of the due is 5 or 6, then you should store to zero.

```
RULE 41
IF
    module = Delinquent Dues AND
     status = as AND
     mit = yes AND
     disb qty = no AND
     part ship = yes AND
     sub = no AND
     value = no AND
     classified = no AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 41
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, the funds are in MIT, the disbursed
quantity is not equal to the MIT quantity, a partial shipment was
received, no substitute was received, the value of the material
less than $100.00, the material is not classified, pilferable or
controlled and the category of the due is less than 5, then no
action
is required yet.
```

```
RULE 42
IF    module = Delinquent_Dues AND
    status = as AND
    mit = yes AND
    disb_qty = no AND
    part_ship = yes AND
    sub = no AND
    value = yes AND
    category = 5 OR
    category = 6
THEN conclusion = conclusion_42
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel and submit ROD.
```

Press ANY key to continue~."

# WCLOSE 1

BECAUSE "If the status is AS, the funds are in MIT, the disbursed quantity is not equal to the MIT quantity, a partial shipment has been received, no substitute has been received, the value of the

material is less than \$100.00 and the category of the due is 5 or 6, then you should cancel the due and submit a ROD. ";

```
RULE 43
IF
    module = Delinquent Dues AND
     status = as AND
    mit = yes AND
     disb qty = no AND
     part ship = yes AND
     sub = no AND
     value = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 43
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.
                                 Press ANY key to continue~."
WCLOSE 1
```

BECAUSE "If the status is AS, funds are in MIT, the disbursed quantity is not equal to the MIT quantity, a partial shipment has been received, no substitute has been received, the value of the

material is over \$100.00 and the category of the due is less than 5, then no action is required yet.

```
RULE 44

IF module = Delinquent_Dues AND
    status = as AND
    mit = yes AND
    disb_qty = no AND
    part_ship = no AND
    sub = yes

THEN conclusion = conclusion_44

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "The system's conclusion is: Cancel.
```

Press ANY key to continue~."

## WCLOSE 1

BECAUSE "If the status is AS, funds are in MIT, the disbursed quantity is not equal to the MIT quantity, no partial shipment was

received, but a substitute was received, then you should cancel the due.

```
RULE 45
   module = Delinquent Dues AND
     status = as AND
    mit = yes AND
     part ship = no AND
     sub = no AND
     value = no AND
     classified = no AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 45
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Store to zero.
```

Press ANY key to continue~."

WCLOSE 1 BECAUSE "If the status is AS, funds are in MIT, no partial shipment was received, no substitute was received, the material is not classified, pilferable or controlled, and the category of the due is 5 or 6, then you should store to zero. ";

```
RULE 46
    module = Delinquent Dues AND
IF
     status = as AND
    mit = yes AND
    part ship = no AND
     sub = no AND
     value = no AND
    classified = no AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 46
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, no partial
shipment
was received, no substitute was received, the value of the
material
is less than $100.00, the material is not classified, pilferable
controlled and the category of the due is less than 5, then no
action
is required yet.
```

# RULE 47 IF module = Delinquent\_Dues AND status = as AND mit = yes AND disb\_qty = no AND part\_ship = no AND sub = no AND value = yes AND category = 5 OR category = 6 THEN conclusion = conclusion\_47 WOPEN 1,1,1,5,77,3 ACTIVE 1 DISPLAY "The system's conclusion is: Cancel and submit ROD.

## WCLOSE 1

BECAUSE "If the status is AS, funds are in MIT, the disbursed quantity is not equal to the MIT quantity, no partial shipment was received, no substitute was received, the value of the material

Press ANY key to continue~."

is over \$100.00 and the category of the due is 5 or 6, then you should cancel the due and submit a ROD.

```
RULE 48
IF
    module = Delinquent Dues AND
     status = as AND
     mit = yes AND
     disb qty = no AND
     part ship = no AND
     sub = no AND
     value = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 48
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, the funds are in MIT, the disbursed
quantity is not equal to the MIT quantity, no partial shipment
received, no substitute was received, the value of the material
over $100.00 and the category of the due is less than 5, then no
action is required yet.
```

```
RULE 49
IF
       module = Delinquent Dues AND
        status = as AND
        mit = yes AND
        disb_qty = yes AND
        value = no AND
        classified = no AND
        category = 5 OR
        category = 6
THEN conclusion = conclusion 49
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Store to zero.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, the funds are in MIT, the disbursed
quantity is equal to the MIT quantity, the value of the material
is
less than $100.00, the material is not classified, pilferable or
```

controlled and the category of the due is 5 or 6, then you should

store to zero.

```
RULE 50
    module = Delinquent Dues AND
IF
     status = as AND
     mit = yes AND
     disb_qty = yes AND
     value = no AND
     classified = no AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 50
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, the funds are in MIT, the disbursed
quantity is equal to the MIT quantity, the value of the material
is
less than $100.00, the material is not classified, pilferable or
controlled and the category of the due is less than 5, then no
action
is required yet.
",
```

```
RULE 51
    module = Delinquent Dues AND
     status = as AND
     mit = yes AND
     disb qty = yes AND
     value = no AND
     classified = yes AND
     category = 3 OR
     category = 4 OR
     category = 5 OR
     category = 6
THEN conclusion = conclusion 51
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel, request spot
inventory and
submit ROD.
                                Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, the disbursed
quantity is equal to the MIT quantity, the value of the material
is
less than $100.00, the material is classified pilferable or
controlled
and the category of the due is 3 or greater, then you should
cancel,
request a spot inventory and submit a ROD.
```

```
RULE 52
IF
   module = Delinquent Dues AND
     status = as AND
    mit = yes AND
    disb qty = yes AND
    value = no AND
    classified = yes AND
     category = 1 OR
     category = 2
THEN conclusion = conclusion 52
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, the disbursed
quantity is equal to the MIT quantity, the value of the material
is
less than $100.00, the material is classified, pilferable or
controlled
and the category of the due is less than 3, then no action is
required
yet.
```

Press ANY key to continue~."

WCLOSE 1

BECAUSE "If the status is AS, funds are in MIT, the disbursed quantity is equal to the MIT quantity, the value of the material is greater than \$100.00 and the category of the due is 5 or 6, then you should cancel the due and submit a ROD.

";

```
RULE 54
IF
       module = Delinquent Dues AND
        status = as AND
        mit = yes AND
        disb qty = yes AND
        value = yes AND
        category = 1 OR
        category = 2 OR
        category = 3 OR
        category = 4
THEN conclusion = conclusion 54
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in MIT, the disbursed
quantity is equal to the MIT quantity, the value of the material
is greater than $100.00 and the category of the due is less than
5,
then no action is required yet.
```

```
RULE 55
     module = Delinquent Dues AND
     status = as AND
     accounts payable = yes AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 55
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel due, but do not
cancel
obligation.
                                  Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in accounts payable and
the category of the due is 5 or 6, then you should cancel the due,
but do not cancel the obligation.
RULE 56
     module = Delinquent Dues AND
     status = as AND
     accounts payable = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 56
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in accounts payable and
the category of the due is less than 5, then no action is required
yet.
";
```

```
RULE 57
IF
    module = Delinquent Dues AND
     status = as AND
     obligations = yes AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 57
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel due, but do not
cancel
obligation.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in obligations and the
of the due is 5 or 6, then you should cancel the due but do not
cancel
the obligation.
";
RULE 58
     module = Delinquent Dues AND
     status = as AND
     obligations = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 58
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, funds are in obligations and the
category of the due is less than 5, then no action is required
yet.
";
```

```
RULE 59
    module = Delinquent Dues AND
     status = as AND
     z67 = no AND
    fund code 26 = yes AND
    nine_cog = yes AND
    category = 5 OR
     category = 6
THEN conclusion = conclusion 59
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel and re-establish
under J3 fund
code (stock-fund).
                                Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, there is no z67 record, the
requisition
is a fund code 26 item and 9 cog and the category of the due is
```

then you should cancel and re establish under J3 fund code (stock

fund).
";

```
RULE 60
IF
    module = Delinquent Dues AND
     status = as AND
     z67 = no AND
     fund code 26 = yes AND
     nine cog = yes AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 60
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, there is no z67 record, the item is
fund code 26 and 9 cog, and the category of the due is less than
5,
then no action is required yet.
```

```
RULE 61
    module = Delinquent Dues AND
     status = as AND
     z67 = no AND
     fund code 26 = yes AND
     nine cog = no AND
     category = 5 OR
     category = 6
THEN conclusion = conclusion 61
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Store to zero.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, there is no Z67 record, the item is
fund code 26 item and 9 cog, and the category of the due is 5 or
then you should store to zero.
";
```

```
RULE 62
IF
    module = Delinquent Dues AND
     status = as AND
     z67 = no AND
     fund code 26 = yes AND
     nine cog = no AND
     category = 1 OR
     category = 2 OR
     category = 3 OR
     category = 4
THEN conclusion = conclusion 62
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, the item is fund code 26, but not
cog and the category of the due is less than 5, then no action is
required at this time.
";
RULE 63
    module = Delinquent Dues AND
IF
     status = as AND
     z67 = no AND
     fund code 26 = no
THEN conclusion = conclusion 63
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If the status is AS, there is no Z67 record, and the item
is not fund code 26, then cancel the due.
```

The following section or the rule base deals with System

- ! Cancellations status. This includes CG, CJ, CA, CS, CK and ! and CE status.
- ! This section deals with CG status reguisitions:

DISPLAY "The system's conclusion is: Submit new requisition on original NSN.

Press ANY key to continue~."

WCLOSE 1

BECAUSE "If the document number does not match the original NSN ordered and the NSN on the CG status card is not valid, then you

should reorder the original NSN.
";

```
RULE 65
IF
    module = System Cancellations AND
     c status = cq AND
     doc_num = yes AND
     nsn val = no
THEN conclusion = conclusion 65
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Delete invalid NSN from
files (MISR).
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If original NSN ordered is the same as NSN on CC status
card, an invalid NSN has been established on local files (MISR).
";
RULE 66
     module = System Cancellations AND
IF
     c status = cq AND
     doc num = yes AND
     nsn val = yes AND
     req dem = yes
THEN conclusion = conclusion 66
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Submit new requisition on
original NSN.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If document number matches original NSN ordered and NSN
on CC status card is valid, reorder original NSN if item is still
required.
";
```

```
RULE 67
IF
    module = System Cancellations AND
     c status = cg AND
     doc num = yes AND
     nsn val = yes AND
     req dem = no
THEN conclusion = conclusion 67
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If item is no longer required based on demand, then no
action is required. Do not reorder.
! This section deals with CJ status on requisitions
RULE 68
IF
    module = System Cancellations AND
     c status = cj AND
     doc num = no AND
     nsn val = yes AND
     val sub = yes
THEN conclusion = conclusion 68
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Input change notice to tie
NSNs.
                                 Press ANY key to continue~."
WCLOSE 1.
BECAUSE "If NSN on CJ status card is a valid substitute, input
change notice to establish the NSNs as valid substitutes in
the MISR file.
";
```

```
c status = cj AND
     doc num = no AND
     nsn val = yes AND
     val sub = yes AND
     tech sub = yes
THEN conclusion = conclusion 69
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Input change notice to tie
NSNs.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If NSN on CJ status card is a valid substitute, input
change notice to establish the NSNs as valid substitutes in
the MISR file.
":
RULE 70
     module = System Cancellations AND
     c status = cj AND
     doc num = no AND
     nsn val = yes AND
     val sub = no AND
     tech val = no AND
     req dem = yes
THEN conclusion = conclusion 70
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Submit new requisition
citing 2b advice
code.
                                 Press Al'Y key to continue~."
WCLOSE 1
BECAUSE "If the substitute NSN provided on the CJ status card is
determined to be invalid, reorder with 2b advice code.
";
```

RULE 69

module = System Cancellations AND

IF

```
RULE 71
   module = System Cancellations AND
     c status = cj AND
     sub prov = no AND
     req dem = yes
THEN conclusion = conclusion 71
WOPEN 1,1,1,5,77,3
ACTIVE 1
         "The system's conclusion is: Send Speedletter to FMSO
DISPLAY
requesting
substitute NSN or alternate source of supply.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "Substitute NSN is not provided and the item is still
required based on demand, a Speedletter should be sent to FMSO
requesting a substitute NSN or alternate source of supply.
";
RULE 72
IF
    module = System Cancellations AND
     c status = cj AND
     sub prov = no AND
     req dem = no
THEN conclusion = conclusion 72
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Delete NSN from local files
(MISR).
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If item is no longer required based demand, then delete
obsolete NSN from local files (MISR).
";
```

```
RULE 73
    module = System Cancellations AND
     c status = cj AND
     doc num = no AND
     nsn val = yes AND
     val sub = no AND
     tech val = no AND
     req dem = yes AND
     pre ad = yes
THEN conclusion = conclusion 73
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Contact ICP and request
verification of
invalid substitute NSN.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "If CJ status comes back with an invalid substitute NSN
after a requisition was submitted with a 2b advice code you should
contact the ICP and request verification of the substitute NSN.
";
RULE 74
    module = System Cancellations AND
     c status = ca
THEN conclusion = conclusion 74
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Delete NSN from local files
(MISR) or
if after review, item is still determined to be a valid
requirement, send
speedletter requesting substitute or replacement item.
                                 Press ANY key to continue~."
WCLOSE 1
BECAUSE "CA status normally comes with narrative message stating
reason for rejection.
";
```

## ! This section deals with CA status

RULE 75
IF module = System\_Cancellations AND
 c\_status = cs AND
 qty\_excess = no
THEN conclusion = conclusion\_75
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Submit new requisition with 2L advice code.

Press ANY key to continue~."

WCLOSE 1

BECAUSE "If you determine guantity to not be excessive based on your demand, submit a new requisition with a 2L advice code. ";

RULE 76
IF module = System\_Cancellations AND
 c\_status = cs AND
 qty\_excess = yes
THEN conclusion = conclusion\_76
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action required.

Press ANY key to continue~."

WCLOSE 1

BECAUSE "Possibly ordered incorrect excessive quantity. No action

is required.

";

! This section deals with CK status

RULE 77

IF module = System\_Cancellations AND

c status = ck

THEN conclusion = conclusion 77

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "The system's conclusion is: Delete NSN from local files (MISR).

Press ANY key to continue~."

WCLOSE 1

BECAUSE "Normally not pursued further at the NSC level, may be uneconomical to procure.
";

! This section deals with CE status

**RULE** 78

IF module = System Cancellations AND

c status = ce AND

current ui = yes

THEN conclusion = conclusion 78

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "The system's conclusion is: Submit new requisition with MISR unit

of issue.

Press ANY key to continue~."

WCLOSE 1

BECAUSE "If status is CE and verification of the current unit of

issue in the MISR showed it to be correct, then you should submit

new requisition with MISR unit of issue.

```
RULE 79
    module = System Cancellations AND
     c status = ce AND
     current ui = no
THEN conclusion = conclusion 79
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Input change notice to
correct the unit
of issue.
                                Press ANY key to continue~."
WCLOSE 1
BECAUSE "If current unit of issue is incorrect on MISR, input
notice to correct. This will generate correct unit of issue on
next
reorder.
";
RULE 80
    module = Delinquent Dues OR
     module = System Cancellations
THEN conclusion = conclusion 80
WOPEN 1,1,1,12,77,3
ACTIVE 1
DISPLAY "The system's conclusion is:
          SORRY
                  1111
                          SORRY !!!! SORRY !!!!
   !!!!
                                                         SORRY
!!!!
```

THERE IS NO RULE IN THE RULE BASE WHICH MATCHES ALL OF THE ANSWERS YOU PROVIDED TO THE SYSTEM. SORRY FOR THE INCONVENIENCE. PLEASE SEE YOU SUPERVISOR FOR FURTHER ASSISTANCE.

Press ANY key to continue.~"

WCLOSE 1;

! The following section of the Expert System is the listing of the questions which solicit information reguired by the RULE base.

```
ASK module: "Which Module of Dues Management do you want to
work with?";
CHOICES module: Delinquent Dues, System Cancellations;
ASK status: "What is the supply status?";
CHOICES status: none, ba, as, other;
ASK status age:
"Is the age of the most recent supply status more than 30 days or
less?";
CHOICES status age: more, less;
ASK prisat: "Is the priority satisfactory?";
CHOICES pri sat: yes, No should be upgraded;
ASK follow up: "Has a follow up been previously submitted?";
CHOICES follow up: yes, no;
ASK rev edd: "Has a revised/extended EDD been received?";
CHOICES rev edd: yes, no;
ASK classified:
"Is the material classified, pilferable, or controlled?";
CHOICES classified: yes, no;
ASK value: "Is the dollar value of the material more than
$100.00?";
CHOICES value: yes, no;
ASK z67: "Is there a z67 record?";
CHOICES z67: yes, no;
ASK mit: "Are funds in MIT?";
CHOICES mit: yes, no;
ASK accounts payable: "Are funds in accounts payable?";
CHOICES accounts payable: yes, no;
ASK obligations: "Are funds in obligations?";
CHOICES obligations: yes, no;
ASK dla: "Is the requisition for the material in DLA files?";
CHOICES dla: yes, no;
```

```
ASK category: "What is the category of the delinquent due?";
CHOICES category: 1,2,3,4,5,6;
ASK needed: "Is the material still needed?";
CHOICES needed: yes, no;
ASK canc subm: "Has a cancellation request been submitted? (AC1)";
CHOICES canc subm: yes, no;
ASK canc ackn:
"Has the submitted cancellation request been acknowledged?";
CHOICES canc ackn: yes, no;
ASK disb qty: "Is the disbursed quantity equal to the MIT
quantity?";
CHOICES disb qty: yes, no;
ASK part ship: "Is there a partial shipment?";
CHOICES part ship: yes, no;
ASK sub: "Has a substitute been received?";
CHOICES sub: yes, no;
ASK fund code 26: "Is the document a fund code 26 item?";
CHOICES fund code 26: yes, no;
ASK nine cog: "Is the item a 9 cog item?";
CHOICES nine cog: yes, no;
ASK c status: "What is the system cancellation status?";
CHOICES c status: cs, ca, ck, cj, cg;
ASK doc num: "Poes the document number match the NSN ordered?";
CHOICES doc num: yes, no;
ASK nsn val: "Is the NSN valid on the status card?";
CHOICES nsn val: yes, no;
ASK req dem: "Is the item still required based on demand?";
CHOICES req dem: yes, no;
ASK val sub: "Is the item a valid substitute in the M";
```

CHOICES val sub: yes, no;

ASK tech val:

"Did the technical dept (of NSC, San Diego) determine the item to be a

valid substitute?";

CHOICES tech val: yes, no;

ASK sub\_prov: "Was a substitute NSN provided on the CJ status card?";

CHOICES sub\_prov: yes, no;

ASK pre\_ad: "Was item previously ordered with a 2b advice code?"; CHOICES pre ad: yes,no;

ASK qty\_excess: "Is the quantity ordered excessive based on demand?";

CHOICES qty excess: yes, no;

ASK current\_ui: "Is the current unit of issue on MISR valid?"; CHOICES current\_ui: yes,no;

```
VARIABLE RANKING LISTINGS
! The following rule base is the Variable Ranking Listings
   rule base written by LT William Schill in PROLOG and
    converted in March 1990 to VP-EXPERT.
ENDOFF;
ACTIONS
WOPEN 1,1,1,8,77,3
ACTIVE 1
DISPLAY "
             NAVY STOCK POINT SYSTEM
                  VARIABLE RANKING
                                      Press Any Key~"
WCLOSE 1
       FIND conclusion
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
             Press ANY key to return to the Main Menu.
~"
         CHAIN intmod;
!/* 1-RULE 1 */
RULE 1
      variable ranking group = Group One AND
       extended money value = No
THEN conclusion = no action
WOFEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                             Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 1-RULE 2 */
RULE 2
IF
       variable ranking group = Group One AND
       extended money value = Yes AND
       average_quarterly = No AND
                  dues supply status
DUE_status_is_BB_or_BD_with_future EDD
THEN conclusion = no action
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                          Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 1-RULE 3 */
RULE 3
IF
       variable ranking group = Group One AND
       extended money value = Yes AND
        average quarterly = Yes AND
       current status values = Yes AND
        substitute1 = No AND
       multiple dues values = Yes AND
        dues supply status = 1 or more DUES is not BA BV or AS
THEN conclusion = canc dues
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Cancel any or all dues with other
than BA,
BV, or AS status, starting with those having the most distant
until the excess is eliminated, or there are no more dues.
                          Press ANY key to continue.~"
WCLOSE 1
```

BECAUSE "";

```
!/* 1-RULE 4 */
RULE 4
IF
        variable ranking group = Group One AND
        extended money value = Yes AND
        average quarterly = Yes AND
        current status values = Yes AND
        substitute1 = No AND
        multiple dues values = Yes AND
        dues supply status = All DUES have status of BA BV or AS
        conclusion = no canc
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: None of the dues can be cancelled.
No action
is recommended.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 1-RULE 5 */
RULE 5
IF
        variable ranking group = Group One AND
        extended money value = Yes AND
        average quarterly = Yes AND
        current status values = Yes AND
        substitute1 = No AND
        multiple dues values = No AND
        dues supply status = The status is other than BA BV or AS
THEN conclusion = canc excess
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: The excess qty should be
cancelled.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 1-RULE 6 */
RULE 6
       variable ranking group = Group One AND
IF
        extended money value = Yes AND
        average quarterly = Yes AND
        current status values = Yes AND
        substitute1 = No AND
        multiple dues values = No AND
        dues_supply_status = The_status_on_the_due_is_BA_BV_or_AS
THEN conclusion = no canc
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: None of the dues can be cancelled.
No action
is recommended.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 1-RULE 7 */
RULE 7
IF
        variable ranking group = Group One AND
        extended money value = Yes AND
        average_quarterly = Yes AND
        current status values = Yes AND
        substitute1 = Yes AND
        combined demand for orig & subs NSNs = No AND
        multiple dues values = Yes AND
        dues_supply_status = 1_or_more_DUES_is_not BA_BV_or_AS
THEN conclusion = canc dues
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Cancel any or all dues with other
than BA,
BV, or AS status, starting with those having the most distant
EDDs,
until the excess is eliminated, or there are no more dues.
                           Press ANY key to continue.~"
WCLOSE 1
```

BECAUSE "";

```
!/* 1-RULE 9 */
RULE 8
IF
        variable ranking group = Group One AND
        extended money value = Yes AND
        average quarterly = Yes AND
        current status values = Yes AND
        substitute1 = Yes AND
        combined demand for orig & subs NSNs = No AND
        multiple_dues_values = Yes AND
        dues supply status = All DUES have status of BA BV or AS
        conclusion = no canc
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: None of the dues can be cancelled.
No action
is recommended.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 1-RULE 8 */
RULE 9
IF
        variable ranking group = Group One AND
        extended money value = Yes AND
        average_quarterly = Yes AND
        current status values = Yes AND
        substitute1 = Yes AND
        combined demand for orig & subs NSNs = No AND
        multiple dues values = No AND
        dues supply status = The status_is_other_than_BA_BV_or_AS
        conclusion = canc excess
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: The excess qty should be
cancelled.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 1-RULE 10 */
RULE 10
IF
        variable ranking group = Group One AND
        extended money value = Yes AND
        average quarterly = Yes AND
        curremi. status values = Yes AND
        substitute1 = Yes AND
        combined demand for orig & subs_NSNs = No AND
        multiple dues values = No AND
        dues supply status = The status on the due is BA BV or AS
THEN
        conclusion = no canc
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: None of the dues can be cancelled.
No action
is recommended.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 1-RULE 11 */
RULE 11
IF
        variable ranking group = Group One AND
        extended money value = Yes AND
        average quarterly = Yes AND
        current status values = Yes AND
        substitute1 = Yes AND
        combined demand for orig & subs NSNs = Yes
        conclusion = ret due
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: The due should be retained in file.
action is recommended.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 1-RULE 12 */
RULE 12
IF
        variable ranking group = Group One AND
        extended money value = Yes AND
        average quarterly = Yes AND
        current status values = No
        conclusion = canc rod
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Cancel the due and forward the
appropriate ROD
information.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 1-RULE 13 */
RULE 13
IF
        variable ranking group = Group_One AND
        extended money value = Yes AND
        average quarterly = No AND
        dues supply status =
                Neither BB nor BD with future EDD avail AND
        financial values = Yes
        conclusion = canc rod
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Cancel the due and forward the
appropriate ROD
information.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 1-RULE 14 */
RULE 14
IF
       variable ranking group = Group_One AND
        extended money value = Yes AND
        average quarterly = No AND
        dues supply status =
                Neither BB nor_BD with future EDD avail AND
        financial values = No
        conclusion = canc obl
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Cancel the due and the
obligation.
                           Press ANY key to continue.~"
WCIOSE 1
BECAUSE "";
!/* 3-RULE 1 */
RULE 15
IF
        variable ranking group = Group Three AND
        backorder_values = No
      conclusion = no action
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 3-RULE 2 */
RULE 16
IF
        variable ranking group = Group_Three AND
        backorder values = Yes AND
        replinishment indicator = No
        conclusion = \overline{zyl} by
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process a ZYL using a 7
bypass code.
                            Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 3-RULE 3 */
RULE 17
IF
        variable ranking group = Group Three AND
        backorder values = Yes AND
        replinishment indicator = Yes AND
        dues established = Yes
THEN
      conclusion = no action
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 3-RULE 4 */
RULE 18
IF
        variable_ranking_group = Group_Three AND
        backorder values = Yes AND
        replinishment indicator = Yes AND
        dues established = No
        conclusion = zyl by off
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Process a ZYL using a 7 bypass code
or start
an offline buy if the procurement must be initiated immediately.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 5-RULE 1 */
RULE 19
        variable_ranking_group = Group_Five AND
IF
        replinishment indicator = Yes AND
        dues established = Yes
       conclusion = no action
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 5-RULE 2 */
RULE 20
        variable_ranking group = Group_Five AND
IF
        replinishment indicator = Yes AND
        dues established = No
        conclusion = zyl by
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process a ZYL using a 7
bypass code.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 5-RULE 3 */
RULE 21
IF
        variable ranking group = Group_Five AND
        replinishment indicator = No AND
        index code values = No
        conclusion = zyl by
WCPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process a ZYL using a 7
bypass code.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 5-RULE 4 */
RULE 22
IF
        variable ranking group = Group Five AND
        replinishment indicator = No AND
        index code values =
                Yes there is an index code of P or S AND
        on hand stock = Yes
THEN
        conclusion = no action
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: No action is required.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 5-RULE 5 */
RULE 23
IF
        variable ranking group = Group Five AND
        replinishment indicator = No AND
        index_code_values =
                Yes there is an index code of P or S AND
        on hand stock = No
        conclusion = zyl by
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "The system's conclusion is: Process a ZYL using a 7
bypass code.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

```
!/* 5-RULE 6 */
RULE 24
        variable ranking group = Group Five AND
IF
        replinishment indicator = No AND
        index code values = Yes index code of other than Y P or S
        conclusion = refer
THEN
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Refer to Standard Data Reference or
request
supervisory assistance.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
!/* 5-RULE 7 */
RULE 25
IF
        variable ranking group = Group Five AND
        replinishment indicator = No AND
        index code values = Yes there is an index code of Y
THEN
        conclusion = zyl replace
WOPEN 1,1,1,5,77,3
ACTIVE 1
DISPLAY "
The system's conclusion is: Process a ZYL against the replacement
NSN.
                           Press ANY key to continue.~"
WCLOSE 1
BECAUSE "";
```

This is a catchall or default rule in case

the user answers a question or inputs values

for which the rule base was not prepared

to evaluate.

RULE 26

V

!

IF variable\_ranking\_group = Group\_One OR
 variable\_ranking\_group = Group\_Three OR
 variable\_ranking\_group = Group\_Five
THEN conclusion = NO\_PRESENT\_RULE\_BASE\_SOLUTION
WOPEN 1,1,1,14,77,3
ACTIVE 1
DISPLAY "The system's conclusion is:

!!!! SORRY !!!! SORRY !!!! SORRY !!!! SORRY !!!!

THERE IS NO PRESENT SOLUTION FOR THE INPUTS THAT YOU GAVE TO THE SYSTEM. I REALIZE HOW FRUSTRATING THIS IS. PLEASE SEE ONE OF YOUR SUPERVISORS ON RESOLVING THE PROBLEM, AND GIVE HIM THE ANSWERS YOU PROVIDED TO THE SYSTEM.

Press ANY key to continue.~";

ASK variable\_ranking\_group: "What Variable Ranking Group is the item ?";
CHOICES variable\_ranking\_group: Group\_One, Group\_Three,
Group Five;

ASK extended money value:

"Is the extended money value (EMV) of the excess on order greater than 500 dollars?";

CHOICES extended money value: Yes, No;

ASK average quarterly:

"Is the qty in excess greater than the average quarterly demand (ADQ)?";

```
CHOICES average quarterly: Yes, No;
ASK current status values: "Is the current status for the due on
file?";
CHOICES current status values: Yes, No;
ASK substitutel: "Is there a substitute NSN?";
CHOICES substitute1: Yes, No;
ASK multiple dues values: "Are there multiple dues?";
CHOICES multiple dues values: Yes, No;
ASK dues supply status: "What is the supply status of the due (or
dues)?";
CHOICES
                   dues supply status:
DUE status is BB or BD with future EDD,
1 or more DUES is not BA BV or AS,
All DUES have status of BA BV or AS,
The status is other than BA BV or AS,
The status on the due is BA BV or AS,
Neither BB nor BD with future EDD avail;
ASK combined_demand_for_orig & subs NSNs:
                                                  the combined
                                           "Does
demand for the
original and substitute NSNs account for the excess?";
CHOICES combined_demand for orig_& subs NSNs: Yes, No;
ASK financial values: "Are the funds in MIT ?";
CHOICES financial values: Yes, No;
ASK backorder values: "Are there backorders on the NSN?";
CHOICES backorder values: Yes, No;
```

```
"Is there a replenishment
     replinishment indicator:
ASK
indicator?";
CHOICES replinishment indicator: Yes, No;
ASK dues established: "Is a due being established?";
CHOICES dues established: Yes, No;
ASK index_code_values: "Is there an index code?";
CHOICES index code values: No,
Yes there is an index code of P or S,
Yes index code of other than Y P or S,
Yes there is an index code of Y;
ASK on hand stock: "Is the on hand stock for both NSNs sufficient
to
cover the demand for each NSN ?";
CHOICES on hand stock: Yes, No;
```

## 

! The following rule base is the HAZARDOUS MATERIALS expert system.

#### HAZARDOUS MATERIAL EXPERT SYSTEM RULE BASE

! This rule base was developed in VP-EXPERT by LCDR England, ! who was still making refinements at the time this rule base ! was incorporated into the Integrated Inventory Mangement ! System.

! These first group of statements instruct the system and ! provide the initial greeting to the user;

RUNTIME; ACTIONS WOPEN 1,1,1,14,77,3 ACTIVE 1

DISPLAY " The Hazardous Material Expert System will provide you with advice on the proper storage for recently received, ready-for-issue, hazardous materials. Whenever possible a specific storeroom location will be recommended.

In addition, the user may ask this expert system to will provide specific information on an items flash point, reactivity, or disposal.

Press any key to begin the consultation.~"

WCLOSE 1
! CLS
FIND Storage;
! These rules will provide the storage solution if no
! information is needed for reactivity, flash point, or
! disposal.

```
RULE 1
IF Hazard = Explosive AND
Flash_Point = No AND
Reactivity = No AND
Disposal = No

THEN
Storage = OK

WOPEN 1,1,1,9,77,3
ACTIVE 1
DISPLAY "
```

THIS EXPLOSIVE MATERIAL SHOULD BE STORED IN A FLAMMABLE STOREROOM

STOREROOM NUMBER 27 IS AN IDEAL LOCATION.

WITH AN INSTALLED HALON FIRE FIGHTING SYSTEM.

Press ANY key to continue.~"

WCLOSE 1;

RULE 2

THEN

Storage = Ok

WOPEN 1,1,1,10,77,3

ACTIVE 1
DISPLAY "

THIS ACID MATERIAL SHOULD BE STORED IN AN ACID LOCKER THAT DOES NOT CONTAIN COMBUSTIBLES, OXIDIZERS, OR ALKALINE MATERIALS.

STOREROOM NUMBER 16 IS AN IDEAL LOCATION.

Press ANY key to continue.~"

IF Hazard = Toxic AND
Flash Point = No AND

Reactivity = No AND

Disposal = No

THEN

Storage = Ok

WOPEN 1,1,1,11,77,3

ACTIVE 1
DISPLAY "

THIS TOXIC MATERIAL MAY BE STORED IN ANY AREA THAT DOES NOT CONTAIN ACIDS, COMBUSTIBLES, OR OXIDIZING MATERIALS.

STOREROOM NUMBER 7 IS AN IDEAL LOCATION, STOREROOM NUMBER 9 WOULD BE AN ACCEPTABLE LOCATION FOR SHORT-TERM STORAGE.

Press ANY key to continue.~"

WCLOSE 1:

RULE 4

IF Hazard = Alkaline AND

Flash\_Point = No AND Reactivity = No AND

Disposal = No

THEN

Storage = Ok

WOPEN 1,1,1,11,77,3

ACTIVE 1

DISPLAY "

THIS ALKALINE MATERIAL MAY BE STORED IN ANY GENERAL STOREROOM THAT DOES NOT CONTAIN ACIDS, COMBUSTIBLES, OR OXIDIZERS.

STOREROOM NUMBER 6 IS AN IDEAL LOCATION, STOREROOM NUMBER 9 WOULD

BE AN ACCEPTABLE LOCATION FOR SHORT-TERM STORAGE.

Press ANY key to continue.~"

```
RULE 5

IF Hazard = Combustible AND
Flash_Point = No AND
Reactivity = No AND
State = Liquid AND
Disposal = No

THEN
Storage = Ok
WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
```

THIS COMBUSTIBLE MATERIAL MAY BE STORED IN A GENERAL STOREROOM WITH AN AMBIENT TEMPERATURE OF LESS THAN 125 DEGREES FAHRENHEIT.

STOREROOM NUMBER 25 IS AN IDEAL LOCATION, STOREROOM NUMBER 27 WOULD BE AN ACCEPTABLE LOCATION FOR SHORT-TERM STORAGE.

Press ANY key to continue.~"

WCLOSE 1;

RULE 6

IF Hazard = Combustible AND
 Flash\_Point = No ANT
 Reactivity = No AND
 State = Solid AND
 Disposal = No

THEN

Storage = Ok

WOPEN 1,1,1,10,77,3

ACTIVE 1 DISPLAY "

THIS COMBUSTIBLE MATERIAL SHOULD BE STORED IN A FLAMMABLE STOREROOM WITH AN INSTALLED HALON FIRE FIGHTING SYSTEM.

STOREROOM NUMBER 27 IS AN IDEAL LOCATION.

Press ANY key to continue.~"

```
RULE 7
IF Hazard = Flammable
                         AND
     State = Liquid
                         AND
     Flash Point = No
                         AND
     Reactivity = No
                         AND
     Disposal = No
THEN
     Storage = Ok
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THIS FLAMMABLE MATERIAL SHOULD BE STORED IN A FLAMMABLE
STOREROOM WITH AN INSTALLED HALON FIRE FIGHTING SYSTEM.
STOREROOM NUMBER 27 IS AN IDEAL LOCATION.
                        Press ANY key to continue.~"
WCLOSE 1;
RULE 8
IF Hazard = Flammable
                         AND
     State = Gas
                         AND
     Flash Point = No
                         AND
     Reactivity = No
                         AND
     Disposal = No
THEN
     Storage = Ok
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
```

THIS FLAMMABLE MATERIAL SHOULD BE STORED IN A COMPRESSED GAS STOREROOM.

STOREROOM NUMBER 36 IS AN IDEAL LOCATION.

Press ANY key to continue.~"

```
RULE 9
```

IF Hazard = Flammable AND
State = Solid AND
Flash\_Point = No AND
Reactivity = No AND

Disposal = No

THEN

Storage = Ok

WOPEN 1,1,1,8,77,3

ACTIVE 1
DISPLAY "

THIS FLAMMABLE MATERIAL SHOULD BE STORED IN A FLAMMABLE STOREROOM WITH AN INSTALLED HALON FIRE FIGHTING SYSTEM.

STOREROOM NUMBER 27 IS AN IDEAL LOCATION.

Press ANY key to continue.~"

WCLOSE 1;

RULE 10

THEN

Storage = Ok

WOPEN 1,1,1,9,77,3

ACTIVE 1
DISPLAY "

THIS OXIDIZING MATERIAL MAY BE STORED IN ANY GENERAL STOREROOM THAT DOES NOT CONTAIN ACIDS, COMBUSTIBLES, OR ALKALINE MATERIAL.

STOREROOM NUMBER 5 IS AN IDEAL LOCATION, STOREROOM NUMBER 9 WOULD BE AN ACCEPTABLE LOCATION FOR SHORT-TERM STORAGE.

Press ANY key to continue.~"

Disposal = No

THEN

Storage = Ok

WOPEN 1,1,1,7,77,3

ACTIVE 1
DISPLAY "

THIS POISONOUS MATERIAL MAY BE STORED IN A GENERAL STOREROOM.

STOREROOM NUMBER 11 IS AN IDEAL LOCATION.

Press ANY key to continue.~"

WCLOSE 1;

- ! This rule instructs the user on how to obtain information on
- ! the general hazard of the item if it is not known.

RULE 12

IF Hazard = Uncertain
THEN

Storage = Info

WOPEN 1,1,1,8,77,3

ACTIVE 1
DISPLAY "

OBTAIN THE MATERIAL SAFETY DATA SHEET (MSDS) THAT ACCOMPANIED THIS MATERIAL AND DETERMINE THE GENERAL HAZARD ASSOCIATED WITH THIS MATERIAL. IF AN MSDS IS NOT AVAILABLE CONTACT THE SUPPLY CENTER HEALTH AND SAFETY MANAGER FOR ADDITIONAL ASSISTANCE.

Press ANY key to continue.~"

WCLOSE 1;

! These rules provide information on the flash point of the ! various types of material.

IF Hazard = Toxic AND

Flash Point = Yes

THEN

Storage = info

WOPEN 1,1,1,10,77,3

ACTIVE 1 DISPLAY "

THE FLASH POINT FOR THIS TOXIC MATERIAL IS HIGHER THAN 200 DEGREES FAHRENHEIT.

Press ANY key to continue.~"

WCLOSE 1;

RULE 14

IF Hazard = Combustible AND

State = Liquid AND

Flash Point = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "

THE FLASH POINT OF THIS COMBUSTIBLE MATERIAL IS LESS THAN 125 DEGREES FAHRENHEIT AND APPROPRIATE CAUTION SHOULD BE EXERCISED.

Press ANY key to continue.~"

IF Hazard = Combustible AND

State = Solid AND

Flash Point = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "

THE FLASH POINT OF THIS COMBUSTIBLE MATERIAL IS LESS THAN 200 DEGREES FAHRENHEIT.

Press ANY key to continue.~"

WCLOSE 1;

RULE 16

IF Hazard = Flammable AND

Flash Point = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "

THE FLASH POINT OF THIS FLAMMABLE MATERIAL IS LOWER THAN 100 DEGREES FAHRENHEIT, APPROPRIATE CAUTION SHOULD BE EXERCISED.

Press ANY key to continue.~"

```
RULE 17
IF Hazard = Explosive AND
Flash_Point = Yes
THEN
Storage = Info
```

WOPEN 1,1,1,10,77,3

ACTIVE 1
DISPLAY "

THE FLASH POINT OF THIS EXPLOSIVE MATERIAL IS LESS THAN 73 DEGREES FAHRENHEIT, APPROPRIATE CAUTION SHOULD BE EXERCISED.

Press ANY key to continue.~"

WCLOSE 1;

RULE 18

IF Hazard = Alkaline AND
 Flash Point = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1 DISPLAY "

THE FLASH POINT OF THIS ALKALINE MATERIAL EXCEEDS 200 DEGREES FAHRENHEIT.

Press ANY key to continue.~"

```
RULE 19
IF Hazard = Oxidizer AND
    Flash Point = Yes
THEN
    Storage = Info
    WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THE FLASH POINT FOR THIS OXIDIZING MATERIAL IS LESS THAN 200
DEGREES FAHRENHEIT.
                       Press ANY key to continue.~"
WCLOSE 1;
RULE 20
IF Hazard = Poison
                    AND
    Flash Point = Yes
THEN
     Storage = Info
     WOPEN 1,1,1,10,77,3
ACTIVE 1
DISPLAY "
THE FLASH POINT OF THIS POISONOUS MATERIAL IS IN EXCESS OF
225 DEGREES FAHRENHEIT.
                       Press ANY key to continue.~"
```

IF Hazard = Acid AND

Flash Point = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "

THE FLASH POINT OF THIS ACIDIC MATERIAL IS LESS THAN 200 DEGREES FAHRENHEIT.

Press ANY key to continue.~"

WCLOSE 1;

! These rules provide information for the disposal of the

! various types of material.

RULE 22

IF Hazard = Explosive AND

Disposal = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "

THIS EXPLOSIVE MATERIAL SHOULD BE RETURNED TO THE MANUFACTURER IF DISPOSAL IS REQUIRED.

Press ANY key to continue.~"

IF Hazard = Toxic

AND

Disposal = Yes

THEN

Storage = info

WOPEN 1,1,1,10,77,3

ACTIVE 1
DISPLAY "

IN ORDER TO DISPOSE OF THIS TOXIC MATERIAL MIX IT WITH SOIL.

Press ANY key to continue.~"

WCLOSE 1;

RULE 24

IF Hazard = Combustible AND

State = Solid OR

State = Liquid AND

Disposal = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "

IN ORDER TO DISPOSE OF THIS COMBUSTIBLE MATERIAL MIX IT WITH SOIL RICH IN ORGANIC MATERIAL.

Press ANY key to continue.~"

IF Hazard = Flammable AND AND

State = Liquid

Disposal = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "

IN ORDER TO DISPOSE OF THIS FLAMMABLE MATERIAL MIX ANY UNCOMBINED PORTIONS AND MIX THE RESULTING PRODUCT WITH SOIL RICH IN ORGANIC MATERIALS.

Press ANY key to continue.~"

WCLOSE 1:

RULE 26

IF Hazard = Flammable AND

State = GasAND

Disposal = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1 DISPLAY "

IN ORDER TO DISPOSE OF THIS FLAMMABLE MATERIAL CONFIRM THAT IT IS NOT TOXIC AND VENT IT TO THE ATMOSPHERE. IF THE GAS IS TOXIC IT MUST BE RETURNED TO THE MANUFACTURER OR SUPPLIER FOR DISPOSAL.

Press ANY key to continue.~"

IF Hazard = Flammable AND

State = Solid AND

Disposal = Yes

THEN

Stcrage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1
DISPLAY "

IN ORDER TO DISPOSE OF THIS FLAMMABLE MATERIAL SLOWLY ADD IT TO A SMALL CONTAINER OF WATER

WCLOSE 1; THEN WASH THE FILTRATE TO A SEWER DRAIN AND BURY THE REMAINING SLUDGE.

Press ANY key to continue.~"

WCLOSE 1;

RULE 28

IF Hazard = Alkaline AND

Disposal = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "

IN ORDER TO DISPOSE OF THIS ALKALINE MATERIAL DILUTE IT WITH EXCESSIVE WATER AND THEN DISPOSE OF THE RESULTING PRODUCT IN A SANITARY SEWER DRAIN.

Press ANY key to continue.~"

IF Hazard = Oxidizer AND
 Disposal = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1
DISPLAY "

IN ORDER TO DISPOSE OF THIS OXIDIZING MATERIAL MIX IT WITH SOIL.

Press ANY key to continue.~"

WCLOSE 1;

RULE 30

IF Hazard = Poison AND

Disposal = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1
DISPLAY "

THIS POISONOUS MATERIAL SHOULD BE RETURNED TO THE MANUFACTURER OR SUPPLIER FOR DISPOSAL.

Press ANY key to continue.~"

IF Hazard = Acid

AND

Disposal = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1 DISPLAY "

IN ORDER TO DISPOSE OF THIS ACIDIC MATERIAL MIX IT WITH A BASE MATERIAL AND THEN WASH THE RESULTING PRODUCT TO A SANITARY

SEWER DRAIN.

Press ANY key to continue.~"

WCLOSE 1;

! These rules provide information in regards to the reactivity

! of the various types of material.

RULE 32

IF Hazard = Toxic

AND

Reactivity = Yes

THEN

Storace = info

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "

THIS TOXIC MATERIAL IS STABLE.

Press ANY key to continue.~"

IF Hazard = Combustible AND

State = Solid

OR AND

State = Liquid

Reactivity = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "

THIS COMBUSTIBLE MATERIAL CAN BECOME UNSTABLE IF HEATED, KEEP IT IN A COOL PLACE OUT OF THE DIRECT LIGHT OF THE SUN.

Press ANY key to continue.~"

WCLOSE 1;

RULE 34

IF Hazard = Flammable AND

Reactivity = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "

THIS FLAMMABLE MATERIAL MAY BECOME UNSTABLE IF HEATED, KEEP IT IN A COOL PLACE OUT OF THE DIRECT LIGHT OF THE SUN.

Press ANY key to continue.~"

IF Hazard = Alkaline AND

Reactivity = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1
DISPLAY "

THIS ALKALINE MATERIAL MAY BECOME UNSTABLE IF HEATED, KEEP IT IN A COOL PLACE OUT OF THE DIRECT LIGHT OF THE SUN.

Press ANY key to continue.~"

WCLOSE 1;

RULE 36

IF Hazard = Oxidizer AND

Reactivity = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "

THIS OXIDIZING MATERIAL MAY BECOME UNSTABLE IF HEATED, KEEP IT IN A COOL PLACE OUT OF THE DIRECT LIGHT OF THE SUN.

Press ANY key to continue.~"

IF Hazard = Poison

AND

Reactivity = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1
DISPLAY "

THIS POISONOUS MATERIAL IS STABLE.

Press ANY key to continue.~"

WCLOSE 1;

RULE 38

IF Hazard = Acid

AND

Reactivity = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1

DISPLAY "

THIS ACIDIC MATERIAL MAY BECOME UNSTABLE IF HEATED, KEEP IT IN A COOL PLACE OUT OF THE DIRECT LIGHT OF THE SUN.

Press ANY key to continue.~"

IF Hazard = Explosive AND
 Reactivity = Yes

THEN

Storage = Info

WOPEN 1,1,1,10,77,3

ACTIVE 1
DISPLAY "

THIS EXPLOSIVE MATERIAL MAY DETONATE, APPROPRIATE CAUTION SHOULD BE EXERCISED.

Press ANY key to continue.~"

### WCLOSE 1;

- ! The following questions and answers will prompt the user so
- ! the system may obtain the information necessary to provide the
- ! required storage information.

ASK Hazard: "What is the primary hazard associated with the material you need storage information about? (If a secondary hazard is associated with the material an additional consultation

should be run.)";
CHOICES Hazard: Explosive, Toxic, Combustible, Flammable,
Alkaline, Oxidizer, Poison, Acid, Uncertain;

ASK State: "What is the physical state of the material you need storage information about?"; CHOICES State: Solid, Liquid, Gas;

ASK Flash\_Point: Do you need information on the flash point of the material you are considering for storage?"; CHOICES Flash\_Point: No, Yes;

ASK Reactivity: "Do you need information on regarding the reactivity of the material you are considering for storage?"; CHOICES Reactivity: No, Yes;

ASK Disposal: "Do you need information regarding the disposal of

the material you are considering for storage?"; CHOICES Disposal: No, Yes;

# 

#### INTEGRATION MODULE

The following rule base is the integration module (or main module) of the Integrated Inventory Management Expert System. It is this module that calls the help rule base and which calls the other rule bases at any one time. The present configuration allows for the following rule bases to be called: Help (HELP.KBS), Causative Research (DOLMOD.KBS), Dues Management (POTMOD.KBS), Variable Ranking Lists (VRANKMOD.KBS), Hazardous Materials (HAZMAT.KBS), and two other rule bases which are not yet implemented.

```
!ENDOFF;
ACTIONS
    FIND call_help_file
    FIND show_all_the_text
    FIND stop;

RULE 0A
IF    skip_need_help = yes
THEN call_help_file = do_not_activate
ELSE call_help_file = activate
CHAIN help;
```

!

Rule 0
IF skip = no
THEN show\_all\_the\_text = yes
CLS
WOPEN 1,1,1,16,77,3
ACTIVE 1
DISPLAY "

A N

INTEGRATED EXPERT SYSTEM

F O R

INVENTORY MANAGERS AT NAVY
RETAIL SUPPLY STOCK POINTS

March 1990

Press any

Key~"
WCLOSE 1

WOPEN 1,1,1,14,77,3

ACTIVE 1

DISPLAY " WELCOME TO THE INTEGRATED INVENTORY MANAGEMENT EXPERT SYSTEM

FOR NAVY STOCK POINTS. THIS PROGRAM ALLOWS THE USER TO CHOOSE ONE OF A SELECTION OF EXPERT SYSTEM PROGRAMS THAT HAVE BEEN WRITTEN BY OTHER THESIS STUDENTS.

THIS PROGRAM REPRESENTS AN EFFORT TO CONVERT THREE RULE BASES AND INTEGRATE THEM INTO ONE UNIT. THIS VERSION OF THE INTEGRATED SYSTEM RETURNS YOU TO TO THIS MASTER CONTROL MODULE AFTER RUNNING A CONSULTATION. ONCE YOU HAVE RETURNED TO THE MASTER CONTROL MODULE, YOU CAN EITHER QUIT OR RUN ANOTHER EXPERT SYSTEM CONSULTATION. JUST SELECT 'Go' and PRESS 'Enter'.

MORE MODIFICATIONS AND TESTING OF THE INTEGRATION ISSUES WILL BE FORTHCOMING.

Press any Key.~"

WCLOSE 1;

IF continue consultation = No

THEN stop = Yes

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "

THAT CONCLUDES THIS CONSULTATION OF THE

NAVAL

### POSTGRADUATE SCHOOL EXPERT SYSTEM.

Press

any Key~"
ELSE stop = No
FIND goal;

RULE 1

IF selection = Selection\_1
THEN goal = Causative\_Research

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "

You have chosen the Causative Research

Program.

THIS PROGRAM TAKES ABOUT ONE MINUTE TO LOAD.

PLEASE BE PATIENT WHILE THE SYSTEM LOADS THE PROGRAM.

Press any KEY to execute the program!~"

CHAIN dolmod

BECAUSE "

Here are the selections and the names of the corresponding knowledge bases:

Selection 1: Causative Research

Selection 2: Delinquent Dues and System Cancellations Selection 3: Hazardous Materials

Selection 3: Hazardous Materials Selection 4: Variable Rankings";

!CHAIN dolmod;

IF selection = Selection 2

THEN goal = Del\_Dues\_and\_Sys\_Canx

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "

You have chosen the Delinquent Dues and System Cancellations Program.

THIS PROGRAM TAKES ABOUT ONE MINUTE TO LOAD. Press any KEY to execute the program!~"

CHAIN potmod

BECAUSE "

Here are the selections and the names of the corresponding knowledge bases:

Selection 1: Causative Research

Selection 2: Delinquent Dues and System Cancellations Selection 3: Hazardous Materials Selection 4: Variable Rankings";

!CHAIN potmod;

IF selection = Selection 3

THEN goal = Hazardous Materials

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY " This is the Hazardous Materials Program. THIS PROGRAM IS NOT YET IMPLEMENTED. HOWEVER, PRESS ANY KEY AND YOU WILL BE SHOWN A DEMO. THE DEMO WILL BE REPLACED IN THE NEAR FUTURE. Press any key.~"

CLS

DISPLAY " You have chosen the Hazardous Materials Program.

> THIS PROGRAM TAKES ABOUT ONE MINUTE TO LOAD. PLEASE BE PATIENT WHILE THE SYSTEM LOADS THE PROGRAM.

> > Press any KEY to execute the program!~"

CHAIN hazmat

BECAUSE "

Here are the selections and the names of the corresponding knowledge bases:

Selection 1: Causative Research

Selection 2: Delinquent Dues and System Cancellations Selection 3: Hazardous Materials Selection 4: Variable Rankings";

IF selection = Selection 4

THEN goal = Variable Rankings

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "

You have chosen the Variable Rankings

Program.

THIS PROGRAM TAKES ABOUT ONE MINUTE TO LOAD. PLEASE BE PATIENT WHILE THE SYSTEM LOADS THE PROGRAM.

Press any KEY to execute the program!~"

CHAIN vrankmod

BECAUSE "

Here are the selections and the names of the corresponding knowledge bases:

Causative Research Selection 1:

Selection 2: Delinquent Dues and System Cancellations Selection 3: Hazardous Materials

Selection 4: Variable Rankings";

!CHAIN vrankmod;

ASK selection: "

Press any key to get the listing of programs that will be offered to you:

Selection 1: Causative Research

Selection 2: Delinquent Dues and System Cancellations Selection 3: Hazardous Materials

Selection 4: Variable Rankings <<PRESS any

KEY!!!>>~";

CHOICES selection: Selection 1, Selection 2, Selection 3,

Selection 4;

ASK continue consultation: "Do you wish to CONTINUE the consultation?";

CHOICES continue consultation: Yes, No;

ASK skip: "

Do you wish to skip the opening statements?";

CHOICES skip: Yes, No;

ASK skip\_need\_help: "Do you want to skip the HELP system? (The HELP system is a knowledge base that provides you with additional information)"; CHOICES skip\_need\_help: yes,no;

# THE HELP RULE BASE The following rule base is the HELP rule base which calls the hypertext help file, HELP.TXT. This file was written by LT Rouska to demonstrate one possible implementation of a help system. This program uses some of the graphics 1 features of VP-EXPERT. RUNTIME; EXECUTE: ACTIONS GMODE 16 MOUSEOFF Topics = start Mouseavail = unknown whiletrue Topics <> QUIT THEN END TMODE; !CHAIN INTMOD; HYPERTEXT Topics: 3,3,75,24,Help1,2,7; Whenever Mouseavail IF Mouseavail = No Then mouseoff: Whenever Mouseavail IF Mouseavail= Yes Then mouseon Exit = No Return Button = No; WHENEVER Topics IF Topics = RETURN THEN Topics = start; WHENEVER Exit IF Exit = Yes THEN topics = Quit;

WHENEVER Return\_Button
IF Return\_Button = Yes
Then Topics = start;

LBUTTON Exit: 40,2,3,4,EXIT;

LBUTTON Return Button: 50,2,3,6,RETURN;

FORMFIELD Topics: 10,2,25,3;

ASK Topics: "Topics?";

FORMFIELD Mouseavail: 67,2,8,3;

ASK Mouseavail: "MOUSE?"; choices Mouseavail: Yes, No;

## 

! PROVISION FOR ADDITION OF FUTURE RULE BASE

! The code that follows is to demonstrate how easy it is to add a new rule base to the integrated system. Simply

run this rule base and it provides you with instructions

! on what changes to make to integrate your rule base with

! the system as it is presently configured.

ENDOFF; ACTIONS WOPEN 1,1,1,11,77,3 ACTIVE 1 DISPLAY "

NAVY STOCK POINTS

(PUT NAME OF EXPERT SYSTEM HERE)

EXPERT SYSTEM

Press any Key~"

WCLOSE 1

WOPEN 1,1,1,7,77,3

ACTIVE 1

DISPLAY "

This simple rule base is presented to show you, the user, what an opening screen for a new rule base that you wish to add might look like.

Press any Key~"

WCLOSE 1

FIND conclusion

WOPEN 1,1,1,5,77,3

ACTIVE 1

DISPLAY "

Press any key to return to the Main Menu.

~"

CHAIN intmod;

IF answer = yes

THEN conclusion = user wants instructions

WOPEN 1,1,1,16,77,3

ACTIVE 1

DISPLAY " To remove this rule base and insert the new rule base, use a text editor to enter the rule base called intmod.kbs.

Go to rule number 3 and change the CHAIN statement that reads CHAIN hazmat to CHAIN <name of your new file>. Don't include the kbs extension or you will get an error. Also, don't include the < > symbols.

This should be all you have to change. Exit and save the changes you made to intmod.kbs, load vpx.exe and then load intmod.kbs. Your own expert system should now run from the integration module.

<<< Press any Key >>>~"

WCLOSE 1

ELSE conclusion = user\_wants\_to\_skip\_instructions
WOPEN 1,1,1,8,77,3

ACTIVE 1

DISPLAY "

Since you don't want to know about how to install the actual expert system for HAZARDOUS MATERIALS, press any key and return to the main program. From there you can select another expert system or exit the main program.

Press any Key~"

WCLOSE 1

CHAIN intmod;

! The CHAIN statement acts like a subroutine ! call and makes the intmod rule base the ! active rule base. All results obtained from ! the consultation with this rule base are ! lost. See the VP-EXPERT Reference manual ! for information on how to store and save

consultation results.

ASK answer: "Do you want instructions on how to install the new

Hazardous Materials

Expert System?";

CHOICES answer: Yes, No;

### APPENDIX C. LISTING OF THE INTEGRATED SYSTEM HELP FILE

This is a listing of the contents of the hypertext help file called HELP.TXT. Although primitive, it establishes how a help file for the integrated system might be set up. VP-EXPERT hypertext files are called from VP-EXPERT rule bases. VP-EXPERT makes writing help files in hypertext very easy. There are only two primary restrictions that one should know when writing hypertext files. One is that a VP-EXPERT hypertext screen (also known as a frame) can be no longer than 23 lines of text. Start counting the first line as the next row below a hypertext hyperword. A hypertext hyperword consists of an "\*" followed by whatever word one wishes to use (there is no space between the asterisk (\*) and the keyword.

In hypertext, one can can link frames one after the other by placing the hyperword for the next successive screen anywhere in the previous frame. Hypertext was chosen for a help system implementation because it is easy to modify or create. It was for this reason and the concern for making maintenance on the system as easy as possible that hypertext was chosen. For more information of using hypertext, see the VP-EXPERT Reference Manual.

### \*start

If you are familiar with using this system select Topics now.

This is the main IHELP file created for the VP-EXPERT integration prototype. This IHELP file uses HYPERTEXT, which, las you will find, is very powerful.

To start the IHELP system, press the [Tab] key and select Yes if you have a Imouse, or no if you do not.

DO NOT SELECT YES FOR Imouse? (Upper right hand corner) IF YOU DO NOT HAVE A Imouse OR ELSE THE SYSTEM WILL LOCK UP. IF THE SYSTEM LOCKS UP YOU WILL

HAVE TO SHUT THE POWER OFF OR REBOOT THE SYSTEM.

If you have a lmouse, place the lmouse on the word mouse (in CAPITAL WHITE LETTERS), and click it. Instructions will follow.

If you do not have a lmouse, press the [Tab] key and the Topics block in the upper left hand section of the screen will go blank. Type in Nomouse, and you will be given further instructions.

If you need IHELP at any time, type in HELP.

### \*Mouse

To use this system with a lmouse, you can place the lmouse on any word in white capital letters, click the lmouse, and it will call up the hypertext screen associated with that word.

Even after you activate the Imouse, if you wish to use the text mode, do the following: press the [Tab] key and the Topics block in the upper left hand section of the screen will go blank. Then type in the word you wish to know more about, and information on that subject will be displayed to you.

Select topics for a list of topics.

### \*Nomouse

To use the IHELP system without a Imouse, press the [Tab] key. Note that the block marked Topics? in the upper left hand section of the screen will go blank. Type in a single word (or words connected by the underscore ( \_ ) symbol). If the subject exists in the IHELP file, you will see a screen appear with information about the subject. If the subject doesn't exist, the screen will go blank. If this happens, use the [Tab] key to enter the word Topics in the topics block. This will give you a list of topics.

Type topics to get the topics menu.

### \*Topics

When you have a topic in mind, choose the menu below which starts with the first letter of the your topic. For example, if you want to find out about laccounts\_payable, select [Menu\_A. When this menu is selected, it will show you the topics listed under that menu.

Menu_A	Menu_B	Menu_C	Menu_D	Menu_E	Menu_F
lMenu_G	Menu_H	Menu_I	Menu_J	Menu_K	Menu_L
Menu_M	Menu_N	Menu_O	Menu_P	Menu_Q	Menu_R
Menu_S	Menu_T	Menu_U	Menu_V	Menu_W	Menu_X
Menu_Y	Menu_Z				

To go specifically to a menu listing without haveing to call the Topics menu, press the [Tab] key and enter the word Menu\_?, where the ? represents a letter IA through IZ. For example, if you want to go directly to IMenu A, press [Tab], enter Menu\_A (include the \_ symbol), and press enter. This will call up IMenu\_A for you.

\*Menu\_A accounts\_payable AC1 AF1 AMA as ATA

Enter Quit to exit the system Type topics to get the topics menu.

\*Menu\_B

Enter Quit to exit the system Type topics to get the topics menu.

\*Menu\_C canc\_ackn canc\_subm classified

For help on CAUSATIVE RESEARCH, type in CR manually or click it with the mouse.

Enter Quit to exit the system Type topics to get the topics menu.

\*Menu\_D disb\_qty dla

For help with Dues Management, type in DM or click the word DM with a mouseit with a mouse. (This gives you the Dues Management Data Dictionary)

# \*Menu\_E Enter Quit to exit the system Type topics to get the topics menu \*Menu\_F followup fund\_code\_26 Enter Quit to exit the system Type topics to get the topics menu \*Menu\_G Enter Quit to exit the system Type topics to get the topics menu \*Menu\_H

Enter Quit to exit the system Type topics to get the topics menu

Enter Q it to exit the system Type topics to get the topics menu

\*Menu\_

Enter Quit to exit the system Type topics to get the topics menu

\*Menu\_K

Enter Quit to exit the system Type topics to get the topics menu

\*Menu\_L

Enter Quit to exit the system Type topics to get the topics menu

\*Menu\_M mit

Enter Quit to exit the system Type topics to get the topics menu

\*Menu\_N needed nine\_cog

\*Menu\_O obligations

Enter Quit to exit the system Type topics to get the topics menu

\*Menu\_P part\_ship priority

Enter Quit to exit the system Type topics to get the topics menu

\*Menu\_Q

Enter Quit to exit the system Type topics to get the topics menu

\*Menu\_R rev\_edd

Enter Quit to exit the system Type topics to get the topics menu

\*Menu\_S status\_age status

Enter Quit to exit the system Type topics to get the topics menu

\*Menu\_U

Enter Quit to exit the system Type topics to get the topics menu

\*Menu\_V value

Enter Quit to exit the system Type topics to get the topics menu

"Menu\_W

Enter Quit to exit the system Type topics to get the topics menu

\*Menu\_X

Enter Quit to exit the system Type topics to get the topics menu

\*Menu\_Z

Enter Quit to exit the system Type topics to get the topics menu

\*HELP

QUIT or EXIT: If you want to exit the program and you are using a knouse, click the exit button at the top of the screen. If you are not using a knouse, press the [Tab] key and type QUIT.

TOPICS: If you want to get the listing of topics, type in TOPICS.

Enter Quit to exit the system Type topics to get the topics menu

\*accounts\_payable: z67 expression to determine if funds are in accounts payable.

\*canc\_ackn

canc\_ackn: If Receipt Due File record is no longer available, or you receive a "no locate" on inquiry file.

Enter Quit to exit the system Type topics to get the topics menu

\*canc\_subm

canc\_subm: if in doubt, submit another cancellation.

Enter Quit to exit the system Type topics to get the topics menu

\*classified

classified: MSIR (Master Stock Item Record) XVK inquiry security codes found in NAVSUP-437, APP 17, section R: Security codes.

Enter Quit to exit the system Type topics to get the topics menu

\*disb\_qty disb\_qty: z67

Enter Quit to exit the system Type topics to get the topics menu

\*dla

dla: DLA materials

\*followup

followup: computer generated followups from Receipt Due File (if unsure assume followup not submitted)

Enter Quit to exit the system Type topics to get the topics menu

\*fund\_code\_26

fund\_code\_26: Receipt Due File, Delinquent Due Listing and z67

Enter Quit to exit the system Type topics to get the topics menu

\*mit

mit: z67

Enter Quit to exit the system Type topics to get the topics menu

\*needed

needed: From XVK, make judgement based on demand.

Enter Quit to exit the system Type topics to get the topics menu

\*nine\_cog

nine\_cog: XVK, Receipt Due File, z67

Enter Quit to exit the system Type topics to get the topics menu

\*obligations

obligations: z67

\*part\_ship

part\_ship: Receipt Due File (will show up as suffix code) and History File (inventory causative research)

Enter Quit to exit the system Type topics to get the topics menu

\*priority

priority: Delinquent Dues Listing

Enter Quit to exit the system Type topics to get the topics menu

\*rev\_edd

rev\_edd: Delinquent Dues Listing under rev\_edd or edd

Enter Quit to exit the system Type topics to get the topics menu

\*status\_age

status\_age: Receipt Due File

Enter Quit to exit the system Type topics to get the topics menu

\*status

status: History file, ZRE, AE1, w/bh status card (gives substitute NSN)

\*value

value: Receipt Due File has unit price x total due in; Delinqueni Dues Listing under EMV (Extended Money Value).

Enter Quit to exit the system Type topics to get the topics menu

\*AC1

AC1: System cancellation request document.

Enter Quit to exit the system Type topics to get the topics menu

\*AF1

AF1: Follow-up document to request updated status.

Enter Quit to exit the system Type topics to get the topics menu

\*4MA

AMA: Document modifier, process as requisition if original not received.

Enter Quit to exit the system Type topics to get the topics menu

\* \_S

an: Supply status meaning item has been shipped.

\*ATA

ATA: Follow-up, to be processed as requisition if original requisition not received.

\*CR

### CAUSATIVE RESEARCH GLOSSARY

ADP: automated data processing

Al: artificial intelligence

conf: confidential

DEA: Drug Enforcement Administration

DLA: Defense Logistics Agency

DOCID: Document identifier

DOD: Department of Defense

D9A: document identifier for adjustment transactions - decreases

ea: each

This is Menu\_1 Select Start (previous menu) Select Menu\_2 for Next Menu

ES:

expert system

FMSO:

Fleet Material Support Office

GAO:

General Accounting Office

GBI:

gain by inventory

GBL:

government bill of lading

IAW:

in accordance with

ICP:

inventory control point

IM:

inventory manager

KBS:

knowledge based system

LBI:

lost by inventory

This is Menu\_2

Previous Menu: Menu\_1

Select Menu\_3 for Next Menu

MSIR: master stock item record

MTIS: material turned-in to stock

NARF: Naval Aviation Rework Facility

NAS: Naval Air Station

NAVSUP: Naval Supply Systems Command

NAVSUPINST: Naval Supply Systems Command Instruction

NMCS: not mission capable - supply

NSC: Naval Supply Center

NSN: national stock number

RCN: receipt control number

This is Menu\_3 Previous Menu: Menu\_2 Select Menu\_4 for Next Menu

ROD: Report of Discrepancy

SMIC: special material identification code

SPAR: Stock Point Automated data processing Replacement program

TIR: transaction item report

TLOD: transaction ledger on disk

UADPS-SP: Uniform Automated Data Processing System - Stock Point

USAF: United States Air Force

USN: United States Navy

XXD: document identifier for MSIR inquiries

This is Menu\_4 Previous Menu: Menu\_3 Select Menu\_5 for Next Menu

ZAT: document identifier for physical inventory adjustment - warehouse refusal, or adjustment - spot inventory corrections

ZAX: document identifier for Navy regular inventory adjustments

ZDG: document identifier for physical inventory suspense file inquiries

ZEL: document identifier for material location change - audit card, or material location establishment - change

ZRD: document identifier for reversal of receipt purged from file, or reversal of stored purged receipt

ZRQ: document identifier for manual review adjustment card, or manual review adjustment transaction

This is Menu\_5 Previous Menu: Menu\_4 Select Menu\_6 for Next Menu

# (ENTER ANY TEXT DESIRED HERE FOR MENU 6)

This is Menu\_6 Previous Menu: Menu\_5 Select Menu\_7 for Next Menu

### \*DM

### **DUES MANAGEMENT DATA DICTIONARY**

AC1: System cancellation request document.

accounts payable: Expression to determine if funds are in accounts payable.

AF1: Follow-up document to request updated status.

AMA: Document modifier, process as requisition if original not received.

as: Supply status meaning item has been shipped.

ATA: Follow-up, to be processed as requisition if original requisition not received.

ba: Supply status meaning item is being Processed for shipment.

c-status: Expression to determine system cancellation status.

This is Menu\_1

Select Menu\_2 for Next Menu

- \*Menu\_2
- ca: Supply status meaning the requisition was rejected. This status comes with narrative message stating the reason for the rejection.
- canc-ackn: Expression to determine if a cancellation request has been acknowledged.
- canc-subm: Expression to determine if a cancellation request has been previously submitted.
- category: Expression to determine the age category of the delinquent due.
- cg: Supply status meaning the requisition was rejected because holding activity was unable to identify requested item.
- cj: Supply status meaning the requisition was rejected because the item is coded (or being coded) obsolete or inactivated. Item in stock number field, if different from the item requisitioned, can be furnished as a substitute.

This is Menu\_2 Type start (Previous Menu) Select Menu\_3 for Next Menu

- \*Menu 3
- ck: Supply status meaning the requisition was rejected because the item can not be procured. No substitute/interchangeable item is available.
- classified: Expression to determine if an item is classified, pilferable or controlled.
- cs: Supply status meaning the requisition was rejected because the quantity is suspect of error or indicates excessive quantity.
- current-ui: Expression to determine if the current unit of issue on MISR files are valid.
- Delinquent Dues: Module of expert system dealing with delinquent dues processing.
- disb-qty: Expression to determine if the disbursed quantity is equal to the MIT quantity.
- dla: Expression to determine if the requisition for the material is in Defense Logistics Agency (DLA) files.
- This is Menu\_3 Menu\_2 (Previous Menu) Select Menu\_4 for Next Menu

doc-num: Expression to determine if the document number matches the NSN ordered.

Expression: An expression in the terms of this expert system is a symbolic expression that denotes aspects of a situation, such as a characteristic. Expressions have values associated with them that are also symbolic structures. M1's basic operation is to find or accumulate evidence for or against the values of expressions. The values of these expressions are evaluated by the rules of the system in determining the recommended conclusion.

follow-up: Expression to determine if a follow-up has been submitted or not.

fund-code-26: Expression to determine if the requisition is for a fund code 26 item.

less: The age of the most recent supply status is less than 30 days.

This is Menu\_4 Menu\_3 (Previous Menu) Select Menu\_5 for Next Menu

MISR: Master Item Stock Record. Local stock record.

mit: Expression to determine if funds are in Material In Transit (MIT).

MLN: Master List Navy. Listing of material in the navy supply system with pertinent information.

module: Expression to determine which module of the Dues Management Expert System the user wishes to invoke.

more: The age of the most recent supply status is more than 30 days.

needed: Expression to determine if the material is still needed.

nine-cog: Expression to determine if the requisition is for a 9 cog item.

none: Response to supply status question meaning no supply status has been received.

nsn-val: Expression to determine if the NSN is valid on the status card.

This is Menu\_5 Menu\_4 (Previous Menu) Select Menu\_6 for Next Menu

obligations: Expression to determine if funds are in obligations.

other: Any supply status other than ba or as.

part-ship: Expression to determine if there has been a partial shipment.

pre-ad: Expression to determine if the item was previously ordered with a 20 advice code.

pri-sat: Subjective judgment of the inventory manager if the requisition priority is satisfactory or not.

qty-excess: Expression to determine if the quantity ordered was excessive based on demand.

req-dem: Expression to determine if the item is still required based on demand.

rev-edd: Expression to determine if a revised/extended EDD has been received.

This is Menu\_6 Menu\_5 (Previous Menu) Select Menu\_7 for Next Menu

ROD: Report Of Discrepancy.

status-age: The age (in days) of the most recent supply status.

status: The most recent supply status of the requisition.

sub-prov: Expression to determine if a substitute NSN was provided on the CJ status card.

sub: Expression to determine if a substitute has been received.

System Cancellations: Module of expert system dealing' with system cancellation status.

tech-val: Expression to determine if the technical dept (of NSC San Diego) concluded that the item under consideration is a valid substitute.

val-sub: Expression to determine if the substitute item on the status card is a valid substitute in the MLN.

This is Menu\_7 Menu\_6 (Previous Menu) Select Menu\_8 for Next Menu

value: Expression to determine if the extended money value of a requisition is greater than \$100.00.

z67: Expression to determine if a Z67 financial record exists.

This is Menu\_8 Menu\_7 (Previous Menu) Select Menu\_9 for Next Menu

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